

Introducing Parkfairfax WaterWise: Save Water. Save Money.

With Free and Low-cost Plumbing Services!

For a limited time, the Association is offering a specially developed program, Parkfairfax WaterWise, to unit owners and registered tenants in an effort to reduce Parkfairfax's water and sewer utility bills while offering unit-owners select plumbing services and repairs either free or at significantly reduced cost.

Parkfairfax WaterWise will be available through May 31st, 2025.

WHAT IS THE PROGRAM ABOUT

DID YOU KNOW a large percentage of your condo fee covers utilities? Water accounts for over 75% of our annual utility expenses -- more than \$1.5 million on water and sewer alone. Just a 15% reduction in water usage could potentially save the Association \$225,000 annually.

Parkfairfax wants to decrease water waste and encourage residents to report faulty components (leaking and dripping parts and fixtures) that waste water and add to the cost of our water and sewer utility bills or to upgrade to more water-efficient toilets by taking advantage of these free or discounted services.

WHAT SERVICES DOES THE PROGRAM OFFER, AND WHAT IS THE COST

Under WaterWise, the Association will conduct Free Plumbing Inspections to help identify in-Unit leaks. Parkfairfax WaterWise also includes free Toilet Tune-Ups (normally \$65) to repair slow filling and continuously running toilets, which can waste as much as 1,440 gallons of water per day (GPD) or more.

WaterWise also offers free installation of new water-efficient toilets to replace Parkfairfax's old water-guzzling models, which use 3.5 gallons per flush (GPF). The new water-efficient toilets use just 1.28 GPF. A *Consumer Reports* recommended water-efficient toilet can cost less than \$95.

FREE LABOR TO FIX LEAKS

For virtually all in-Unit leaks, labor will be free, and parts will be charged to unit-owners at cost. For example, the cost to replace a leaking water shut-off valve with free labor could cost the unit-owner as little as \$6.

Parkfairfax will also provide free labor to repair or replace leaking and dripping kitchen and bathroom faucets. The only charge is for parts and a new faucet, if needed. Also, with the new WaterWise program, owners can purchase any faucet or toilet brand and model they desire with pre-approval by Parkfairfax staff. This is to make sure the selected toilets and faucets are compatible with our current plumbing system. Parts such as shut-off valves, water supply lines, any other required miscellaneous

materials will be provided by Parkfairfax at cost to unit owners as long as these costs are agreed on in advance with the homeowner.

PARKFAIRFAX WATERWISE SERVICES

Maintenance & Repairs Services	Labor	Parts	Service Terms
Plumbing/Inspection/Diagnostic/Estimate	Free	N/A	1) Labor is free unless unexpected additional labor is needed, i.e., opening walls. 2) Parts will be billed at cost plus tax, shipping, or other fees if applicable.* 3) Services not listed here may be performed only with the General Manager’s approval. 4) Any replacement faucets and toilets to be purchased by residents from a retailer must be reviewed and approved by Parkfairfax staff to ensure compatibility in advance of purchase and installation. 5) Parkfairfax warrants its labor for one year after the installation date. 6) All service requests must be made through Buildium by the unit owner or a registered tenant or by phone to a service coordinator.
Toilet Tune-Up for continuously running toilet	Free	Free	
Toilet Leaking	Free	Billable @cost*	
Toilet Replacement	Free	Billable @cost*	
Replace Leaking/Dripping Kitchen Faucet or Bathroom Sink Faucet	Free	Billable @cost*	
Leaking Water Shut-Off Valves for Toilet or Bathroom Sink	Free	Billable @cost*	
Leaking Water Shut-Off Valves for Kitchen Sink	Free	Billable @cost*	

GREAT! HOW DO I MAKE A REQUEST?

You can request any of these services through the Buildium work-order request system at <https://parkfairfax.managebuilding.com> and follow the steps below:

1. Log in to your Buildium Account.
2. Click on the green **CREATE REQUEST** button.
3. Select **MAINTENANCE REQUEST**.
4. Under the **REQUEST DETAILS**, go to the **CATEGORY** box drop-down menu and select **PLUMBING**.
5. In the **SUBJECT** box, type in Parkfairfax WaterWise Request.
6. In the **DESCRIPTION** box, type in the WaterWise service you request from the list of services above.

You will receive a response from our service coordinators following up on your request.

You can also request any of these services by contacting our service coordinators over the phone.

DISCLAIMER:

The Parkfairfax WaterWise program only covers leak repairs to original/typical plumbing configurations for items such as toilets, bathroom sink faucets, kitchen faucets, and in-unit water shut-off valves. Leak repairs in renovated bathrooms and kitchens may be excluded. Parkfairfax staff would assess the situation before commencing any work. **Service requests will be addressed in the order they are received and material availability. Active leaks will be treated as a priority.**

The initial program will run until May 31st, 2025. Following the initial program implementation, it may be extended or become permanent, depending on the results.

ARE APPLIANCES INCLUDED?

Unfortunately, appliances are not included in this program. If you have a leaky appliance, Parkfairfax will come and stop the leak. However, you will have to coordinate repairs through an appliance specialist.

SOME IMPORTANT FACTS ABOUT LEAKS AND WATER CONSUMPTION

1. Parkfairfax's approximate annual cost of water and sewer is \$1,525,000.
2. Our condo fees pay for our clean water and wastewater treatment. Any decrease in water usage reduces our water and sewer utility bills.
3. A leaking or running toilet can waste 200 to 1,440 gallons daily, costing \$2 to \$14 per day.
4. A dripping faucet can waste 10 to 200 gallons of water daily.
5. Switching from the older Parkfairfax 3.5 gallon per flush (GPF) water-guzzling toilets to a 1.28 GPF toilet can save over 10 gallons per day and 4,051 gallons per year per person at an average of 5 flushes per day per person.