

DISCUSSION ITEM

3620 Greenway Place

Resale Document Refund Request

From: [Jonathan Shiu](#)
To: [Dana Cross](#)
Subject: Request condo docs refunds
Date: Thursday, July 11, 2024 1:35:52 PM

Hello Dana,

I am writing as a resident and also a landlord in Parkfairfax. I had recently listed my rental for sale (3620 Greenway Pl). I became of the lender issues related to Fannie/Freddie on June 28; the day after my listing went live.

As a result of those issues and restrictions on potential buyers, I have decided to remove my unit for sale and will be leasing it again. I incurred multiple costs to refresh my unit and loss of rent (over \$5,000).

In good faith, presuming the office was still coming up to speed on the lending issues, I am simply asking for reimbursement of the profit Parkfairfax receives for the condo documents I ordered. I assume there is probably a charge kept by the processor/supplier of those documents (homewisedocs.com) and they in pass through a portion of the total charge to Parkfairfax. Please see below my receipt.

- 1) Can you share with me what the split in those charges are (how much goes to Parkfairfax and how much to homewisedocs)
- 2) I presume this may need to go before the board for approval and that it is too late for July's meeting to be on the agenda (I am actually out of town next week so would prefer August board meeting so I can be sure to attend). Of course if you are able to approve it within the office management, that would be even better.

Please let me know about my questions above, next steps, and if you need any other information from me.

Have a good day!

Thanks,
Jonathan

Order Summary
Parkfairfax Condominium UOA
Parkfairfax Condominium UOA

Property Information:

3620 Greenway Pl
Alexandria, VA 22302-2005
Seller: Jonathan Shiu
Confirmation Number: LDC8HDB9N

Requestor:

Keller Williams Realty Falls Church
Andrew Musser
703-966-2180

Payment Summary

Payment Method: Credit Card
Name: Andrew Musser
Payment Amount: \$327.90
Payment Date: 06-10-2024

Payment Details

Amounts Prepaid

Convenience Fee	\$9.95
Resale Certificate	\$317.95
Up Front Total	\$327.90

No returns, exchanges, price adjustments, or cancellations are permitted after products are received unless mandated by state statute.
NOTE: This receipt is acknowledgment of your order. **DO NOT USE** for payoff or closing instructions.