

## **Discussion Item**

**Landscape Team Work in Area - 3374 Gunston  
Road**

## Dana Cross

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**From:** Mark Miller  
**Sent:** Wednesday, January 29, 2020 4:20 PM  
**To:** susancox91@gmail.com  
**Cc:** Dana Cross  
**Subject:** RE: Landscape team work in area (patios)

We can certainly add it back to the Feb agenda so the Board can formally say buh bye....

**From:** Susan Cox <susancox91@gmail.com>  
**Sent:** Wednesday, January 29, 2020 4:02 PM  
**To:** Mark Miller <mmiller@parkfairfax.info>  
**Subject:** Re: Landscape team work in area (patios)

Ok. Could we find out for sure? And was she told that the board choose not to address this ?

Thanks.

Susan

On Wed, Jan 29, 2020 at 12:06 PM Mark Miller <[mmiller@parkfairfax.info](mailto:mmiller@parkfairfax.info)> wrote:

Dana and I both thought the Board choose not to entertain this already?

**From:** Mark Miller  
**Sent:** Wednesday, January 29, 2020 12:04 PM  
**To:** Susan Cox <[susancox91@gmail.com](mailto:susancox91@gmail.com)>  
**Subject:** RE: Landscape team work in area (patios)

We have no proof that CLS or anyone else did this. She stated months after that her daughter was home and witnessed it.....Bill spoke to his staff who had no knowledge. For the life of me I have no idea why Maria keeps entertaining these requests.....the by-laws are clear we have no responsibility for any damages.

**From:** Susan Cox <[susancox91@gmail.com](mailto:susancox91@gmail.com)>  
**Sent:** Wednesday, January 29, 2020 12:01 PM  
**To:** Mark Miller <[mmiller@parkfairfax.info](mailto:mmiller@parkfairfax.info)>  
**Subject:** Fwd: Landscape team work in area (patios)

Should we have her also come to a Board meeting?

----- Forwarded message -----

From: **Patricia Pease** <[caucie3@yahoo.com](mailto:caucie3@yahoo.com)>  
Date: Sat, Nov 16, 2019 at 9:31 AM  
Subject: Re: Landscape team work in area (patios)  
To: Maria Wildes <[osky1973@yahoo.com](mailto:osky1973@yahoo.com)>  
CC: Board of Directors <[boardofdirectors@parkfairfax.info](mailto:boardofdirectors@parkfairfax.info)>

Thank you for letting me know. I am sorry about that - and have attached here:

Il domenica 10 novembre 2019, 01:23:26 GMT-5, Maria Wildes <[osky1973@yahoo.com](mailto:osky1973@yahoo.com)> ha scritto:

Hello Ms. Pease - The photos weren't attached to this email.

Can you please send?

Thank you,

Maria Wildes

On Saturday, November 9, 2019, 11:37:26 AM EST, Patricia Pease <[caucie3@yahoo.com](mailto:caucie3@yahoo.com)> wrote:

Dear Board of directors:

I have not heard back since sending my initial email, and in my limited time (as I know you all as well have the same!); I am sending the entire *chain* of emails as sent to Management.

Initially, I contacted Rich via email, and afterwards sent something to this address (you) - but it did not include the entire chain, and it did not include the photos. So much time is passing that this

seems ridiculous, and I know there are far more pressing and important matters. But *this was important and mattered to me!*

Thank you for anything you can do, or suggestions you can make. I think my payment of fees is worth some service from the management that does not include disregard of property.

Patricia Pease

Unit owner, [3374 Gunston Rd.](#)

**Forwarded messages follow:**

----- Messaggio inoltrato -----

**Da:** Patricia Pease <[caucie3@yahoo.com](mailto:caucie3@yahoo.com)>

**A:** Dana Cross <[dcross@parkfairfax.info](mailto:dcross@parkfairfax.info)>; Mark Miller <[mmiller@parkfairfax.info](mailto:mmiller@parkfairfax.info)>

**Cc:** Alonzo Alexander <[aalexander@parkfairfax.info](mailto:aalexander@parkfairfax.info)>

**Inviato:** venerdì 11 ottobre 2019, 20:53:52 GMT-4

**Oggetto:** Re: Landscape team work in area (patios)

This has now been quite a while AS SOOIN AS I COULD I took the pictures and sent the original email - and have awaited since then/

My daughter was home that day and she assures me it WAS the CLS crew on the patio that day. It may have taken me 2 days or even 3 to send my intital report - but come on - nothing else caused this.

These items were moved and were moved carelessly in fact - this is WHY I bothered to write in the first place.

If it was petty, if it was a mild inconvenience, that would be something I might forgive and eventually forget.

This is NOT the case.

Certainly, outright denial by email does not help. I arranged to come in and speak to someone on the Friday right after I discovered this damage in order to speak to someone live. It seems people were out of town that day and the following weeks as well.

I have waited patiently. This response is simply unacceptable to me as a homeowner here, and as one who abides to the rules, regulations, and required payments of my ownership for all the years I have been here.

I do work every single day of the week. There was no storm, there were no wild animals - this occurred ON THE DAY THAT THE TRIMMING OF SHRUBS, as well as ground cover weeds took place. I have spoken to neighbors in the area about this.

My next step is the Board of Directors.

Patricia Pease

3374 Gunston

Il mercoledì 9 ottobre 2019, 15:49:24 GMT-4, Mark Miller <[mmiller@parkfairfax.info](mailto:mmiller@parkfairfax.info)> ha scritto:

Good afternoon, we re-visited this again with the landscape contractor who has assured us that his crews did not cause this damage when pruning which was close to 10 days prior to your original email dated 8/13. They alert both their supervisor and our offices when these types of incidents occur. Unfortunately we cannot ascertain who or what caused the damages adding that the only explanation that we can possibly offer was that we had experienced a large wind storm that week with gusts plus 30-40 mph, which certainly could explain the umbrella position, the snapped bonsai tree, possibly the rip in the cover as the wind could have blow it up from underneath and even the solar light. The other option is that possible deer paid you a visit.

You had mentioned compensation but within any proof of responsibility we cannot process that. You can however provide a written request that we will pass on to the Board for consideration.

**From:** Patricia Pease <[caucie3@yahoo.com](mailto:caucie3@yahoo.com)>

**Sent:** Sunday, October 6, 2019 8:52 AM

**To:** Dana Cross <[dcross@parkfairfax.info](mailto:dcross@parkfairfax.info)>; Mark Miller <[mmiller@parkfairfax.info](mailto:mmiller@parkfairfax.info)>

**Cc:** Alonzo Alexander <[aalexander@parkfairfax.info](mailto:aalexander@parkfairfax.info)>

**Subject:** Re: Landscape team work in area (patios)

I am still awaiting some kind of response on this and am not happy with hearing nothing after another month's wait.

I understand being busy, and I will continue to be patient, but I do expect some direct response/ help/ compensation as per my previous emails.

Thank you

Patricia

Il mercoledì 14 agosto 2019, 08:38:36 GMT-4, Mark Miller <[mmiller@parkfairfax.info](mailto:mmiller@parkfairfax.info)> ha scritto:

Good morning. We visited the area to investigate and we did not have any work orders in the system. We did experience a major wind and rain event last week here, have you been away? However, that would not account for all the damages in your photos. The landscape crew has pruned the shrubs back within the last 10 days. However they normally do not move any personal items. We are following up with them this morning and I will get back to you.

**From:** Patricia Pease <[caucie3@yahoo.com](mailto:caucie3@yahoo.com)>  
**Sent:** Tuesday, August 13, 2019 8:37 PM  
**To:** Mark Miller <[mmiller@parkfairfax.info](mailto:mmiller@parkfairfax.info)>; Dana Cross <[dcross@parkfairfax.info](mailto:dcross@parkfairfax.info)>  
**Subject:** Landscape team work in area (patios)

Dear Management;

I am writing at this time to document a grievance that I have regarding the manner in which Landscape Crew work was done on the patio of my Unit - 3374 Gunston Road.

I am an owner of this Unit since 2010, and I have taken great care to protect, insure, improve and upkeep this unit - inside and outside, This means I have made improvements in the patio space as well.

I appreciate the care that the Grounds crew takes and especially this latest 'sweep', as it considerably cleaned up the overgrowth that I could not have otherwise kept up with, although I have kept the hedges clipped back this summer.

However, I arrived home around 8 pm last night to discover on my back patio what looked like a hurricane strike.

I took photos of some of the damages. I agree, and expect to hear that an email was sent out to all residents to warn of such work being done. Although this is true and I knew of such work, it is no excuse for the damage that was done to my possessions and my property that was placed on that patio.

- The small table with a balanced umbrella stand was moved, and the umbrella post was bent, and left tilted over, putting stress on the fasten-point of the post to the stand.
- One of my patio solar lights was knocked over and not put right.
- Two decorative ceramic 'frogs' were broken, and the pieces nowhere to be found. I once had to glue these from previous Ground crew work, but did not complain at that time (3 months ago).
- A canvas cover for tools was torn about 20 inches across, and will no longer be protective when there is rain.
- Finally, and the most heartbreaking to me is that my Bonsai tree of 46 years was broken and damaged. It might survive - but if it does not, this cannot be replaced. I received this as a gift from my son and have cared for it since.

I wanted to put this in writing, along with the pictures attached, to document this for the time.

I plan to take off work this week in order to come in and speak to someone about this.

Patricia Pease

Unit 3374 Gunston Rd. Owner