

Discussion Item

3324 Valley Drive – Floor Replacement

Mark Miller

From: Mark Miller
Sent: Monday, November 18, 2019 3:27 PM
To: Board of Directors - Mgmt
Subject: FW: We have a problem with our floors!

All: my apologies as this was to be included in the Board package for discussion. As you will read below, Mr. Friedman of 3324 Valley Drive is requesting that the Association pay for complete removal and re-installation of his floors. When Minkoff's contractor provided samples, both laminates and engineered hardwoods were included. At no time was he ever told that only laminates were allowed. The insurance approved estimate from his unit was provided to him for review with his insurance carrier. Simply put the flooring choice was his alone. We will note that Mr. Gunzel of 3328 Valley (2 floors above) choose engineered hardwoods in his unit and was provided the same samples. Mr. Gunzel had asked for installation of full hardwood (he came to the Board) which was not able to be installed as it required nailing not direct gluing and as such agreed to the same engineered hardwoods installed by a different contractor. He was very satisfied with the end result.

From: Paul Friedman
Sent: Tuesday, October 15, 2019 12:18 PM
To: Mark Miller <mmiller@parkfairfax.info>
Subject: We have a problem with our floors!

Mark,

After the fire on the third floor condo, we were entitled to wood floors equal to the quality of the traditional parquet we had. We thought we were getting wood floors but, according to Lat, they are veneers. We were told that was all that was possible but, the man who caused the problem, our upstairs neighbor, fought to get better floors and got them.

We thought we were being good guys by not fighting over that. We believed what we were told. As well, we were put out of our home for a year due to no fault of our own and needed to get back into our home.

Now we know why we should have fought. These veneers are easily scratched and damaged. They are not like what we had. We were not made whole.

I would like to request, politely, that we have the community pay for real wood floors and this job be done right.

Thank you and I look forward to your response.