

# Completed Tasks

happyco

For Parkfairfax Condominium  
From 4/1/2019 to 5/10/2019

| Unit  | Task ID | Created   | Due Date  | Task Status           | Active For       | Vendor |
|---|---------|-----------|-----------|-----------------------|------------------|--------|
| <b>Parkfairfax Condominium</b>  |         |           |           |                       |                  |        |
|   | 58157   | 5/2/2019  | 5/3/2019  | Completed on 5/3/2019 | 18 hours         |        |
| <i>804 &amp; 806 Broken Glass</i>   |         |           |           |                       |                  |        |
| Please remove broken glass in the parking lot near buildings 804-806. Glass at the first three parking spaces.  |         |           |           |                       |                  |        |
|   | 13471   | 1/10/2019 | 4/20/2019 | Closed on 4/19/2019   | 99 days          |        |
| <i>Tennis Court Back Drop</i>   |         |           |           |                       |                  |        |
| Please replace damaged tennis court back drop at Martha Custis Drive. ASAP. A follow Work Order will need to be generated to have it painted.   |         |           |           |                       |                  |        |
|   | 17127   | 1/23/2019 | 3/18/2019 | Closed on 4/10/2019   | 76 days 19 hours |        |
| <i>1658 Preston Road</i>  |         |           |           |                       |                  |        |
| Just got home today and noticed how much the new paint job on the door threshold is chipping off. Big flakes of paint are coming away and the rest of the paint is cracked. I know these were just given a fresh coat this past summer. Whoever the contractor is did not do a great job of priming if everything is already coming off. It looks awful. You may want to contact them and take a look at the scope of work they did. I'm likely not the only one with such significant paint failure already. |         |           |           |                       |                  |        |
| Claire Henline  |         |           |           |                       |                  |        |
|   | 22164   | 2/7/2019  | 2/28/2019 | Closed on 4/10/2019   | 62 days 1 hour   |        |
| <i>Martha Custis Tennis Court Fence Top Rail</i>  |         |           |           |                       |                  |        |
| Please scrape/wire brush all damaged top rail. Prime, and re-paint black. AA  |         |           |           |                       |                  |        |
|   | 26855   | 2/22/2019 | 4/19/2019 | Closed on 4/2/2019    | 39 days 4 hours  |        |
| <i>Kayak Rack</i>   |         |           |           |                       |                  |        |
| Please build additional kayak rack in Maintenance Yard. ASAP  |         |           |           |                       |                  |        |
|   | 28832   | 2/27/2019 | 3/8/2019  | Closed on 4/2/2019    | 33 days 22 hours |        |
| <i>3546 Martha Custis</i>   |         |           |           |                       |                  |        |
| Grout bathroom floor. Please have Jennifer to contact our tenant. AA  |         |           |           |                       |                  |        |
|   | 33250   | 3/11/2019 | 4/15/2019 | Closed on 4/17/2019   | 37 days 1 hour   |        |
| <i>Pool A Chemical Room</i>   |         |           |           |                       |                  |        |
| Please repair ceiling   |         |           |           |                       |                  |        |
|   | 36442   | 3/19/2019 | 3/22/2019 | Closed on 5/8/2019    | 50 days          |        |
| <i>1338 Martha Custis Drive</i>   |         |           |           |                       |                  |        |
| Please install shrub on outside of 4' fence at building.  |         |           |           |                       |                  |        |

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|------|---------|---------|----------|-------------|------------|--------|

|  |       |           |          |                    |                 |  |
|--|-------|-----------|----------|--------------------|-----------------|--|
|  | 37721 | 3/22/2019 | 4/5/2019 | Closed on 5/3/2019 | 42 days 2 hours |  |
|--|-------|-----------|----------|--------------------|-----------------|--|

## *Pools A,B,and C pole lights*

Please inspect all exterior pool lights ensuring that that all are operable.

|  |       |           |           |                     |                  |  |
|--|-------|-----------|-----------|---------------------|------------------|--|
|  | 37822 | 3/22/2019 | 3/29/2019 | Closed on 4/26/2019 | 34 days 22 hours |  |
|--|-------|-----------|-----------|---------------------|------------------|--|

## *3531 Martha Custis*

Please re-glaze damaged glaze in windows

|  |       |          |          |                     |                  |  |
|--|-------|----------|----------|---------------------|------------------|--|
|  | 41815 | 4/1/2019 | 4/5/2019 | Closed on 4/19/2019 | 17 days 21 hours |  |
|--|-------|----------|----------|---------------------|------------------|--|

## *BLDG 518 Parking inlet*

Please replace building locator sign and install new No Parking sign on post. ASAP. AA

|  |       |          |          |                    |          |  |
|--|-------|----------|----------|--------------------|----------|--|
|  | 42764 | 4/2/2019 | 4/5/2019 | Closed on 4/2/2019 | < 1 hour |  |
|--|-------|----------|----------|--------------------|----------|--|

## *Afterhours/emergency*

5. do attic inspections that was for morning do to sinl back up at 215. 5:00-6:30

|  |       |          |          |                    |          |  |
|--|-------|----------|----------|--------------------|----------|--|
|  | 42767 | 4/2/2019 | 4/5/2019 | Closed on 4/2/2019 | < 1 hour |  |
|--|-------|----------|----------|--------------------|----------|--|

## *Afterhours/Emergency*

4. 3326 martha custis dr washing machine backing up into unit 3/26 3:30-4:30

|  |       |          |          |                    |          |  |
|--|-------|----------|----------|--------------------|----------|--|
|  | 42771 | 4/2/2019 | 4/5/2019 | Closed on 4/2/2019 | < 1 hour |  |
|--|-------|----------|----------|--------------------|----------|--|

## *Afterhours/Emergency*

6. Vanessa 1554 mt eagle place 6:30-7 3/26

|  |       |          |          |                    |          |  |
|--|-------|----------|----------|--------------------|----------|--|
|  | 42776 | 4/2/2019 | 4/5/2019 | Closed on 4/2/2019 | < 1 hour |  |
|--|-------|----------|----------|--------------------|----------|--|

## *Afterhours/Emergency*

7. 3278 martha custis dr sink diverter per office. went to fix diverter was already fix by usp tech.  
tried to fix shower didn't have replacement in stock 4:20-4:45 3/29

|  |       |          |          |                    |          |  |
|--|-------|----------|----------|--------------------|----------|--|
|  | 42799 | 4/2/2019 | 4/5/2019 | Closed on 4/2/2019 | < 1 hour |  |
|--|-------|----------|----------|--------------------|----------|--|

## *Afterhours/emergency*

10 Charles Martin 3216 valley dr top unit washing machine backing into his unit. Snaked couldn't clear. 8-11 3/29/2019

11. Came back 9 am with Norman to jet the stack. Wouldn't clear. Went into crawl space. Cut stack and replaced with pvc 9-4

|  |       |          |          |                    |          |  |
|--|-------|----------|----------|--------------------|----------|--|
|  | 42806 | 4/2/2019 | 4/5/2019 | Closed on 4/2/2019 | < 1 hour |  |
|--|-------|----------|----------|--------------------|----------|--|

## *Afterhours/Emergency*

12.Gonzalez 1606 rippon pl bathroom sink clogged. 7033790972 3/30 7-8

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|------|---------|---------|----------|-------------|------------|--------|

|  |       |          |          |                    |          |  |
|--|-------|----------|----------|--------------------|----------|--|
|  | 42824 | 4/2/2019 | 4/5/2019 | Closed on 4/2/2019 | < 1 hour |  |
|--|-------|----------|----------|--------------------|----------|--|

## Afterhours/Emergency

14 frank ali 1607 preston rd 2022702848 toilet clogged. unclogged toilet. 3:00-4

|  |       |          |          |                    |          |  |
|--|-------|----------|----------|--------------------|----------|--|
|  | 42828 | 4/2/2019 | 4/5/2019 | Closed on 4/2/2019 | < 1 hour |  |
|--|-------|----------|----------|--------------------|----------|--|

## Afterhours/Emergency

15. 3215 ravenworth 836 office request emergency shut off. 4/!/2019 4:30-5:30

|  |       |          |          |                    |          |  |
|--|-------|----------|----------|--------------------|----------|--|
|  | 42829 | 4/2/2019 | 4/5/2019 | Closed on 4/2/2019 | < 1 hour |  |
|--|-------|----------|----------|--------------------|----------|--|

## Afterhours/Emergency

16. Emily locicero locked out of unit. 8457422249 let homeowner in unit 4/1/2019 7:00-7:45

|  |       |          |          |                    |                |  |
|--|-------|----------|----------|--------------------|----------------|--|
|  | 42939 | 4/2/2019 | 4/3/2019 | Closed on 4/4/2019 | 1 day 15 hours |  |
|--|-------|----------|----------|--------------------|----------------|--|

1437 Martha Custis Drive - Resale Attic Inspection for Wednesday, April 3rd at 10:00am.

Inspect attic for resale. Owner will be home.

|  |       |          |          |                    |          |  |
|--|-------|----------|----------|--------------------|----------|--|
|  | 43185 | 4/3/2019 | 4/5/2019 | Closed on 4/3/2019 | < 1 hour |  |
|--|-------|----------|----------|--------------------|----------|--|

## Afterhours/Emergency

17. dropped off bikes at 3506 gunston rd

|  |       |          |          |                    |       |  |
|--|-------|----------|----------|--------------------|-------|--|
|  | 43189 | 4/3/2019 | 4/3/2019 | Closed on 4/4/2019 | 1 day |  |
|--|-------|----------|----------|--------------------|-------|--|

## Remove robe swing at Bldg 306 /308

Remove robe attached to the tree at building 306-308

|  |       |          |          |                    |          |  |
|--|-------|----------|----------|--------------------|----------|--|
|  | 43815 | 4/4/2019 | 4/5/2019 | Closed on 4/4/2019 | < 1 hour |  |
|--|-------|----------|----------|--------------------|----------|--|

## Afterhours/Emergency

19. Passed out attic inspections to building 203/201/312/314 4/3/2019 4-4:30

|  |       |          |          |                    |                  |  |
|--|-------|----------|----------|--------------------|------------------|--|
|  | 43944 | 4/4/2019 | 4/5/2019 | Closed on 5/8/2019 | 33 days 20 hours |  |
|--|-------|----------|----------|--------------------|------------------|--|

## 3458 Martha Custis - Meet at location on April 5, 2019 @ 9am

Unit Owner stated that the plantings around her patio seem to die every 2 years. Please make time on April 5, 2019 to visit the above address to take a look at the existing plantings. We will to schedule a time/date for removal and replacement. Once that has been decided, we will notify unit owner.

|  |       |          |           |                    |                  |  |
|--|-------|----------|-----------|--------------------|------------------|--|
|  | 44432 | 4/5/2019 | 4/12/2019 | Closed on 5/8/2019 | 32 days 21 hours |  |
|--|-------|----------|-----------|--------------------|------------------|--|

## 1604 Preston Rd - Bush repalcement

# Completed Tasks

happyco

For Parkfairfax Condominium  
From 4/1/2019 to 5/10/2019

| Unit | Task ID | Created | Due Date | Task Status | Active For | Vendor |
|------|---------|---------|----------|-------------|------------|--------|
|------|---------|---------|----------|-------------|------------|--------|

I live at 1604 Preston Road. About three or four years ago the large bush in front of my kitchen window was removed as there is some pipe work being done to the building.

I have always held out and hope that a replacement Bush would be put in place but none as ever then placed.

While this is not an emergency but acknowledging that spring Landscaping is about to start I would like to put a request that every placement Bush be finally be placed back in this location.

If for anything else it would provide my neighbors who live downstairs a little bit more privacy as the bush sits in front of their bathroom window.

|       |          |                    |          |
|-------|----------|--------------------|----------|
| 44442 | 4/5/2019 | Closed on 4/5/2019 | < 1 hour |
|-------|----------|--------------------|----------|

## Afterhours/Emergency

21. Patricia 3202 ravensworth pl called complaining of gas smell still. Homeowner Had gas shut off by gas company to building 844. Passed out notices 11:50-12:10

|       |          |           |                    |                  |
|-------|----------|-----------|--------------------|------------------|
| 44540 | 4/5/2019 | 4/26/2019 | Closed on 5/8/2019 | 32 days 20 hours |
|-------|----------|-----------|--------------------|------------------|

## 3590 Martha Custis

A couple months ago there was a Gas leak on the side of my stoop apparently caused by a Parkfairfax employee{ while trying to fix the Erosion in front of my building} mistakenly hit a Gas Line while on a Bobcat. During the Erosion Project, my Hydrangea Plan {which I paid for} was removed. You and I talked on the phone and you told me that Juan would get in touch with me. I have not heard from no one. Are we going to Spruce up the front entrance of my building with NEW SOD and PLANTS? Please let me know. Thanks.....

Please call Chris at 703-675-8193

|       |          |           |                    |         |
|-------|----------|-----------|--------------------|---------|
| 45455 | 4/8/2019 | 4/10/2019 | Closed on 5/9/2019 | 31 days |
|-------|----------|-----------|--------------------|---------|

## Maintenance Radio Check

Please see Lynne in regards to this task.

This task will need to be conducted from the roof top of Building 921. Need to be done ASAP.

|       |          |          |                     |          |
|-------|----------|----------|---------------------|----------|
| 46031 | 4/9/2019 | 4/9/2019 | Closed on 4/10/2019 | 23 hours |
|-------|----------|----------|---------------------|----------|

## Between bldg 940-942 Yews

Please remove dead yews

|       |          |          |                     |        |
|-------|----------|----------|---------------------|--------|
| 46040 | 4/9/2019 | 4/9/2019 | Closed on 4/11/2019 | 2 days |
|-------|----------|----------|---------------------|--------|

## Exercise Room Thermostat

Please adjust thermostat to 70 degrees. Unit owners complain that it's 80 degrees

|       |           |           |                    |                  |
|-------|-----------|-----------|--------------------|------------------|
| 46629 | 4/10/2019 | 4/12/2019 | Closed on 5/1/2019 | 20 days 22 hours |
|-------|-----------|-----------|--------------------|------------------|

## 3100 Valley Drive

Hard pipe downspout drains at rear and front of building

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|------|---------|---------|----------|-------------|------------|--------|
|------|---------|---------|----------|-------------|------------|--------|

|  |       |           |           |                    |                  |  |
|--|-------|-----------|-----------|--------------------|------------------|--|
|  | 46880 | 4/10/2019 | 4/19/2019 | Closed on 5/3/2019 | 22 days 21 hours |  |
|--|-------|-----------|-----------|--------------------|------------------|--|

## 513/1226 Martha Custis

Unit owner is requesting that damage under tree at the above location be restored with grass, sod etc ASAP

|  |       |           |           |                     |                  |  |
|--|-------|-----------|-----------|---------------------|------------------|--|
|  | 47788 | 4/12/2019 | 4/26/2019 | Closed on 4/23/2019 | 11 days 11 hours |  |
|--|-------|-----------|-----------|---------------------|------------------|--|

## Damaged Fence behind bldg 208

Tree fell and damaged chain link fence

|  |       |           |           |                     |          |  |
|--|-------|-----------|-----------|---------------------|----------|--|
|  | 47795 | 4/12/2019 | 4/19/2019 | Closed on 4/12/2019 | < 1 hour |  |
|--|-------|-----------|-----------|---------------------|----------|--|

## After hours/ Emergency

1. 846/848 gas leak 4/5/2019 3:30-5 checked all of the stoves. pushed out the air in the gas lines after meter replacment

|  |       |           |           |                     |          |  |
|--|-------|-----------|-----------|---------------------|----------|--|
|  | 47797 | 4/12/2019 | 4/19/2019 | Closed on 4/12/2019 | < 1 hour |  |
|--|-------|-----------|-----------|---------------------|----------|--|

## After hours/ Emergency

2. pass out water shut off notices to building 921 4/5/2019 5:30-5:45

|  |       |           |           |                     |          |  |
|--|-------|-----------|-----------|---------------------|----------|--|
|  | 47800 | 4/12/2019 | 4/19/2019 | Closed on 4/12/2019 | < 1 hour |  |
|--|-------|-----------|-----------|---------------------|----------|--|

## After hours/ Emergency

3. caitlin 1512 mt eagle place 7177982073 kitchen sink back up. water jet the stack 4/6/2019 10-12

|  |       |           |           |                     |          |  |
|--|-------|-----------|-----------|---------------------|----------|--|
|  | 47801 | 4/12/2019 | 4/19/2019 | Closed on 4/12/2019 | < 1 hour |  |
|--|-------|-----------|-----------|---------------------|----------|--|

## After hours/ Emergency

4. lock gate to the yard. 4:30 -4:45 4/8/2019

|  |       |           |           |                    |         |  |
|--|-------|-----------|-----------|--------------------|---------|--|
|  | 48653 | 4/15/2019 | 4/19/2019 | Closed on 5/8/2019 | 23 days |  |
|--|-------|-----------|-----------|--------------------|---------|--|

## 3218 Gunston Road

# Completed Tasks

happyco

For Parkfairfax Condominium  
From 4/1/2019 to 5/10/2019

| Unit | Task ID | Created | Due Date | Task Status | Active For | Vendor |
|------|---------|---------|----------|-------------|------------|--------|
|------|---------|---------|----------|-------------|------------|--------|

Please see email below.

Mark Miller: Juan will have the dead shrub replaced.

From: JOYCE MILEWSKI <jamski3218@comcast.net>

Sent: Wednesday, April 10, 2019 3:47 PM

To: Juan Oliver <joliver@parkfairfax.info>; Alonzo Alexander <aalexander@parkfairfax.info>; Mark Miller <mmiller@parkfairfax.info>

Subject: 3218 landscaping project update

I am aware that this is a busy time for landscaping but this is my third email asking for your assistance with no relief.

The reconstruction project of building 718 came to completion last fall. At which time various plants and bushes were replaced. Your effort to replace original plantings was appreciated. At that time, I noticed and brought to your attention that one of the Oak Leaf Hydrangeas was sick looking and already dying. With spring it is definite that this bush is dead. The other one looks fine.

I have followed up with emails to inquire if this bush is to be replaced and if so when. As this is a last years landscaping project I would appreciate that this could be handled shortly and not go to the bottom of the current landscaping efforts.

I request that someone get back to me to let me know your decision and status of this issue.

Thank you for your cooperation and assistance.

Joyce Milewski  
3218 Gunston Road

48668

4/15/2019

4/19/2019

Closed on 4/16/2019

1 day 6 hours

3763 Gunston Rd

# Completed Tasks

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|------|---------|---------|----------|-------------|------------|--------|
|------|---------|---------|----------|-------------|------------|--------|

Please see email below.

Good spot for one of the big trees that are sitting in greenhouse area

---

Hello Mr. Miller:

Way back in 2016, I informed the Association that a large oak had been taken down in front of my condo--which they obviously where already aware of. I asked when a replacement would be planted. My impression from Sarah Clark was that it was going to be done right away. She emailed Juan Oliver and copied me, but he either did not respond or I was not copied on his response.

I have not contacted you before now because around the same time my mother became very sick and I have been dealing with her illness for many years. Unfortunately, my mother has pass away recently, and the notice with the subject, "Updated Community Wide Spring Turf Treatments and Restoration," has reminded me that something needs to be done with regard to a tree.

I have suffered for many summers now because there is no shade-producing vegetation to block the sun, and even with the air conditioner on, my condo is unbearably hot. This is not how it was when I moved in and all of the units around mine have direct shade in the front where the sun is the hottest, so it is not reasonable that my condo should be lacking shade. I realize an oak will take a long time to grow, but first one of a reasonable size needs to be planted. Plus, the lack of shade devaluates my property and I have a major problem with that.

How big will the tree be that you will plant in front of my condo? What can you do to offer my condo shade?

Also, with regard to the notice with the subject, "Updated Community Wide Spring Turf Treatments and Restoration," I must also tell you that the grass in front of my condo is always bare due to grass seed being wash away and/or the turf being burnt by the sun because there is no tree is on the slope to hold the seed in place and no shade for the new turf.

I would appreciate it if you would assist me in this matter and reply to me promptly.

Thank you,

Lisa Holt  
3763 Gunston RD  
703-965-5474

|       |           |           |                     |                 |
|-------|-----------|-----------|---------------------|-----------------|
| 48709 | 4/15/2019 | 4/16/2019 | Closed on 4/18/2019 | 2 days 21 hours |
|-------|-----------|-----------|---------------------|-----------------|

*Courtyard at Bldg 515-519*

Courtyard has weeds. Please kill weeds per unit owner ASAP.

|       |           |           |                     |         |
|-------|-----------|-----------|---------------------|---------|
| 49330 | 4/16/2019 | 4/19/2019 | Closed on 4/16/2019 | 4 hours |
|-------|-----------|-----------|---------------------|---------|

*Mustard Weed Removal. Behind Building 839*

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|------|---------|---------|----------|-------------|------------|--------|

See email below and request from Marene

I just filled a 30 gallon bag with what I've identified as Mustard. I'm not the expert, but I did some research and am quite sure it's Mustard. My efforts barely made a dent in the crop we have back there. Would treating that 'lawn' path be the answer? It's full of everything but grass. I realize it's not a focal area .. but you know I care. Or please recommend a treatment or product I can use. It is located behind building 839, at the wood's edge and into the 'lawn' path behind the building, concentrated at 1604.

|       |           |           |                    |         |
|-------|-----------|-----------|--------------------|---------|
| 49389 | 4/16/2019 | 4/26/2019 | Closed on 5/9/2019 | 23 days |
|-------|-----------|-----------|--------------------|---------|

## 3213 MC - Rear of patio

3213- MCD - Per resident - tree behind back patio is dead and needs to be removed before it falls on building

|       |           |           |                    |                |
|-------|-----------|-----------|--------------------|----------------|
| 49814 | 4/17/2019 | 4/19/2019 | Closed on 5/8/2019 | 21 days 1 hour |
|-------|-----------|-----------|--------------------|----------------|

## 3343 Valley

Please water seal front exterior wall adjacent to interior stairwell. Check front gutter

|       |           |           |                    |                 |
|-------|-----------|-----------|--------------------|-----------------|
| 50407 | 4/18/2019 | 4/19/2019 | Closed on 5/3/2019 | 15 days 3 hours |
|-------|-----------|-----------|--------------------|-----------------|

## Valley Drive Basketball Court Lock

Please install a more secure lock at basketball court gate. A lock that will not allow intruders to put their arms through fence fabric to unlock gate

|       |           |           |                     |                 |
|-------|-----------|-----------|---------------------|-----------------|
| 50412 | 4/18/2019 | 4/26/2019 | Closed on 4/29/2019 | 11 days 7 hours |
|-------|-----------|-----------|---------------------|-----------------|

## Valley Drive Gazebo Roofing near tennis courts

Please have NVR to replace damaged roofing at the above address

|       |           |           |                    |                  |
|-------|-----------|-----------|--------------------|------------------|
| 50423 | 4/18/2019 | 4/19/2019 | Closed on 5/3/2019 | 14 days 21 hours |
|-------|-----------|-----------|--------------------|------------------|

## Valley Drive Tennis Court

Pressure wash plastic play set at Valley Drive Tot LOT

|       |           |  |                     |          |
|-------|-----------|--|---------------------|----------|
| 50446 | 4/18/2019 |  | Closed on 4/19/2019 | 18 hours |
|-------|-----------|--|---------------------|----------|

## Building 605

Please remove fence in breezeway. Both unit owners have agreed

|       |           |           |                     |                 |
|-------|-----------|-----------|---------------------|-----------------|
| 51788 | 4/22/2019 | 4/23/2019 | Closed on 4/30/2019 | 7 days 19 hours |
|-------|-----------|-----------|---------------------|-----------------|

## 3542 Valley Drive

Please create a rear building address plaque for the above address ASAP

|       |           |          |                     |          |
|-------|-----------|----------|---------------------|----------|
| 52299 | 4/23/2019 | 5/3/2019 | Closed on 4/23/2019 | < 1 hour |
|-------|-----------|----------|---------------------|----------|

## afterhours/emergency

1. pass out board packets 4/19 3:30-4



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| Unit  | Task ID | Created   | Due Date  | Task Status         | Active For     | Vendor |
|---|---------|-----------|-----------|---------------------|----------------|--------|
|   | 52304   | 4/23/2019 | 5/3/2019  | Closed on 4/23/2019 | < 1 hour       |        |
| <i>afterhours/emergency</i>   |         |           |           |                     |                |        |
| 4. Maryann locked out 1620 fitzgerald lane 571 357 9570 4/19 9-9:45           |         |           |           |                     |                |        |
|   | 52308   | 4/23/2019 | 5/3/2019  | Closed on 4/23/2019 | < 1 hour       |        |
| <i>afterhours/emergency</i>   |         |           |           |                     |                |        |
| 5. Laurel 1747 preston rd electrical issue 5714147488 4/19 9:00-9:45          |         |           |           |                     |                |        |
|   | 52309   | 4/23/2019 | 5/3/2019  | Closed on 4/23/2019 | < 1 hour       |        |
| <i>afterhours/emergency</i>   |         |           |           |                     |                |        |
| 6. reissue board packet to maria 4/20/2019 10-10:45                           |         |           |           |                     |                |        |
|   | 52310   | 4/23/2019 | 5/3/2019  | Closed on 4/23/2019 | < 1 hour       |        |
| <i>afterhours/emergency</i>   |         |           |           |                     |                |        |
| 7. Heidi repeatedly called emergency for squir in attic                       |         |           |           |                     |                |        |
|   | 52950   | 4/24/2019 | 4/26/2019 | Closed on 5/6/2019  | 12 days 1 hour |        |
| <i>Tennis Court - Wind Screen</i>   |         |           |           |                     |                |        |
| Please install windscreen at Martha Custis tennis courts by Friday, April 26. |         |           |           |                     |                |        |
|   | 53567   | 4/25/2019 | 5/18/2019 | Closed on 4/25/2019 | 2 hours        |        |
| <i>Quaker Lane Split Rail Fencing</i>   |         |           |           |                     |                |        |
| Please stain split rail fencing on Quaker Lane. ASAP                          |         |           |           |                     |                |        |
|   | 53705   | 4/25/2019 | 5/3/2019  | Closed on 4/25/2019 | < 1 hour       |        |
| <i>afterhours/emergency</i>   |         |           |           |                     |                |        |
| 10. 1512 mt eagle pl stack clog 4/23 8:00-9:15                                |         |           |           |                     |                |        |
|   | 55244   | 4/29/2019 | 5/3/2019  | Closed on 4/29/2019 | < 1 hour       |        |
| <i>After hours/ Emergency</i>   |         |           |           |                     |                |        |
| 11. 1737 preston rd drop off sand bags. 4/26 3:30-4                           |         |           |           |                     |                |        |
|   | 55247   | 4/29/2019 | 5/3/2019  | Closed on 4/29/2019 | < 1 hour       |        |
| <i>After hours/ Emergency</i>   |         |           |           |                     |                |        |
| 13. marie 3212 valley dr locked out 8:00-8:30 4/26                            |         |           |           |                     |                |        |
|   | 55248   | 4/29/2019 | 5/3/2019  | Closed on 4/29/2019 | < 1 hour       |        |

# Completed Tasks

happyco

For Parkfairfax Condominium  
From 4/1/2019 to 5/10/2019

| Unit | Task ID | Created | Due Date | Task Status | Active For | Vendor |
|------|---------|---------|----------|-------------|------------|--------|
|------|---------|---------|----------|-------------|------------|--------|

*After hours/ Emergency*

14 Natibidad 3322 gunsto rd 2:40-3 4/27 bathroom sink clogged

55249 4/29/2019 5/3/2019 Closed on 5/1/2019 2 days 2 hours

*After hours/ Emergency*

15. charled 3216 valley dr 678 330 8092 water meter leaking in parking lot. called american water 4/28 2-5

55251 4/29/2019 4/28/2019 Closed on 5/1/2019 1 day 13 hours

*After hours/ Emergency*

16. Aaron 3428 martha custis dr bathtub back up. snaked drain 7:30-8 4/28

56706 5/1/2019 5/1/2019 Closed on 5/3/2019 2 days 1 hour

*GFCI*

All three pools failed the electrical inspection, and here is the report:

Pool A

Outside GFCI outlet will not trip

Breaker to pool light is AFCI needs to be GFCI

Pool B

No connector in pump motor

Pool light breaker tripping,

Pool C

Pool lights breaker will not trip

57021 5/1/2019 5/3/2019 Closed on 5/1/2019 < 1 hour

*After hours/ Emergency*

18. Turn water back on around property 4:00-7 4/29

57023 5/1/2019 5/3/2019 Closed on 5/1/2019 < 1 hour

*After hours/ Emergency*

19. turn water back on preston rd 3:30-4:30 4/30

57028 5/1/2019 5/3/2019 Closed on 5/1/2019 < 1 hour

*After hours/ Emergency*

# Completed Tasks

happyco

For Parkfairfax Condominium  
From 4/1/2019 to 5/10/2019

| Unit | Task ID | Created | Due Date | Task Status | Active For | Vendor |
|------|---------|---------|----------|-------------|------------|--------|
|------|---------|---------|----------|-------------|------------|--------|

20. Matt 3750 gunston rd no power. checked breakers. met with dominion power 6:00-6:30 4/30

57037 5/1/2019 5/3/2019 Closed on 5/1/2019 < 1 hour

*After hours/ Emergency*

21. Michele W 2406205033 1540 mt eagle pl snaking company roto rooter damage bathroom piping. replaced with new piping.

57045 5/1/2019 5/3/2019 Closed on 5/1/2019 < 1 hour

*After hours/ Emergency*

22. Caitlin tub backing into kitchen sink 4th time its been snaked in year. informed plumber that stack need to be viewed and replaced . 8:00-9 4/30

57276 5/1/2019 5/2/2019 Closed on 5/3/2019 1 day 18 hours

*Baby Pool Pump - Pool B*

Please check power to baby pool pump at Pool B. Pump will not come on.

57286 5/1/2019 5/10/2019 Closed on 5/6/2019 4 days 18 hours

*Pools A,B,C - Deck Markings*

Please re-mark all pool deck markings

57294 5/1/2019 5/3/2019 Closed on 5/9/2019 7 days 19 hours

*524/3611*

Request the pruning of a large bush and a magnolia tree on the deck and patio of my unit. I called and then emailed about this last Spring. I also have two very tall weed stalks, one hugging the magnolia tree.

58407 5/3/2019 5/3/2019 Closed on 5/3/2019 < 1 hour

*afterhours/emergency*

23. pick up no parking signs on 401/402 per alonzo 3:30-3:55 5/1

58408 5/3/2019 5/3/2019 Closed on 5/3/2019 < 1 hour

*afterhours/emergency*

24. usp ticket 1925 quaker lane kitchen sink clogg. unclogged. 4:00-4:30 5/1

58411 5/3/2019 5/3/2019 Closed on 5/3/2019 < 1 hour

*afterhours/emergency*

25. gas smell open doors for washington gas 5:30-6:15 5/1

58416 5/3/2019 5/3/2019 Closed on 5/3/2019 < 1 hour

*afterhours/emergency*

# Completed Tasks

happyco

For Parkfairfax Condominium  
From 4/1/2019 to 5/10/2019

| Unit | Task ID | Created | Due Date | Task Status | Active For | Vendor |
|------|---------|---------|----------|-------------|------------|--------|
|------|---------|---------|----------|-------------|------------|--------|

26. 3329 valley dr oakley watkins no water in kitchen. 3327 valley dr cut water lines illegal plumbing work. 7:00-9 5/3

58417 5/3/2019 5/3/2019 Closed on 5/3/2019 < 1 hour

*afterhours/emergency*

27. aseel scortawi high humidity in unit. opened hatch well no signs of hot water leak. 9:00-9:45

60766 5/7/2019 5/10/2019 Closed on 5/10/2019 2 days 17 hours

*3733 Lyons Lane*

Common area in front of the above address. Please install sod. Unit owner complains of muddy conditions after rain.

61154 5/8/2019 5/9/2019 Closed on 5/9/2019 1 day 4 hours

*3278 Martha Custis*

Tenant complains of oven over heating/Cooking food too fast. Technician is scheduled to be onsite tomorrow May 9 between 10-12 to inspect stove. Please assist technician into home. OK to enter. Tenant is out of town. AA

61245 5/8/2019 5/8/2019 Closed on 5/8/2019 < 1 hour

*Washing dog mess off the steps/sidewalk-3224 Gunston Rd*

An owner called in that down the steps by building 720 a dog got sick and the owner tried to clean up the mess but it made it worse. Please hose down if possible.

**1-U40101** 12835 1/8/2019 Closed on 4/16/2019 98 days 5 hours

*Ground covering to prevent muddy mess*

Checking to see what (if anything) can be done to the grounds in front of and around my unit. A few weeks ago, a large portion was dug up and trenched for something. After it was completed, it left the area covered in dirt. With all the rain we've been getting it's now a muddy mess.

**1-U40101** 51630 4/22/2019 4/24/2019 Closed on 5/9/2019 17 days 2 hours

*Weight Machine in Gym is stuck/ broken*

weight machine is stuck with weights in mid air or it's broken

**1-U40102** 44387 4/5/2019 4/5/2019 Closed on 4/9/2019 4 days 2 hours

*1403 Martha Custis Drive - Fix front porch light*

Fix front porch light

Permission to enter

**1-U40302** 27867 2/25/2019 4/1/2019 Closed on 4/25/2019 58 days 21 hours Northern Va. Roofing

*Roof tiles lost during wind storm-1427 Martha custis*

Roof tiles lost please inspect above this unit

# Completed Tasks

happyco

For Parkfairfax Condominium  
From 4/1/2019 to 5/10/2019

| Unit   | Task ID | Created   | Due Date  | Task Status           | Active For       | Vendor |
|--|---------|-----------|-----------|-----------------------|------------------|--------|
| <b>1-U40401</b>  | 56060   | 4/30/2019 | 4/30/2019 | Completed on 5/1/2019 | 21 hours         |        |
| <i>Cylinder swap out</i>   |         |           |           |                       |                  |        |
| replace lock cylinders to top and bottom locks   |         |           |           |                       |                  |        |
| <b>1-U40401</b>  | 32288   | 3/7/2019  |           | Closed on 4/11/2019   | 35 days 1 hour   |        |
| <i>1437 Martha Custis Drive - Water damage in living room</i>  |         |           |           |                       |                  |        |
| Water damage in living room and in washer dryer closet of unit   |         |           |           |                       |                  |        |
| please inspect<br>permission to enter  |         |           |           |                       |                  |        |
| <b>1-U40402</b>  | 35969   | 3/18/2019 | 3/19/2019 | Closed on 5/6/2019    | 48 days 23 hours |        |
| <i>pest control</i>  |         |           |           |                       |                  |        |
| 1439 MCD - treat for Palmetto bugs - H/O will be home at twelve - if can't make it at that time will reschedule                    |         |           |           |                       |                  |        |
| <b>1-U40402</b>  | 39256   | 3/26/2019 | 3/28/2019 | Closed on 4/1/2019    | 5 days 21 hours  |        |
| <i>1439 Martha Custis Drive - Spray whole unit for water bugs and crickets</i>   |         |           |           |                       |                  |        |
| Spray whole unit for water bugs and crickets   |         |           |           |                       |                  |        |
| Tenant will be home  |         |           |           |                       |                  |        |
| <b>1-U40402</b>  | 42664   | 4/2/2019  | 4/3/2019  | Closed on 4/3/2019    | 1 day 4 hours    |        |
| <i>1439 Martha Custis Drive - Spray exterior for crickets &amp; waterbugs</i>  |         |           |           |                       |                  |        |
| Spray exterior for crickets & waterbugs  |         |           |           |                       |                  |        |
| <b>1-U40403</b>  | 37499   | 3/21/2019 | 3/27/2019 | Closed on 4/2/2019    | 12 days 2 hours  |        |
| <i>1441 Martha Custis Drive - Spray around whole unit for ants</i>   |         |           |           |                       |                  |        |
| spray around whole unit for ants   |         |           |           |                       |                  |        |
| <b>1-U40403</b>  | 53305   | 4/24/2019 |           | Closed on 4/25/2019   | 19 hours         |        |
| <i>Laundry Room Latch is Broken</i>  |         |           |           |                       |                  |        |
| The laundry room door is not locking/latching shut. His bike was stolen in the past from this. Please fix door/lock. It's BLDG 405 |         |           |           |                       |                  |        |
| <b>1-U40403</b>  | 53900   | 4/25/2019 |           | Closed on 4/26/2019   | 19 hours         |        |
| <i>Dead animal behind bldg</i>   |         |           |           |                       |                  |        |
| Owner called, there is a dead squirrel behind bldg 404. Go through the breezeway and to the left the dead squirrel is there.       |         |           |           |                       |                  |        |
| <b>1-U40502</b>  | 26652   | 2/21/2019 | 4/2/2019  | Closed on 4/2/2019    | 39 days 23 hours |        |

# Completed Tasks

happyco

For Parkfairfax Condominium  
From 4/1/2019 to 5/10/2019

| Unit  | Task ID | Created   | Due Date  | Task Status         | Active For       | Vendor |
|---|---------|-----------|-----------|---------------------|------------------|--------|
| <i>1451 Martha Custis Drive - Paint bubbling cracks</i>   |         |           |           |                     |                  |        |
| paint bubbling overtop of front door and in the living room by the window far left side.  |         |           |           |                     |                  |        |
| cracks in ceiling in the living room on support beam  |         |           |           |                     |                  |        |
| permission to enter   |         |           |           |                     |                  |        |
| <b>1-U40502</b>   | 40947   | 3/29/2019 | 4/3/2019  | Closed on 4/4/2019  | 5 days 18 hours  |        |
| <i>1451 Martha Custis Drive - Rat bait Station removal</i>  |         |           |           |                     |                  |        |
| H/O states there is an unused rat bait station in front of the unit that they would liked removed   |         |           |           |                     |                  |        |
| <b>1-U40502</b>   | 40948   | 3/29/2019 | 4/24/2019 | Closed on 4/23/2019 | 24 days 20 hours |        |
| <i>1451 Martha Custis Drive - Burrow hole by backdoor</i>   |         |           |           |                     |                  |        |
| H/O states there is a rats burrow hole immediately to the left of the backdoor step   |         |           |           |                     |                  |        |
| <b>1-U40502</b>   | 40949   | 3/29/2019 |           | Closed on 5/10/2019 | 41 days 19 hours |        |
| <i>1451 Martha Custis Drive - Spread grass seed in back yard</i>  |         |           |           |                     |                  |        |
| H/O states that their backyard is becoming bare and muddy would like grass seed spread in the back of the unit  |         |           |           |                     |                  |        |
| <b>1-U40502</b>   | 46174   | 4/9/2019  | 4/9/2019  | Closed on 4/9/2019  | 4 hours          |        |
| <i>Mice inside please trap -1451 Martha Custis</i>  |         |           |           |                     |                  |        |
| Treat for mice inside the unit dog will be put away.  |         |           |           |                     |                  |        |
| <b>1-U40502</b>   | 46664   | 4/10/2019 | 4/10/2019 | Closed on 4/12/2019 | 1 day 22 hours   |        |
| <i>Install new bait stations around this building-1451 Martha Custis</i>  |         |           |           |                     |                  |        |
| Bait stations needed around this building.  |         |           |           |                     |                  |        |
| <b>1-U40502</b>   | 48331   | 4/13/2019 | 4/22/2019 | Closed on 4/22/2019 | 9 days 1 hour    |        |
| <i>Mice Bait stations- 1451 Martha Custis dr</i>  |         |           |           |                     |                  |        |
| Please have exterminator re- visit 1451 Martha Custis to check on mice bait stations in the kitchen. Follow up from last week install of bait traps in the kitchen. |         |           |           |                     |                  |        |
| Please report only to the homeowner, not the tenants.   |         |           |           |                     |                  |        |
| <b>1-U40502</b>   | 49473   | 4/16/2019 | 4/18/2019 | Closed on 4/17/2019 | 1 day 1 hour     |        |
| <i>seal openings in crawlspace for rodents</i>  |         |           |           |                     |                  |        |
| Seal openings in crawlspace for rodents.  |         |           |           |                     |                  |        |
| <b>1-U40502</b>   | 49533   | 4/16/2019 | 4/17/2019 | Closed on 4/17/2019 | 1 day            |        |

# Completed Tasks

happyco

For Parkfairfax Condominium  
From 4/1/2019 to 5/10/2019

| Unit | Task ID | Created | Due Date | Task Status | Active For | Vendor |
|------|---------|---------|----------|-------------|------------|--------|
|------|---------|---------|----------|-------------|------------|--------|

*Seal holes behind stove for mice access points-*

seal holes behind stove per Sarah (1pm-1:30pm after lunch)

**1-U40503** 43836 4/4/2019 5/8/2019 Closed on 5/9/2019 35 days 6 hours

*plaster repairs - 1453 MCD - Wed 5/8 - after 10am - for plaster repair*

1453 MCD - repair plaster

**1-U40504** 50864 4/19/2019 4/23/2019 Closed on 4/26/2019 6 days 23 hours

*Ants coming from the crawl space-1455 martha*

My unit is has had small black ants all winter and it's getting worse. I can't find a source but do know they are not coming in through windows/doors.

They have been located mostly in the living/dining rooms with a brief infestation coming up through the dishwasher last month.

I have been diligent with traps and have done an exterior barrier spray but they are still coming and now there are ants with wings.

Can we check and exterminate in the crawl space?

NOTE: I have a cat. Please do not use toxic chemicals inside my unit.

**1-U40504** 50865 4/19/2019 Closed on 4/22/2019 3 days

*Gutter cover*

A piece of the new gutter covering has fallen off the gutter above my back door. I will leave it on the table on my back patio.

**1-U40504** 50866 4/19/2019 Closed on 4/25/2019 6 days 2 hours

*Peeling paint in breezeway*

My breezeway paint is starting to peel in chunks - despite having just been painted last fall.

**1-U50101** 39725 3/27/2019 3/28/2019 Closed on 4/1/2019 4 days 23 hours

*pest control*

3748 Valley - treat unit for Palmetto Bugs - scheduled for Thursday 03/28/19

**1-U50101** 48909 4/15/2019 4/16/2019 Closed on 4/16/2019 1 day

*Palmetto bugs- 3748 Valley Drive*

3748 Valley - treat kitchen for palmetto bugs - they are coming out of the outlet in the kitchen to the left of the window - treat with bait

**1-U50207** 41873 4/1/2019 5/7/2019 Closed on 5/8/2019 37 days 4 hours

*water bubble in ceiling- attic above -3740 valley*

water bubble forming on back wall of dinning room, and in ceiling of kitchen small - attic located above.

No pets, no alarm, ok to enter.

# Completed Tasks

happyco

For Parkfairfax Condominium  
From 4/1/2019 to 5/10/2019

| Unit     | Task ID | Created   | Due Date | Task Status         | Active For       | Vendor |
|----------|---------|-----------|----------|---------------------|------------------|--------|
| 1-U50207 | 47273   | 4/11/2019 |          | Closed on 4/30/2019 | 18 days 20 hours |        |

## *Squirrels in Attic*

Squirrels continue to use my attic space at all hours of the day and night. You all have been out to the unit many times over the years and the problem still exists. As i have stated in earlier correspondence, they are running through my personal items in the attic, leaving waste, and most harmfully, running through the asbestos that is up there. I am in need of further assistance to resolve this issue. Obviously, the hole and entrance mitigation has not yet been successful. Thank you. - Catherine Sendak

|          |       |          |          |                    |                |  |
|----------|-------|----------|----------|--------------------|----------------|--|
| 1-U50208 | 41904 | 4/1/2019 | 4/3/2019 | Closed on 4/3/2019 | 2 days 3 hours |  |
|----------|-------|----------|----------|--------------------|----------------|--|

## *Replace Lock*

I just purchased 3742 Valley Drive #502 and would like a new lock. I'd like to replace both deadbolt and regular lock with same key so that I have one key for entry. I think I have standard model door hardware but I'm including a photo below.

I'd like to be there while you work if possible since once the lock is changed I won't be able to get in. If I can't be there please leave the key with the condo association office.

Thank you!

|          |       |          |           |                     |                |  |
|----------|-------|----------|-----------|---------------------|----------------|--|
| 1-U50208 | 61282 | 5/8/2019 | 5/13/2019 | Closed on 5/10/2019 | 1 day 22 hours |  |
|----------|-------|----------|-----------|---------------------|----------------|--|

## *Recently Replaced Lock Cylinder Spinning in Setting*

Maintenance staff replaced the lock cylinder for my front door in April when I purchased my place. It's one of the old-style locks. I moved in a week and a half ago or so and since then I've been locking and unlocking the door a few times a day, which I had only done rarely before then.

Unfortunately, the cylinder has started spinning in the setting. I go to turn the key and instead of the key turning the locking mechanism, the whole thing will start turning. It was just a little shift to the side at first but it's gotten worse. I was almost locked out of my place one evening when the cylinder spun all the way upside down and I couldn't unlock the door. I managed to force the cylinder back into place and after that I stopped locking the bottom lock and have only been using the deadbolt.

Could one of the maintenance staff please take a look at it? It was so recently replaced, I wasn't expecting to have a problem so soon.

I have a dog who is crated, although the maintenance person shouldn't need to get that far into the unit. You may hear her barking, but she is crated and won't bother you.

I'm including a photo of the front door so you can see the type of hardware involved. There's no lockbox on there anymore, it's a photo from when I first purchased the place.

Thank you!

Cynthia

|          |       |          |  |                     |          |  |
|----------|-------|----------|--|---------------------|----------|--|
| 1-U50208 | 62201 | 5/9/2019 |  | Closed on 5/10/2019 | 17 hours |  |
|----------|-------|----------|--|---------------------|----------|--|

## *Reusable Recycling Bins?*



# Completed Tasks

happyco

For Parkfairfax Condominium  
From 4/1/2019 to 5/10/2019

| Unit | Task ID | Created | Due Date | Task Status | Active For | Vendor |
|------|---------|---------|----------|-------------|------------|--------|
|------|---------|---------|----------|-------------|------------|--------|

Hi!

Are we allowed to use reusable recycling bins to out our recycling? I've attached a photo as an example.

I understand that we can't use plastic bags, but I don't have enough paper bags or cardboard boxes to put my recycling in. It's not appropriate to just mound the recycling outside. I thought that a small reusable bin that was designed for recycling and clearly labelled as such might be the way to go.

Thank you for the info!

Cynthia

703-725-2171

|                 |       |           |  |                     |         |
|-----------------|-------|-----------|--|---------------------|---------|
| <b>1-U50209</b> | 49199 | 4/16/2019 |  | Closed on 4/16/2019 | 9 hours |
|-----------------|-------|-----------|--|---------------------|---------|

*Built in lights*

Hi, the built in lights in my bookcase in the bedroom won't turn on anymore. There was a crack and a flash of light and then nothing. I don't mind replacing it, but please help me out.

|                 |       |           |  |                     |          |
|-----------------|-------|-----------|--|---------------------|----------|
| <b>1-U50209</b> | 49200 | 4/16/2019 |  | Closed on 4/16/2019 | 14 hours |
|-----------------|-------|-----------|--|---------------------|----------|

*Roaches*

Hi! Could you spray my apartment for roaches? Sorry for the delay in request since I know you do it on tuesdays. I already arranged to have my cat outside of the apartment so tomorrow 4/16 would be ideal.

|                 |       |          |          |                       |              |
|-----------------|-------|----------|----------|-----------------------|--------------|
| <b>1-U50303</b> | 57705 | 5/2/2019 | 5/2/2019 | Completed on 5/3/2019 | 1 day 1 hour |
|-----------------|-------|----------|----------|-----------------------|--------------|

*Toilet clogged*

1204 Martha Custis - toilet clogged

|                 |       |          |          |                    |                 |
|-----------------|-------|----------|----------|--------------------|-----------------|
| <b>1-U50405</b> | 58513 | 5/3/2019 | 5/3/2019 | Closed on 5/7/2019 | 3 days 21 hours |
|-----------------|-------|----------|----------|--------------------|-----------------|

*Standing dirty water in tub, unclog at 3721 Holmes Lane*

Standing water in the bath tub, it is a dark color brown and crud in the water. Please unclog ASAP. Okay to enter but there are cats in the unit, they may run (they are safe).

|                 |       |           |           |                    |                |
|-----------------|-------|-----------|-----------|--------------------|----------------|
| <b>1-U50601</b> | 50923 | 4/19/2019 | 4/24/2019 | Closed on 5/2/2019 | 13 days 1 hour |
|-----------------|-------|-----------|-----------|--------------------|----------------|

*bees or wasp hanging out by bathroom window above- 3703 holmes lane*

Tuesday,treat for wasp or bees inside/

Resident cannot tell where they are coming from

|                 |       |           |          |                    |                 |
|-----------------|-------|-----------|----------|--------------------|-----------------|
| <b>1-U50702</b> | 36904 | 3/20/2019 | 4/5/2019 | Closed on 5/3/2019 | 44 days 4 hours |
|-----------------|-------|-----------|----------|--------------------|-----------------|

*Rear Exterior Threshold at patio door & window*

# Completed Tasks

happyco

For Parkfairfax Condominium  
From 4/1/2019 to 5/10/2019

| Unit | Task ID | Created | Due Date | Task Status | Active For | Vendor |
|------|---------|---------|----------|-------------|------------|--------|
|------|---------|---------|----------|-------------|------------|--------|

3727 Holmes Lane Bldg 507

Hi,

I'm resubmitting a work order I had submitted in August 2018. The exterior threshold (at door and window) at my patio door has signs of wood rot and separation from a Parkfairfax repair from 2015. See photos attached. In 2015, the wood rot reported was only partially repaired with concrete. That left two dissimilar materials next to each other, and over the years it has created separation and cracking to let moisture in. Can it all be replaced with all one material?

Thank you so much,

Adam

|                 |       |          |  |                    |                |                      |
|-----------------|-------|----------|--|--------------------|----------------|----------------------|
| <b>1-U50903</b> | 30955 | 3/5/2019 |  | Closed on 4/1/2019 | 27 days 1 hour | Northern Va. Roofing |
|-----------------|-------|----------|--|--------------------|----------------|----------------------|

*master bedroom closet, ceiling is chipping-3744 Holmes lane*

area in the ceiling is chipping from paint and plaster, yellow stain as well.

A/C leaks water inside the unit, master bedroom and living room as well. please inspect.  
okay to enter, 1 dog- please call 301-908-4230 Fidel

|                 |       |          |  |                     |                 |  |
|-----------------|-------|----------|--|---------------------|-----------------|--|
| <b>1-U51001</b> | 44111 | 4/4/2019 |  | Closed on 4/16/2019 | 12 days 4 hours |  |
|-----------------|-------|----------|--|---------------------|-----------------|--|

*Exterior shutters (Bldg 510)*

One set of exterior shutters on bldg. 510 facing Holmes Lane on the lower level have been turning black with age. I thought it was just dirt but it seems to be the paint wearing away. They probably need to be replaced. Thanks.

|                 |       |           |  |                     |          |  |
|-----------------|-------|-----------|--|---------------------|----------|--|
| <b>1-U51001</b> | 49017 | 4/15/2019 |  | Closed on 4/16/2019 | 19 hours |  |
|-----------------|-------|-----------|--|---------------------|----------|--|

*Shutters*

3708 Holmes - One set of exterior shutters on bldg. 510 facing Holmes Lane on the lower level have been turning black with age. I thought it was just dirt but it seems to be the paint wearing away. They probably need to be replaced. Thanks.

|                 |       |          |          |                    |        |  |
|-----------------|-------|----------|----------|--------------------|--------|--|
| <b>1-U51002</b> | 44461 | 4/5/2019 | 4/8/2019 | Closed on 4/9/2019 | 4 days |  |
|-----------------|-------|----------|----------|--------------------|--------|--|

*April SPecial \*\* Delta SHower Assembly install-3710 holmes*

April special\*\* Delta shower Assembly only to be installed.

please go Monday Resident will be home 4/8/2019.

|                 |       |           |           |                    |                |  |
|-----------------|-------|-----------|-----------|--------------------|----------------|--|
| <b>1-U51105</b> | 35620 | 3/17/2019 | 3/19/2019 | Closed on 4/2/2019 | 16 days 1 hour |  |
|-----------------|-------|-----------|-----------|--------------------|----------------|--|

*Flying Squirrel & Dead Bird-3736 Holmes Lane*

# Completed Tasks

happyco

For Parkfairfax Condominium  
From 4/1/2019 to 5/10/2019

| Unit | Task ID | Created | Due Date | Task Status | Active For | Vendor |
|------|---------|---------|----------|-------------|------------|--------|
|------|---------|---------|----------|-------------|------------|--------|

Good Morning,

I'm not sure why, but maintenance took out the flying squirrel trap the other day. It appears as though they do not live in our attic, but come in every so often. Last night they were VERY loud and sounded like they were trying to scratch through the ceiling. They were running all over the attic. This all happened at 4am. So why did maintenance remove the trap? Also, I have a DEAD BIRD on my attic stairs/attic. I need someone to come remove it ASAP! So please leave the trap in the attic and remove the dead bird. There is CLEARLY a whole allowing animals to get into the attic. I was told this was fixed ... but evidently not. I've started to inform neighbors that animals are getting into our building and should be careful.

3736 Holmes Holmes Lane. I have no animals, maintenance has permission to enter.

**1-U51302** 48901 4/15/2019 Closed on 5/7/2019 21 days 19 hours

*squirrels in attic - 1218 Martha Custis Drive*

1218 Martha Custis Drive - Squirrels in attic - trap and seal openings - call for entry code - 703.964.6283

**1-U51305** 40020 3/27/2019 4/2/2019 Closed on 4/8/2019 12 days

*Plumbing - Plaster inspection - 1224 MCD - Alonzo meet 3/29-8am*

1224 MCD - H/O states water is getting into kitchen same place as before in kitchen - waiting for permission to enter

**1-U51305** 42835 4/2/2019 4/3/2019 Closed on 4/23/2019 20 days 19 hours

*Signs of water from above bathroom - 1224 MCD*

Resident reporting signs of water from above bathroom - 1224 MCD please investigate

\*\* Hello David:

Can our plumbers enter your unit tomorrow morning around 9am. Jennifer, please have Danny to take a look at this issue prior to sealing opening.

Thx

Alonzo Alexander

**1-U51306** 40585 3/28/2019 Closed on 4/8/2019 10 days 18 hours

*1226 Martha Custis Drive - Shudder installation*

H/O states he wants black shutters installed on his windows

**1-U51306** 40941 3/29/2019 Closed on 5/9/2019 40 days 21 hours

*1226 Martha Custis Drive - magnolia tree and mud underneath*

# Completed Tasks

happyco

For Parkfairfax Condominium  
From 4/1/2019 to 5/10/2019

| Unit | Task ID | Created | Due Date | Task Status | Active For | Vendor |
|------|---------|---------|----------|-------------|------------|--------|
|------|---------|---------|----------|-------------|------------|--------|

Email sent by H/O

Hi RJ,

Great chatting with you yesterday and thanks so much for your help. As noted, as much as we and the rest of the community enjoys the beautiful magnolia tree, the ground underneath is another story. As you can see from the attached photos, there's no grass growing around the periphery, thus creating a pile of mud and debris every time it rains. The mud washes onto the sidewalks and the streets, leaving a total mess for people close to the mud - that would be me.

I would like to ask for a solution to the problem; will you plant grass again this season or can you create a section of gravel underneath which would solve the issue. Whatever the solution, the way it looks and stands right now is not one of them. I don't want to live next to a pile of mud while other residents enjoy their beautiful lawns.

Can we discuss this and come up with some alternatives?

Happy to chat.

Guillermo Meneses  
Unit owner  
1226 Martha Custis Drive.  
Bldg 513.

**1-U51306** 50912 4/19/2019 4/22/2019 Closed on 4/23/2019 4 days 1 hour

*water shut off*

1226 Martha Custis - Water shut off

**1-U51306** 54519 4/26/2019 Closed on 5/3/2019 6 days 19 hours

*tree*

1226 Martha Custis - tree in back is allowing squirrels to get onto roof and into attic - also blocks this unit's window - please trim as much as possible - also the front of unit still needs to be seeded.

**1-U51306** 58690 5/3/2019 5/7/2019 Closed on 5/7/2019 4 days

*Treat for ants through out this unit- 1226 Martha Custis*

Treat for ants through out this unit pay attention to windows and doors where they are entering

no pets, no alarm ok to enter.

**1-U51402** 45685 4/8/2019 4/9/2019 Closed on 5/8/2019 29 days 19 hours

*Water leak in bathroom under sink*

Water leak in bathroom under sink. Tenant states they notice issue on Sunday, because the rugs were wet. It is only an active leak when sink is in use.

Location: Building #514 - 3714 Valley Dr. \*\*\*\*Please call 15-20 mins before arrival and has a Dog

Tenant: Chase Carpenter 808-365-2228 / Amber 808-785-9486 Owner: Tony 301-659-1501

**1-U51402** 46670 4/10/2019 4/10/2019 Closed on 4/17/2019 6 days 23 hours

# Completed Tasks

happyco

For Parkfairfax Condominium  
From 4/1/2019 to 5/10/2019

| Unit | Task ID | Created | Due Date | Task Status | Active For | Vendor |
|------|---------|---------|----------|-------------|------------|--------|
|------|---------|---------|----------|-------------|------------|--------|

*bathroom sink leaking possible crack pipe - 3714 Valley Drive - res home 949am - 1130am*

bathroom sink leaking possible crack pipe - 3714 Valley Drive - res home 949am - 1130am

**\*\*bathroom sink is pulling away from wall I ADVISED RESIDENT PKFX WOULD NOT BE ABLE TO REPAIR SINK WOULD NEED OUTSIDE CONTRACTOR.**

**1-U51404** 53649 4/25/2019 Closed on 5/1/2019 6 days

*pipe leak*

3718 Valley - unit has another leak in bathroom leaking onto the floor and going into bedroom. Last time it was plumbing down in Crawl space - Guy will contact residents if need to get into unit

**1-U51405** 50137 4/17/2019 Closed on 5/9/2019 21 days 18 hours

*Are behind 3720 and 3726 after the plumbing work last summer*

Last August, E&G laid new pipes going from the downspouts to building 514 to new drains and the existing old drains around the building. In doing so, they tore up the yard behind 3720 and 3726. When they filled in the trenches, they left the yards improperly leveled so when it rains, the water flows to the building, flooding the back of the building from the back door to 3720 over to the bedroom window at 3726 and out to about 3 feet from the building. There are also sandbags at the back door of 3720 to prevent any excess water from entering. Could this please be regraded properly and the sand bags removed?

Thank you.

**1-U51405** 50144 4/17/2019 Closed on 4/23/2019 5 days 18 hours

*Area in front to building 514*

Last August, E&G laid new pipes going from the downspouts to building 514 to new drains and the existing old drains around the building. In doing so, they tore up the yard in front of building 514. The ground is not properly leveled and there is not grass, but weeds, growing where the trenches were dug and where there is nothing, there are just bare spots. Can something please be done about this?

Also, in front of 3720, where the water would run down to the drain when it rained heavily, the ground around the garden has been washed away. Is it possible to do something to fix this?

Also the area in front of the drain outside the front door of 3720 has cement around it that has deteriorated. Could someone please look at this and see what could be done.

Thank you

**1-U51405** 50146 4/17/2019 Closed on 5/9/2019 21 days 18 hours

*The dead tree behind 3718 Valley Dr*

There is a dead tree behind building 514, precisely 3718, that has been dead for at least 3 years. Could something be done about this please?

Thank you

**1-U51405** 53590 4/25/2019 Closed on 4/29/2019 4 days

*Area in front to building 514, 3718 and 3720*

# Completed Tasks

happyco

For Parkfairfax Condominium  
From 4/1/2019 to 5/10/2019

| Unit | Task ID | Created | Due Date | Task Status | Active For | Vendor |
|------|---------|---------|----------|-------------|------------|--------|
|------|---------|---------|----------|-------------|------------|--------|

Since E&G did work on the drainage system around bldg 514, installing new drains from the downspouts to new and existing drains, no thing has been done to correct the leveling of the area that was dug out, nor to replace the grass that had been growing there. This work was done at the end of August 2018.

The pictures indicate the area around the garden that exists between 3718 and 3720 that was affected by the torrential rains rushing down the hill, eroding that area, taking out the grass and changing the terrain, This continues to erode now . This is also the area where E &G was working to install new pipes/drains. When maintenance was called in July after a second round of heavy rains, Juan was one of the responders and assured me that something would be built/done to correct this problem on the hill.

Again, nothing has been done since E&G did the work and the area turns to mud when it rains and looks horrible from Valley Dr. The pictures below show what the terrain has looked like since August of last year. Please fix this.

**1-U51405** 53593 4/25/2019 Closed on 4/29/2019 4 days 1 hour

*The drain in front of bldg 514, specifically in front of 3720*

In late August of last year, E&G worked on the drainage system around the building, installing new drains, expanding existing drains and laying new pipes to direct the rainwater to these drains. The drain in front of 3720 was expanded which has helped quite a bit when it rains heavily. Unfortunately, the area around the drain is deteriorating, permitting debris to get past the old grate which will in time cause a problem with back ups if not corrected. Please take care of this.

**1-U51405** 53733 4/25/2019 Closed on 5/9/2019 13 days 22 hours

*Brick wall at front of bldg 514 at 3720*

The brick wall along the garden and front walkway to 3720 has deteriorated and needs to be attended to. Thank you.

**1-U51501** 57310 5/1/2019 5/2/2019 Closed on 5/3/2019 1 day 18 hours

*Tub clogged - 1232 MCD - 5/2/19 -*

Resident reporting tub is clogged - meet resident Thursday - 5/2/19 - 8am - 9am

**1-U51602** 40908 3/29/2019 4/1/2019 Closed on 4/1/2019 3 days 2 hours

*water shut off*

water shutoff for Monday 04/01/19

**1-U51602** 49388 4/16/2019 4/17/2019 Closed on 4/17/2019 1 day 3 hours

*water shut off*

3702 Valley - water shut off for Wednesday - 04/17/19

**1-U51603** 58097 5/2/2019 5/3/2019 Completed on 5/3/2019 20 hours

*How to determine if asbestos is in Attic?*

Hello, I am hoping to put my unit on the market for this summer and was wondering how to find out if there is asbestos in my attic. I did not have any mention when I had my place inspected when I first purchased my home. But I have seen mention of an asbestos report in the news letter. Would that report have the information I seek?

Thank you

R

Deborah

# Completed Tasks

happyco

For Parkfairfax Condominium  
From 4/1/2019 to 5/10/2019

| Unit | Task ID | Created | Due Date | Task Status | Active For | Vendor |
|------|---------|---------|----------|-------------|------------|--------|
|------|---------|---------|----------|-------------|------------|--------|

|                 |       |           |  |                     |                  |  |
|-----------------|-------|-----------|--|---------------------|------------------|--|
| <b>1-U51603</b> | 36756 | 3/19/2019 |  | Closed on 4/25/2019 | 36 days 18 hours |  |
|-----------------|-------|-----------|--|---------------------|------------------|--|

*Request exterminating whole unit-3704 Valley Drive*

3704 Valley Drive need exterminating for large roaches/water bugs in unit. Seen in all three bedrooms, bathroom and kitchen. Owner is home and can be contacted at 571-429-0296. L

|                 |       |           |           |                     |                 |  |
|-----------------|-------|-----------|-----------|---------------------|-----------------|--|
| <b>1-U51603</b> | 48301 | 4/13/2019 | 4/15/2019 | Closed on 4/17/2019 | 3 days 21 hours |  |
|-----------------|-------|-----------|-----------|---------------------|-----------------|--|

*Bathroom sink needs clearing*

Bathroom sink not draining, would like to request snake to clear it. I should be home, if someone can give me a day and estimated time.

|                 |       |           |  |                    |                  |  |
|-----------------|-------|-----------|--|--------------------|------------------|--|
| <b>1-U51603</b> | 53813 | 4/25/2019 |  | Closed on 5/6/2019 | 10 days 19 hours |  |
|-----------------|-------|-----------|--|--------------------|------------------|--|

*Noise from under the eaves*

There appears to be some sort of animal making a home under the eaves over the master bedroom. There was a lot of scratching at night.

|                 |       |           |           |                    |        |  |
|-----------------|-------|-----------|-----------|--------------------|--------|--|
| <b>1-U51603</b> | 53818 | 4/25/2019 | 4/30/2019 | Closed on 5/1/2019 | 6 days |  |
|-----------------|-------|-----------|-----------|--------------------|--------|--|

*Request extermination--3704 valley*

Request extermination for water bugs both levels

|                 |       |          |          |                    |                 |  |
|-----------------|-------|----------|----------|--------------------|-----------------|--|
| <b>1-U51603</b> | 58087 | 5/2/2019 | 5/7/2019 | Closed on 5/8/2019 | 5 days 23 hours |  |
|-----------------|-------|----------|----------|--------------------|-----------------|--|

*Poison ivy and sumac in privacy hedges*

Hello, I just discovered that there is poison ivy and sumac growing in the privacy hedge behind my unit. Could someone from the landscape crew remove it? As it appears to be killing the hedge and is growing on both sides. Would appreciate an estimate of when this could be done as I have my granddaughter about to visit.

Thank you in advance, attached pictures below.

|                 |       |           |           |                     |                 |  |
|-----------------|-------|-----------|-----------|---------------------|-----------------|--|
| <b>1-U51703</b> | 26535 | 2/21/2019 | 2/26/2019 | Closed on 4/22/2019 | 60 days 2 hours |  |
|-----------------|-------|-----------|-----------|---------------------|-----------------|--|

*Rats inside unit-1248 Martha Custis*

treat for rats in unit

|                 |       |           |           |                    |                  |  |
|-----------------|-------|-----------|-----------|--------------------|------------------|--|
| <b>1-U51705</b> | 35219 | 3/15/2019 | 3/29/2019 | Closed on 4/2/2019 | 17 days 21 hours |  |
|-----------------|-------|-----------|-----------|--------------------|------------------|--|

*Thank you*

Thank you for the update to my request for help on the erosion and loss of soil - I am sure once Alonzo and Juan see what is going on at the walkway they will be amazed. I am sure they have the answers though - I am all out of ideas

Very appreciative of your time and effort-

Just a reminder - I have two work orders in under the old system for the security light next to the right side of building 517

|                 |       |           |  |                     |                |  |
|-----------------|-------|-----------|--|---------------------|----------------|--|
| <b>1-U51705</b> | 50820 | 4/19/2019 |  | Closed on 4/24/2019 | 5 days 5 hours |  |
|-----------------|-------|-----------|--|---------------------|----------------|--|

*Connect hose to spigot*

# Completed Tasks

happyco

For Parkfairfax Condominium  
From 4/1/2019 to 5/10/2019

| Unit | Task ID | Created | Due Date | Task Status | Active For | Vendor |
|------|---------|---------|----------|-------------|------------|--------|
|------|---------|---------|----------|-------------|------------|--------|

I would like to request some help - I would appreciate it if someone could come and attach hose to bib \_ my hands don't work well any more to connect it- Thank you for your assistance

**1-U51705** 62331 5/9/2019 Closed on 5/10/2019 14 hours

## Large item pickup

I would like to request a large item pick up from front of building 517 I have a large wicker rocker that is no longer needed - I can't move it farther than the front lawn by the curb. Thank you for your assistance - it is in good condition if someone painted it and recovered the removable cushion - it is from the 1930's - so you know it was made well to have lasted this long  
Thank you

**1-U51801** 54380 4/26/2019 Closed on 4/26/2019 1 hour

## yard debris

Pick up the pile of yard debris in front of building 518

**1-U52001** 41792 4/1/2019 4/2/2019 Closed on 4/2/2019 1 day 5 hours

## 3612 Valley Drive - Water Stain forming kitchen/ potential active leak

Water stain forming in kitchen and condensation showing on windows. tenant believes its an active leak. There is a unit above tenant.

Tenant will be home  
703-824-0807

**1-U52001** 53637 4/25/2019 4/29/2019 Closed on 4/29/2019 4 days 1 hour

## water leak caused water damage.-3612 Valley Dr

check that damage is dry before paint work starts. water damage located above toilet on ceiling, also inside kitchen area,

please go Monday.

**1-U52002** 42819 4/2/2019 Completed on 5/6/2019 33 days 20 hours

## Damage Letter - Trap leaking under kitchen sink - 3614 Valley Dr

Damage Letter

3614 Valley Drive trap is leaking under kitchen sink causing water to flow down into 3612 Valley Dr causing major damage.

**1-U52005** 27734 2/25/2019 4/22/2019 Closed on 4/23/2019 56 days 22 hours

## Plaster inspection - 3620 Valley Dr

3620 Valley - meet resident Thursday 02/28/19 - morning between 8-11 to inspect cause of plaster damage in corner of common wall. Contact is Korosh - 703 229-2563

**1-U52007** 47996 4/12/2019 Closed on 5/9/2019 26 days 21 hours

## 520 - 3624 Valley - cut branches away from roof line to keep squirrels out of



# Completed Tasks

happyco

For Parkfairfax Condominium  
From 4/1/2019 to 5/10/2019

| Unit   | Task ID | Created   | Due Date  | Task Status         | Active For       | Vendor |
|--|---------|-----------|-----------|---------------------|------------------|--------|
| 3624 Valley - cut branches away from roof line to keep squirrels out of attic  |         |           |           |                     |                  |        |
| <b>1-U52008</b>  | 54479   | 4/26/2019 | 4/26/2019 | Closed on 4/30/2019 | 4 days           |        |
| <i>flooding issues</i>   |         |           |           |                     |                  |        |
| The drain in front of 3626 valley drive is completely clogged, blocked and not functional. Maintenance has been out to clear leaves and to dig an un-sightly ditch in the yard, but the drain itself is useless. I can provide photos. We need a functional drain, beyond superficial maintenance. |         |           |           |                     |                  |        |
| Attention is needed at the back of the property as well as erosion is occurring and amplifying the issue.  |         |           |           |                     |                  |        |
| It's disappointing the lack of attention this has received over my last 10 years of residency.   |         |           |           |                     |                  |        |
| Thank you for considering this issue.  |         |           |           |                     |                  |        |
| Thank you for attending to this.   |         |           |           |                     |                  |        |
| <b>1-U52104</b>  | 42870   | 4/2/2019  | 4/4/2019  | Closed on 4/9/2019  | 6 days 19 hours  |        |
| <i>Garbage disposal does not work-1306 Martha Custis</i>   |         |           |           |                     |                  |        |
| please repair garbage disposal   |         |           |           |                     |                  |        |
| Tenant works from home.  |         |           |           |                     |                  |        |
| <b>1-U52106</b>  | 58548   | 5/3/2019  | 5/7/2019  | Closed on 5/7/2019  | 4 days 3 hours   |        |
| <i>Treat for ants inside - 1310 Martha Custis</i>  |         |           |           |                     |                  |        |
| treat for ants in bedroom on far side of bed, under bedside table. also spray else where   |         |           |           |                     |                  |        |
| no pets, no alarm okay to enter  |         |           |           |                     |                  |        |
| <b>1-U52107</b>  | 44407   | 4/5/2019  | 4/9/2019  | Closed on 4/9/2019  | 4 days 7 hours   |        |
| <i>1312 Martha Custis Drive - Treat whole unit for roaches</i>   |         |           |           |                     |                  |        |
| Treat whole unit for roaches   |         |           |           |                     |                  |        |
| Permission to enter  |         |           |           |                     |                  |        |
| <b>1-U52202</b>  | 35186   | 3/15/2019 |           | Closed on 4/3/2019  | 18 days 19 hours |        |
| <i>squirrels in attic</i>  |         |           |           |                     |                  |        |
| H/O reports that she hears squirrels in the attic again - neighbor to the right hears them also - please trap and seal all openings in building - We have permission to enter - Has a pet Dachsund   |         |           |           |                     |                  |        |
| <b>1-U52604</b>  | 41773   | 4/1/2019  | 4/2/2019  | Closed on 4/2/2019  | 1 day            |        |
| <i>sandbags need to be removed from patio space- 3619 Gunston Rd</i>   |         |           |           |                     |                  |        |
| Remove Sand bags from Patio space, left from last storm.   |         |           |           |                     |                  |        |
| <b>1-U52701</b>  | 54976   | 4/28/2019 | 4/8/2019  | Closed on 5/7/2019  | 9 days 2 hours   |        |

# Completed Tasks

happyco

For Parkfairfax Condominium  
From 4/1/2019 to 5/10/2019

| Unit | Task ID | Created | Due Date | Task Status | Active For | Vendor |
|------|---------|---------|----------|-------------|------------|--------|
|------|---------|---------|----------|-------------|------------|--------|

## *Kitchen water damage - 1340 MCD - Monday - 5/6 - 8am - 11am*

Water damage from the drip pan from bathroom. Please call 703-677-1333 to schedule an appointment. Park ffx maintenance personnel came and took pictures Friday 4/26/2019 around 11a-12p.

**1-U52901** 50401 4/18/2019 Closed on 4/29/2019 11 days 3 hours

## *squirrels in attic*

1400 Martha Custis - Squirrels in attic - schedule with H/O - Also site light in rear of building is out

**1-U53001** 29666 3/1/2019 4/8/2019 Closed on 4/4/2019 33 days 20 hours

## *Plaster inspection*

3601 Greenway - inspect right corner of living room by back door for plaster damage. Okay to enter but please call H/O to let them know when it's scheduled for - 703.517.9802

**1-U53001** 40090 3/27/2019 Closed on 4/11/2019 14 days 22 hours

## *3601 Greenway Place - Moisture damage repair*

Please tell me when I can moisture damage repair scheduled.

Thank you.

**1-U53001** 49788 4/17/2019 4/22/2019 Closed on 4/23/2019 6 days 6 hours

## *Unable to reconnect the garden hose to spigot*

Parkfairfax staff disconnected the garden hose to do repair work on the spigot and surrounding area last month. I'm unable to reconnect the garden hose. I think there is a connector piece missing or the metal part of the hose is defective.

**1-U53001** 49789 4/17/2019 Closed on 4/24/2019 7 days

## *Interior repair work done by Parkfairfax Staff, Os.*

Please pass on my thanks to Os for a nice job on the interior plaster repair. He was very clean, respectful and efficient.

**1-U53001** 52582 4/23/2019 Closed on 4/24/2019 21 hours

## *Leaking garden hose.*

I just received another message that my request to repair the garden hose at 3601 Greenway Place has been Closed again without the issue being resolved.

Parkfairfax staff completed 3 days of plaster work to repair damage caused by moisture from spigot. Please reassess and repair the garden hose issue before more damage occurs.

Thank you,

**1-U53101** 52498 4/23/2019 4/24/2019 Closed on 4/25/2019 1 day 20 hours

## *Moisture and leaks in kitchen*

Moisture and leaks in kitchen where wall and floor meet. Owner can see moisture and this has happened before and wants area to be fixed so it doesn't occur again. Address is 1408 Martha Custis Dr. Please call owner. 703-915-7171. Bldg 531

# Completed Tasks

happyco

For Parkfairfax Condominium  
From 4/1/2019 to 5/10/2019

| Unit | Task ID | Created | Due Date | Task Status | Active For | Vendor |
|------|---------|---------|----------|-------------|------------|--------|
|------|---------|---------|----------|-------------|------------|--------|

|                 |       |           |  |                    |          |  |
|-----------------|-------|-----------|--|--------------------|----------|--|
| <b>1-U53102</b> | 56183 | 4/30/2019 |  | Closed on 5/1/2019 | 22 hours |  |
|-----------------|-------|-----------|--|--------------------|----------|--|

*water shut off*

1410 MCD - perform emergency water shut off - May be damage to neighboring unit

|                 |       |           |  |                     |                 |  |
|-----------------|-------|-----------|--|---------------------|-----------------|--|
| <b>1-U53103</b> | 46749 | 4/10/2019 |  | Closed on 4/15/2019 | 4 days 19 hours |  |
|-----------------|-------|-----------|--|---------------------|-----------------|--|

*door paint*

1412 Martha Custis - inspect door - paint needs another coat from last years painting - it's bleeding through and there is paint on the do or hardware that needs to be removed.

|                 |       |          |          |                     |                 |  |
|-----------------|-------|----------|----------|---------------------|-----------------|--|
| <b>1-U53104</b> | 42551 | 4/2/2019 | 4/4/2019 | Closed on 4/29/2019 | 27 days 3 hours |  |
|-----------------|-------|----------|----------|---------------------|-----------------|--|

*1414 Martha Custis Drive - Spray whole unit for roaches*

Spray whole unit for roaches especially under washing machine and in upstairs bathroom

Permission to enter (key will be under mat)

|                 |       |          |  |                    |                  |  |
|-----------------|-------|----------|--|--------------------|------------------|--|
| <b>1-U53204</b> | 45767 | 4/8/2019 |  | Closed on 5/2/2019 | 23 days 21 hours |  |
|-----------------|-------|----------|--|--------------------|------------------|--|

*Please replace hedge ripped out for project*

Hi, about two years ago, Parkfairfax ripped out a hedge row between buildings 536 and 534 so trucks could do work underground behind building 534. I spoke with the office and maybe put in a work order too. I was told the hedge would be replaced with one in kind. Since then, the open space has become a muddy shortcut down the slope and is still in need of repair. Speaking with a neighbor yesterday, we agreed that I should put in a new work order requesting repair of the hedge row so it is no longer an ad-hoc path to the laundry room.

Can this planting take place?

Thanks,  
Rob Schneider  
3615 Greenway Pl  
(2)2) 412-1165

|                 |       |          |  |                     |                 |  |
|-----------------|-------|----------|--|---------------------|-----------------|--|
| <b>1-U53204</b> | 45779 | 4/8/2019 |  | Closed on 4/15/2019 | 6 days 14 hours |  |
|-----------------|-------|----------|--|---------------------|-----------------|--|

*Please grade the ground where tree was cut down*

# Completed Tasks

happyco

For Parkfairfax Condominium  
From 4/1/2019 to 5/10/2019

| Unit | Task ID | Created | Due Date | Task Status | Active For | Vendor |
|------|---------|---------|----------|-------------|------------|--------|
|------|---------|---------|----------|-------------|------------|--------|

Hi,

A large tree was removed in front of building 534, specifically on front of 3623 Greenway. There is now a hump and a hole where the tree used to be. A new tree was planted on the other side of the walk, and I adopted it, but the place where the original tree was is now a mess.

Can the ground be graded to look normal and appealing again?

Both residents behind the hole are renters who don't do any yard work, so they might not care how it looks, but it does look pretty bad.

I know your staff is already busy with Spring work, but I'll be grateful if this landscape repair can be made. The front of that building looks pretty raw by the front porch.

Thanks,

Rob Schneider  
3615 Greenway  
(202) 412-1165

**1-U53204** 45787 4/8/2019 Closed on 4/9/2019 15 hours

*Flags & Painted grass next to 3615 Greenway*

Hi,

For some time now we have tried to determine what work will soon happen outside our window. There are red and orange utility flags and a worker just came last week to repaint lines in the grass that had worn off since the flags went up last fall.

Verbal requests to the office have gone unanswered, and in some cases folk have said they have no idea what the flags and paint are for.

We would like to know if we should remove our plantings to protect them from imminent construction, or halt working on repairing our patio or planting new plants this spring/summer.

Can you tell us what type of landscape/underground work is about to be done between buildings number 534 and 532?

Thanks,

Rob Schneider  
3615 Greenway  
(202)412-1165

**1-U53305** 41896 4/1/2019 4/2/2019 Closed on 4/2/2019 1 day 2 hours

*pest control*

3725 Lyons Lane - treat unit for General Pests - No pets, one lock PTE

**1-U53305** 59668 5/6/2019 5/7/2019 Closed on 5/7/2019 1 day 4 hours

*Pest Control for Ants and Insects-3725 Lyons In*

Spray and treat unit (kitchen mainly) for ants. Okay to enter.

**1-U53501** 36558 3/19/2019 4/5/2019 Closed on 4/9/2019 20 days 21 hours

*water leaking under kitchen sink - 3729 Lyons Lane - Go to unit 1pm - 115pm - WED - 3/20*

# Completed Tasks

happyco

For Parkfairfax Condominium  
From 4/1/2019 to 5/10/2019

| Unit | Task ID | Created | Due Date | Task Status | Active For | Vendor |
|------|---------|---------|----------|-------------|------------|--------|
|------|---------|---------|----------|-------------|------------|--------|

Resident reporting water leaking under kitchen sink

Dog walker comes around 1pm to walk dog./ TOP LOCK ONLY  
resident phn# 571-451-4591

|                 |       |           |  |                     |                 |                      |
|-----------------|-------|-----------|--|---------------------|-----------------|----------------------|
| <b>1-U53701</b> | 33845 | 3/12/2019 |  | Closed on 4/30/2019 | 49 days 4 hours | Northern Va. Roofing |
|-----------------|-------|-----------|--|---------------------|-----------------|----------------------|

*Tiles missing Corner of Building 537 - 3712 Lyons Lane*

I'm not certain but I believe Steve said he would be putting in a ticket in for this but just in case thought I'd better submit this. This problem may account for the mold recently found in our upstairs closet. Tiles missing right above gutter on far left side of building as you face the front.

|                 |       |           |  |                    |                 |  |
|-----------------|-------|-----------|--|--------------------|-----------------|--|
| <b>1-U53701</b> | 40104 | 3/27/2019 |  | Closed on 4/2/2019 | 5 days 15 hours |  |
|-----------------|-------|-----------|--|--------------------|-----------------|--|

*Pls pick up bundle of sticks*

Staged on Tennessee Ave next to 1000 Martha Custis.

|                 |       |           |  |                    |                 |  |
|-----------------|-------|-----------|--|--------------------|-----------------|--|
| <b>1-U53701</b> | 56471 | 4/30/2019 |  | Closed on 5/9/2019 | 8 days 15 hours |  |
|-----------------|-------|-----------|--|--------------------|-----------------|--|

*repair mold / possible water damage from roof leak - 3712 Lyons Lane*

Closed task # Realign tile over miter # 53701 - NVR repaired realign tile over miter.

mold recently found in our upstairs closet. Tiles missing right above gutter on far left side of building as you face the front.

|                 |       |          |          |                     |                   |  |
|-----------------|-------|----------|----------|---------------------|-------------------|--|
| <b>1-U53703</b> | 11917 | 1/4/2019 | 4/4/2019 | Closed on 4/19/2019 | 104 days 18 hours |  |
|-----------------|-------|----------|----------|---------------------|-------------------|--|

*HUGE cracks in wall need to be inspected and sealed-3716 Lyons Lane*

ORIGINAL WORK ORDER ENTERED INTO TOPS Nov 29th

HIGH PRIORITY building,

Cracks are appearing above door ways, windows, and stair case wall has cracks and peeling is occurring as well.

Please call 386-453-5607

|                 |       |           |          |                    |                  |  |
|-----------------|-------|-----------|----------|--------------------|------------------|--|
| <b>1-U53703</b> | 53306 | 4/24/2019 | 5/3/2019 | Closed on 5/9/2019 | 14 days 15 hours |  |
|-----------------|-------|-----------|----------|--------------------|------------------|--|

*Inspect settlement cracks in unit - 3716 Lyons Lane*

Inspect settlement cracks in unit - Waiting on permission to enter unit

|                 |       |           |          |                     |                  |  |
|-----------------|-------|-----------|----------|---------------------|------------------|--|
| <b>1-U53902</b> | 25838 | 2/19/2019 | 4/9/2019 | Closed on 4/10/2019 | 49 days 17 hours |  |
|-----------------|-------|-----------|----------|---------------------|------------------|--|

*Plaster inspection - 1418 MCD*

1418 M.C.D. - inspect for cause of bubbling paint on the ceiling of the Master Bedroom - Jennifer has contact info.

|                 |       |          |           |                     |                 |  |
|-----------------|-------|----------|-----------|---------------------|-----------------|--|
| <b>1-U54001</b> | 44114 | 4/4/2019 | 4/10/2019 | Closed on 4/12/2019 | 7 days 16 hours |  |
|-----------------|-------|----------|-----------|---------------------|-----------------|--|

*Pest treatment -ants-3600 greenway place*

Please treat 3600 Greenway Place externally for ants. Thanks!

# Completed Tasks

happyco

For Parkfairfax Condominium  
From 4/1/2019 to 5/10/2019

| Unit            | Task ID | Created   | Due Date | Task Status         | Active For      | Vendor               |
|-----------------|---------|-----------|----------|---------------------|-----------------|----------------------|
| <b>1-U54103</b> | 40883   | 3/29/2019 |          | Closed on 4/30/2019 | 32 days 5 hours | Northern Va. Roofing |

*3773 Gunston Road - Piece of roofing has fallen off*

H/O brought in a piece of roofing that has fallen off her building and would like someone to inspect the roof. I have the piece at my desk if someone wants to see it.

|                 |       |           |  |                    |                  |  |
|-----------------|-------|-----------|--|--------------------|------------------|--|
| <b>1-U54105</b> | 37060 | 3/20/2019 |  | Closed on 5/8/2019 | 48 days 21 hours |  |
|-----------------|-------|-----------|--|--------------------|------------------|--|

*3777 Gunston Road - Recessed lighting in ceiling not working*

Tenant states that she thinks squirrels ate the wiring to her recessed lighting. Please inspect attic for evidence and consult owner

|                 |       |          |  |                       |         |  |
|-----------------|-------|----------|--|-----------------------|---------|--|
| <b>1-U54106</b> | 59698 | 5/6/2019 |  | Completed on 5/6/2019 | 4 hours |  |
|-----------------|-------|----------|--|-----------------------|---------|--|

*Toilet replacement at 3779 Gunston Road*

Tank is cracked and broken. Owner turned off water. Please call 703-298-8248, call after 2:00pm today, 5/6/19. Toto rounded toilet. His name is Mark.

|                 |       |           |           |                     |                  |  |
|-----------------|-------|-----------|-----------|---------------------|------------------|--|
| <b>1-U54202</b> | 33260 | 3/11/2019 | 4/10/2019 | Closed on 4/16/2019 | 35 days 23 hours |  |
|-----------------|-------|-----------|-----------|---------------------|------------------|--|

*Bubbling of paint in living room*

Near the corner of my living room (the wall that is shared by the adjacent unit), I am seeing some bubbles in the paint. I am concerned that there is a possible leak coming in from outside or next door.

I have also noticed an increase in pests despite my unit being kept clean. I have seen cockroaches, drain flies, cave crickets, and little grub looking bugs that I cannot identify.

Please let me know the best way to address these issues.

Thanks,  
~Erik Perini  
3703 Gunston Rd.

|                 |       |          |  |                    |                 |  |
|-----------------|-------|----------|--|--------------------|-----------------|--|
| <b>1-U54202</b> | 58640 | 5/3/2019 |  | Closed on 5/6/2019 | 2 days 20 hours |  |
|-----------------|-------|----------|--|--------------------|-----------------|--|

*landscaping*

|                 |       |           |  |                    |                  |  |
|-----------------|-------|-----------|--|--------------------|------------------|--|
| <b>1-U54205</b> | 40161 | 3/28/2019 |  | Closed on 5/9/2019 | 42 days 15 hours |  |
|-----------------|-------|-----------|--|--------------------|------------------|--|

*Landscaping, Runoff, Crumbling Sidewalk*

# Completed Tasks

happyco

For Parkfairfax Condominium  
From 4/1/2019 to 5/10/2019

| Unit | Task ID | Created | Due Date | Task Status | Active For | Vendor |
|------|---------|---------|----------|-------------|------------|--------|
|------|---------|---------|----------|-------------|------------|--------|

Hi,

I was wondering if the front sidewalk can be replaced. It is crumbling at the edges. See the attached photo.

Also there isn't enough vegetation to keep dirt from flowing over the sidewalk when it rains and most of my front common space seems to just be dirt. Please see attached photos. I tried to attach videos to show the path of the water but the files were too large. In some spots over half of the sidewalk is under water when it rains.

I've, as well as the landscapers, have been trying to grow grass for 10 years. There is too much traffic on the lawn to grow grass in this area which doesn't seem to have the proper growing conditions. If all traffic like dogs and large lawn mowers could be prevented from going into this shaded common space, then maybe grass could be grown. Shrubs and ground cover are probably the only options to stop this common area from turning to dirt every time after grass seed is planted every couple of years, and just Vinca isn't enough. I suggest planting some shrubs and ground cover that will grow in shade with these soil conditions. Maybe some Forsythia, Creeping Juniper, Mondo Grass, or even some larger shrubs. I've attached a possible landscaping plan to start with as well as a picture from a unit near me using some of these options. Also there is a slight slope near the large tree towards the middle of the front of the building. Some vertical landscaping could be used there. Any landscaping timber along all of the sidewalks in front of my condo to stop dirt from running onto the sidewalk is appreciated.

Best regards,  
Tom Young

**1-U54302** 13332 1/9/2019 2/27/2019 Closed on 4/5/2019 85 days 14 hours

*3759 Gunston Road - Water through the bulkhead*

Tenant stated leaking through bulkhead

Tenant will be home monday 01/14/19 or tuesday 01/15/19

**1-U54303** 41872 4/1/2019 Closed on 4/9/2019 8 days 3 hours

*3761 Gunston Road - One of the shutters on unit needs to be fixed*

The shutter on the kitchen window has a failure and is pulling away from the building. Please fix

**1-U54403** 57716 5/2/2019 5/7/2019 Completed on 5/7/2019 5 days 3 hours

*Garbage disposal issues.- 3717 Gunston road*

Garbage disposal does not work properly.

Please call before coming. 415-370-2235

**1-U54403** 47921 4/12/2019 4/12/2019 Closed on 4/16/2019 3 days 20 hours

*remove sand bags-3717 gunston*

Resident called to request us to remove sandbags from back patio. they are broken so be prepared.

**1-U54403** 49860 4/17/2019 4/17/2019 Closed on 5/9/2019 22 days 1 hour

*Landscaping Clean Up*

# Completed Tasks

happyco

For Parkfairfax Condominium  
From 4/1/2019 to 5/10/2019

| Unit | Task ID | Created | Due Date | Task Status | Active For | Vendor |
|------|---------|---------|----------|-------------|------------|--------|
|------|---------|---------|----------|-------------|------------|--------|

Landscapers mowed and didn't pick up dead leaves and there is a lot of them. Owner is trying to clean area. Please send landscapers to clean area. She does not have yellow stakes in her grass.

**1-U54404** 57123 5/1/2019 5/7/2019 Closed on 5/7/2019 5 days 22 hours

## *Rat Traps*

Rat traps need cleaning and re baiting. We have a rat that has been running around outside our back door for a while.

**1-U54404** 59734 5/6/2019 5/8/2019 Closed on 5/8/2019 2 days 4 hours

## *bait stations needed outside of this building*

Old bait stations will be removed. Please install new bait stations. Resident has sited rats outside.

**1-U54502** 13641 1/10/2019 2/18/2019 Closed on 4/2/2019 81 days 16 hours

## *Water coming in through bedroom wall - 3704 Lyons Lane*

Resident is reporting water coming in through bedroom wall possible point up is required.

Resident requesting follow up for Pkfx tech inspected on 1/2/19 pls call 571-241-7588 or email - happytartbarkery@gmail.com

**1-U54703** 28694 2/27/2019 4/22/2019 Closed on 4/22/2019 53 days 23 hours

## *brick point up*

3713 Lyons Lane - Living room by the A/C has 100% moisture reading - point up needed around down spout and make sure caulking around A/C unit is done. This was first reported in TOPS - Please do ASAP

**1-U54806** 53943 4/25/2019 Closed on 5/9/2019 13 days 18 hours

## *please check trees*

Hi - in response to the call to have trees checked....please check the very tall/very large tulip poplar tree that grows up through our back patio.

Please remove dead branches and check for dying branches.

Also - check the overall health of the tree....if it is sick/dying then I wouldn't mind it being cut down as it is quite a mess.

thanks!

**1-U54806** 53945 4/25/2019 5/3/2019 Closed on 5/8/2019 12 days 14 hours

## *mosquito and bug spray-3743 Gunston rd*

Please spray the outside perimeter of the unit - as well as inside the crawl space for bugs.

Do you spray for mosquitos too? (they are quite bad), if so please do spray all the foliage - plants, trees, grass, etc. for mosquitos.

\*\*when replacing the metal cover over the crawl space, please push it up flush/as close to the back wall as possible to eliminate any big spaces for bugs.

thanks!!!



# Completed Tasks

happyco

For Parkfairfax Condominium  
From 4/1/2019 to 5/10/2019

| Unit  | Task ID | Created   | Due Date  | Task Status            | Active For       | Vendor               |
|---|---------|-----------|-----------|------------------------|------------------|----------------------|
| <b>1-U54806</b>   | 54377   | 4/26/2019 |           | Closed on 5/3/2019     | 6 days 22 hours  |                      |
| <i>mosquitoes</i>   |         |           |           |                        |                  |                      |
| 3743 Gunston - treat for mosquitoes   |         |           |           |                        |                  |                      |
| <b>1-U54903</b>   | 45432   | 4/8/2019  |           | Closed on 4/9/2019     | 23 hours         |                      |
| <i>Tub not draining</i>   |         |           |           |                        |                  |                      |
| Hello,  |         |           |           |                        |                  |                      |
| My tub has had a slow drain for the past week and today I tried cleaning it out and it has almost stopped altogether. The tub is on the second floor in the bathroom. Can we get some help? |         |           |           |                        |                  |                      |
| <b>1-U60201</b>   | 47331   | 4/11/2019 | 4/12/2019 | Completed on 4/22/2019 | 10 days 18 hours |                      |
| <i>instal deadbolt and mortise lock - 1000 valley drive</i>   |         |           |           |                        |                  |                      |
| I'd like to purchase a new deadbolt and mortise lock and have them installed  |         |           |           |                        |                  |                      |
| <b>1-U60201</b>   | 30618   | 3/4/2019  |           | Closed on 4/1/2019     | 27 days 20 hours | Northern Va. Roofing |
| <i>Missing roof tile front left side of building</i>  |         |           |           |                        |                  |                      |
| Missing roof tile front left side of building   |         |           |           |                        |                  |                      |
| <b>1-U60201</b>   | 47345   | 4/11/2019 | 4/16/2019 | Closed on 4/17/2019    | 5 days 20 hours  |                      |
| <i>INstall bathroom facuet #2- 1000 Valley Drive</i>  |         |           |           |                        |                  |                      |
| Please install the #2 polished traditional bathroom faucet,   |         |           |           |                        |                  |                      |
| PTE Cat inside  |         |           |           |                        |                  |                      |
| <b>1-U60202</b>   | 47361   | 4/11/2019 | 4/18/2019 | Closed on 4/18/2019    | 7 days           |                      |
| <i>water shut off - 1002 Valley Drive</i>   |         |           |           |                        |                  |                      |
| 1002 Valley Drive - water shut off for Thursday - 04/18/19  |         |           |           |                        |                  |                      |
| <b>1-U60503</b>   | 49829   | 4/17/2019 |           | Closed on 4/29/2019    | 12 days 5 hours  |                      |
| <i>Removal of breezeway fence</i>   |         |           |           |                        |                  |                      |
| The two neighbors 1104 & 1106 Valley Drive (building 605) are requesting the removal of the breezeway fence which blocks resident access to the rear patios.                                |         |           |           |                        |                  |                      |
| Thank you.  |         |           |           |                        |                  |                      |
| Susan Bruns   |         |           |           |                        |                  |                      |
| Resident/owner  |         |           |           |                        |                  |                      |
| 703-283-1116  |         |           |           |                        |                  |                      |
| <b>1-U60505</b>   | 55338   | 4/29/2019 |           | Closed on 4/30/2019    | 22 hours         |                      |

*Per Alonzo check cold water pressure between building 605 and 606*

# Completed Tasks

happyco

For Parkfairfax Condominium  
From 4/1/2019 to 5/10/2019

| Unit   | Task ID | Created   | Due Date  | Task Status         | Active For       | Vendor               |
|--|---------|-----------|-----------|---------------------|------------------|----------------------|
| Per Alonzo check cold water pressure between building 605 and 606 getting reports very low pressure  |         |           |           |                     |                  |                      |
| <b>1-U60603</b>  | 57838   | 5/2/2019  |           | Closed on 5/7/2019  | 4 days 21 hours  |                      |
| <i>Low water pressure in unit and building at 1116 Valley Drive</i>  |         |           |           |                     |                  |                      |
| Owner has very low water pressure in his unit and other neighbors in the building have complained of the same thing.   |         |           |           |                     |                  |                      |
| <b>1-U60606</b>  | 42039   | 4/1/2019  |           | Closed on 4/2/2019  | 20 hours         |                      |
| <i>clogged drain</i>   |         |           |           |                     |                  |                      |
| 1122 Valley - bathroom sink is clogged - H/O is home   |         |           |           |                     |                  |                      |
| <b>1-U60701</b>  | 49416   | 4/16/2019 | 4/23/2019 | Closed on 4/26/2019 | 10 days 1 hour   |                      |
| <i>Sink drain is clogged and backed up as well as dishwasher</i>   |         |           |           |                     |                  |                      |
| Sink drain clogged as well dishwasher backing up and drip/leak in bathroom tub faucet.   |         |           |           |                     |                  |                      |
| <b>1-U60702</b>  | 55557   | 4/29/2019 | 4/30/2019 | Closed on 4/30/2019 | 19 hours         |                      |
| <i>Cable assist needed for tuesday 1126 Valley</i>   |         |           |           |                     |                  |                      |
| Cable assistance needed for tomorrow   |         |           |           |                     |                  |                      |
| <b>1-U60703</b>  | 12929   | 1/8/2019  | 1/8/2019  | Closed on 5/1/2019  | 113 days         |                      |
| <i>USP SPECIAL install new door lock(s) and hardware - 1128 Valley Drive</i>   |         |           |           |                     |                  |                      |
| USP SPECIAL install new door lock(s) and hardware.   |         |           |           |                     |                  |                      |
| Resident home to meet tech - V:1, CK:71  |         |           |           |                     |                  |                      |
| <b>1-U60801</b>  | 29814   | 3/1/2019  |           | Closed on 4/15/2019 | 44 days 23 hours | Northern Va. Roofing |
| <i>Roof tiles hanging loose above front entrance way - 1136 / 1138 Valley Drive</i>  |         |           |           |                     |                  |                      |
| Roof tiles hanging loose above front entrance way - 1136 / 1138 Valley Drive   |         |           |           |                     |                  |                      |
| This is a double unit  |         |           |           |                     |                  |                      |
| <b>1-U60805</b>  | 24070   | 2/13/2019 | 2/26/2019 | Closed on 5/2/2019  | 78 days          |                      |
| <i>Remove wooden steps behind my patio except for one closest to patio</i>   |         |           |           |                     |                  |                      |
| There are wooden steps behind my patio that lead to nowhere. They've been in place since before I bought my condo in 2004. Would I like to have all the steps removed except for the bottom one closest to my patio (to keep dirt/soil in place). People use the steps to cut thru from the tennis courts and from neighborhood above to cut thru my patio. Hoping by removing the steps will cut down on this. After steps removed would like to request soil and grass seed be put down. please let me know if removal is possible. Thank you! |         |           |           |                     |                  |                      |
| <b>2-U30203</b>  | 24739   | 2/15/2019 |           | Closed on 4/8/2019  | 52 days 1 hour   |                      |
| <i>brick point up</i>  |         |           |           |                     |                  |                      |

# Completed Tasks

happyco

For Parkfairfax Condominium  
From 4/1/2019 to 5/10/2019

| Unit | Task ID | Created | Due Date | Task Status | Active For | Vendor |
|------|---------|---------|----------|-------------|------------|--------|
|------|---------|---------|----------|-------------|------------|--------|

1805 Preston - check to see if brick point up was done - This is from TOPS W/O - water leak occurring showing up near the patio door. bubbling and staining occurring.

12/10/18 - L/M - GPA

12/14/18---plaster damage around A/C at back door - point up needed at rear corner---Norman - Done by Almo - follow up to be done in Buildium - closed by Guy

**2-** 51627 4/22/2019 4/24/2019 Closed on 4/22/2019 < 1 hour  
**U30204**

*Bathroom Door-3218 Ravensworth place*

Hello--I have an interior bathroom door that won't close. I think it just needs an adjustment to the hinge. Is it possible for me to get some assistance with that?

**2-** 54492 4/26/2019 5/1/2019 Closed on 5/1/2019 4 days 20 hours  
**U30205**

*Spray outside of the unit*

Spray only outside of unit for ants and insects.

**2-** 57927 5/2/2019 Closed on 5/8/2019 6 days 3 hours  
**U30304**

*Clogged tub at 3474 Gunston Road*

Bathroom tub is clogged. Okay to enter. Owner has a dog but he is in a crate.

**2-** 40911 3/29/2019 4/2/2019 Closed on 4/2/2019 3 days 21 hours  
**U30504**

*How to Get New Keys*

Hello,

I had door hardware installed recently. I have tried twice to make copies of my keys and both have failed. Is there a manufacturer I should purchase spare keys from?

**2-** 40940 3/29/2019 Closed on 4/9/2019 11 days 1 hour  
**U30504**

*squirrels in attic*

3578 Martha Custis Drive - Squirrels are back in attic - remove and seal all entry points

**2-** 43230 4/3/2019 4/5/2019 Closed on 4/3/2019 7 hours  
**U30605**

*toilet is not working.- 3416 Martha Custis Dr*

Toilet is not working. cats inside, ok to enter.

**2-** 39434 3/26/2019 3/28/2019 Closed on 4/2/2019 7 days  
**U30606**

# Completed Tasks

happyco

For Parkfairfax Condominium  
From 4/1/2019 to 5/10/2019

| Unit | Task ID | Created | Due Date | Task Status | Active For | Vendor |
|------|---------|---------|----------|-------------|------------|--------|
|------|---------|---------|----------|-------------|------------|--------|

## *pest control*

3418 MCD - Treat unit for Palmetto bugs - please use booties that are there for you. Bottom lock only, no pets Go Thursday 03/28/19

**2-U30705** 46286 4/9/2019 Closed on 4/17/2019 7 days 20 hours

## *Bathroom Faucet*

We no longer have hot water coming from our bathroom faucet unless the shower is on or the faucet runs for approximately 10 minutes. Can someone please come check it and fix it?

**2-U30705** 46290 4/9/2019 Closed on 4/11/2019 1 day 20 hours

## *Outside Door Frame*

The wood around our door frame is splitting at the bottom left side. The paint is also peeling. It either needs to be completely stripped and repainted or completely replaced. It's at the point where it's embarrassing for any guest to see who is coming to our home.

**2-U30803** 60548 5/7/2019 5/8/2019 Completed on 5/7/2019 3 hours

## *Deadbolt on front door is broken (either fix or replace) at 3428 MCD*

Owner called about the deadbolt on front door and it is broken. Either needs to be repaired or replaced. Okay to enter.

**2-U30803** 39127 3/26/2019 Closed on 4/18/2019 22 days 23 hours

## *Security lights on building 731 are out.*

Security lights on building 731 are not working.

**2-U30803** 58554 5/3/2019 5/7/2019 Closed on 5/9/2019 5 days 23 hours

## *Dead Bush-3428 Martha*

I have a rather large dead bush next to my unit 3428 Martha Custis Dr. What is the process to get it removed or am I able to remove it myself?

If removed am I able to plant any new plants in its place? I can provide pictures if needed.

**2-U30804** 48774 4/15/2019 4/26/2019 Completed on 5/6/2019 20 days 23 hours

## *3430 Martha custis -Active water leaking from unit above*

Active water leak occurring into unit from 3432 Martha Custis

**2-U31103** 12908 1/8/2019 1/9/2019 Closed on 4/11/2019 93 days 5 hours

## *3540 Martha Custis Drive - Mold in corner kitchen cabinet*

# Completed Tasks

happyco

For Parkfairfax Condominium  
From 4/1/2019 to 5/10/2019

| Unit   | Task ID | Created   | Due Date  | Task Status         | Active For       | Vendor               |
|--|---------|-----------|-----------|---------------------|------------------|----------------------|
| tenant states there is mold in the corner kitchen cabinet and through out area   |         |           |           |                     |                  |                      |
| permission to enter<br>use code 0702   |         |           |           |                     |                  |                      |
| <b>2-U31206</b>  | 32579   | 3/8/2019  |           | Closed on 4/30/2019 | 53 days 4 hours  | Northern Va. Roofing |
| <i>missing roof tiles corner of building 312 by my unit 3458 MC patio area - 3458 mcd</i>  |         |           |           |                     |                  |                      |
| Resident emailed below   |         |           |           |                     |                  |                      |
| Hello, this is the corner of building 312 by my unit 3458 MC patio area.<br>Can someone check out the roof, seems like some areas are lose..<br>thanks   |         |           |           |                     |                  |                      |
| <b>2-U31206</b>  | 34611   | 3/14/2019 |           | Closed on 4/29/2019 | 46 days 5 hours  |                      |
| <i>Storm Drain</i>   |         |           |           |                     |                  |                      |
| 3458 MCD - when there are days where it rains a lot the drain that was installed in patio area gets covered with the mud around it that was created when the pipes were run.   |         |           |           |                     |                  |                      |
| <b>2-U31206</b>  | 43500   | 4/3/2019  |           | Closed on 5/2/2019  | 28 days 23 hours |                      |
| <i>Dead trees</i>  |         |           |           |                     |                  |                      |
| There are more trees surrounding my patio. This has happened throughout the years but they keep dying. The last time it was suggest ed different type trees get planted. Right now there are 2 that need removed. See pic<br>Can you please remove them and let me know what type you can plant and the timeframe. |         |           |           |                     |                  |                      |
| <b>2-U31406</b>  | 50570   | 4/18/2019 | 4/23/2019 | Closed on 4/26/2019 | 7 days 18 hours  |                      |
| <i>treat for bugs through out this unit-3470 Martha Custis Drive</i>   |         |           |           |                     |                  |                      |
| spray for bugs, crickets and roaches through out the unit  |         |           |           |                     |                  |                      |
| <b>2-U31503</b>  | 42943   | 4/2/2019  | 4/3/2019  | Closed on 4/3/2019  | 18 hours         |                      |
| <i>3508 Martha Custis Drive - Resale Attic Inspection for Wednesday, April 3rd at 10:15am.</i>   |         |           |           |                     |                  |                      |
| Inspect attic for resale. Use key on file. **No attic stairs.**  |         |           |           |                     |                  |                      |
| <b>2-U31606</b>  | 41002   | 3/29/2019 | 3/29/2019 | Closed on 4/1/2019  | 2 days 18 hours  |                      |
| <i>clogged drain</i>   |         |           |           |                     |                  |                      |
| 3486 MCD - clear drains - H/O is home  |         |           |           |                     |                  |                      |
| <b>2-U31606</b>  | 41003   | 3/29/2019 | 4/2/2019  | Closed on 4/2/2019  | 3 days 22 hours  |                      |
| <i>pest control</i>  |         |           |           |                     |                  |                      |
| 3486 MCD - treat kitchen for mice - droppings lower kitchen cabinets   |         |           |           |                     |                  |                      |
| <b>2-U31701</b>  | 37581   | 3/21/2019 | 3/22/2019 | Closed on 4/10/2019 | 19 days 18 hours |                      |

# Completed Tasks

happyco

For Parkfairfax Condominium  
From 4/1/2019 to 5/10/2019

| Unit  | Task ID | Created  | Due Date  | Task Status         | Active For       | Vendor |
|---|---------|----------|-----------|---------------------|------------------|--------|
| <i>leaking faucet</i>   |         |          |           |                     |                  |        |
| 3492 MCD - first floor bathroom sink faucet is dripping   |         |          |           |                     |                  |        |
| <b>2-U90201</b>   | 43999   | 4/4/2019 | 4/9/2019  | Closed on 4/9/2019  | 5 days 4 hours   |        |
| <i>pest control</i>   |         |          |           |                     |                  |        |
| 3760 Gunston Road - treat inside unit for Palmetto bugs and outside (yard) for ants. PTE  |         |          |           |                     |                  |        |
| <b>2-U90201</b>   | 46044   | 4/9/2019 | 4/10/2019 | Closed on 4/11/2019 | 2 days 6 hours   |        |
| <i>spray for ants outside only-3760 Gunston rd</i>  |         |          |           |                     |                  |        |
| spray for ants outside  |         |          |           |                     |                  |        |
| <b>2-U90301</b>   | 43410   | 4/3/2019 |           | Closed on 4/16/2019 | 12 days 20 hours |        |
| <i>rodents</i>  |         |          |           |                     |                  |        |
| 3565 Martha Custis Drive - H/O had rat come up drain into toilet - please check sewer line for any breaks etc.  |         |          |           |                     |                  |        |
| <b>2-U90305</b>   | 46104   | 4/9/2019 | 4/9/2019  | Closed on 4/17/2019 | 7 days 22 hours  |        |
| <i>Toilet Seat</i>  |         |          |           |                     |                  |        |
| 3573 MCD - replace Toilet Seat - Scheduled for 04/09/19 - Guy Has measurements  |         |          |           |                     |                  |        |
| <b>2-U90401</b>   | 41808   | 4/1/2019 | 4/2/2019  | Closed on 4/16/2019 | 15 days 6 hours  |        |
| <i>possible water leak coming from the outside patio - entering my unit</i>   |         |          |           |                     |                  |        |
| Hello,  |         |          |           |                     |                  |        |
| I just had my home inspected, and the inspector found a potential water leak coming from the outside, entering my living room from the patio, causing damage to the wood floor. The wood floor is buckling slightly. Inspector found elevated moisture levels in that corner and guessed that it was coming from the outside of the building. Can someone from parkfairfax take a look and see if you can find where the water leak is coming from? And also determine if the floor repair is covered by parkfairfax? |         |          |           |                     |                  |        |
| Thanks so much,   |         |          |           |                     |                  |        |
| Anne Umali<br>703-608-2952<br>anneumali@gmail.com   |         |          |           |                     |                  |        |
| <b>2-U90401</b>   | 58542   | 5/3/2019 |           | Closed on 5/3/2019  | 4 hours          |        |
| <i>moisture inspection</i>  |         |          |           |                     |                  |        |
| 3748 Gunston Road - all exterior work has been done and the floor has been repaired. check with Moisture Meter to make sure issue has been resolved. Also pick up the PKFX dehumidifier   |         |          |           |                     |                  |        |
| <b>2-U90404</b>   | 44415   | 4/5/2019 | 4/9/2019  | Closed on 4/10/2019 | 4 days 21 hours  |        |

# Completed Tasks

happyco

For Parkfairfax Condominium  
From 4/1/2019 to 5/10/2019

| Unit | Task ID | Created | Due Date | Task Status | Active For | Vendor |
|------|---------|---------|----------|-------------|------------|--------|
|------|---------|---------|----------|-------------|------------|--------|

*Gap inside the roof in the attic please inspect-3754 Gunston*

When entering the attic, it's ahead to the right- Steve you sen this before, resident wants to know if it's been repaired, or if we cans tart repairs.

2 Dogs, both in the kennel today 571-354-0242

**2-** 41030 3/29/2019 Closed on 5/8/2019 39 days 22 hours  
**U90602**

*1623 Fitzgerald Lane - Two older water pipes in attic are leaking*

Two older water pipes are leaking in attic. Please inspect during attic inspection if possible

permission to enter

**2-** 59529 5/6/2019 5/6/2019 Closed on 5/8/2019 2 days 1 hour  
**U90604**

*kitchen sink back up- 1627 fitzgerald*

kitchen sink is backed up,

home all day,

**2-** 48849 4/15/2019 4/17/2019 Closed on 4/17/2019 1 day 22 hours  
**U90902**

*U.S.P. shower ass.*

3547 Martha Custis - perform April Shower Assembly special W/Premier showerhead - \$130.00 - Scheduled for Wednesday - 014/17/19 b etween 8&11

**2-** 32930 3/9/2019 3/18/2019 Closed on 4/22/2019 44 days 3 hours  
**U90903**

*Pest control for building 909- possum entering attic*

I am getting my attic stairs repaired and my contractor found a possum in my attic. Would like pest control to set possum traps in my at tic.

**2-** 32933 3/9/2019 5/8/2019 Closed on 5/7/2019 59 days 4 hours  
**U90903**

*Mice 3549 Martha Custis Drive*

My neighbor saw a mouse in her unit and I continue to hear scrabbling sounds in the bulk head above my kitchen. Request to have tra ps set in the crawl space and if possible for the piping running up into the bulkhead to be better sealed.

**2-** 34183 3/13/2019 3/13/2019 Closed on 5/6/2019 54 days 3 hours  
**U90904**

*mice treatment through crawlspace- 3551 MC*

Through soft packs down in crawlspace for mice

# Completed Tasks

happyco

For Parkfairfax Condominium  
From 4/1/2019 to 5/10/2019

| Unit  | Task ID | Created   | Due Date  | Task Status         | Active For       | Vendor               |
|---|---------|-----------|-----------|---------------------|------------------|----------------------|
| <b>2-U91003</b>   | 54230   | 4/26/2019 | 4/30/2019 | Closed on 4/30/2019 | 3 days 23 hours  |                      |
| <i>rodents</i>  |         |           |           |                     |                  |                      |
| Remove abandoned rat trap in the garden flowerbed just to the right of our front door.                    |         |           |           |                     |                  |                      |
| <b>2-U91003</b>   | 55295   | 4/29/2019 | 5/1/2019  | Closed on 4/29/2019 | 5 hours          |                      |
| <i>Remove extra bait boxes see picture- 3736 Gunston rd</i>   |         |           |           |                     |                  |                      |
| remove additional bait boxes around this building.  |         |           |           |                     |                  |                      |
| <b>2-U91105</b>   | 51035   | 4/19/2019 | 4/23/2019 | Closed on 4/24/2019 | 4 days 20 hours  |                      |
| <i>Water Shut Off</i>   |         |           |           |                     |                  |                      |
| Need water shut off in building on Tuesday, April 23rd to replace valves in unit                          |         |           |           |                     |                  |                      |
| <b>2-U91202</b>   | 51866   | 4/22/2019 | 4/22/2019 | Closed on 4/26/2019 | 4 days           |                      |
| <i>Toilet-1603 Fitzgerald In</i>  |         |           |           |                     |                  |                      |
| Toilet seems to run longer than "normal" after each flush/also has a higher pitched hum/sound throughout. |         |           |           |                     |                  |                      |
| <b>2-U91203</b>   | 59807   | 5/6/2019  | 5/8/2019  | Closed on 5/9/2019  | 2 days 20 hours  |                      |
| <i>water shut off--rescheduled to Wednesday, 5/8/2019 at 1605 Fitzgerald</i>                              |         |           |           |                     |                  |                      |
| 1605 Fitzgerald - water shut off for Tuesday 05/07/19   |         |           |           |                     |                  |                      |
| <b>2-U91205</b>   | 46658   | 4/10/2019 | 4/29/2019 | Closed on 5/1/2019  | 20 days 23 hours |                      |
| <i>Install new shower box- 1609 Fitzgerald</i>  |         |           |           |                     |                  |                      |
| Install shower box unit will be vacant as of end of April, please replace that week.                      |         |           |           |                     |                  |                      |
| call to verify vacancy 571-350-4653 or 703-220-2151   |         |           |           |                     |                  |                      |
| <b>2-U91208</b>   | 39890   | 3/27/2019 |           | Closed on 4/30/2019 | 34 days 4 hours  | Northern Va. Roofing |
| <i>seal miter - leaks when rain - 1615 Fitzgerald Ln</i>  |         |           |           |                     |                  |                      |
| seal miter leaks when rain  |         |           |           |                     |                  |                      |
| <b>2-U91208</b>   | 51618   | 4/22/2019 |           | Closed on 4/25/2019 | 2 days 23 hours  |                      |
| <i>Outside concrete in breezeway has large crack at 3306 Valley Drive Alexandria, VA 22302</i>            |         |           |           |                     |                  |                      |



# Completed Tasks

happyco

For Parkfairfax Condominium  
From 4/1/2019 to 5/10/2019

| Unit | Task ID | Created | Due Date | Task Status | Active For | Vendor |
|------|---------|---------|----------|-------------|------------|--------|
|------|---------|---------|----------|-------------|------------|--------|

Can someone inspect and repair the large crack that runs across the entrance of our front breezeway at 3306 Valley Drive, Alexandria, VA 22302? Can you also let us know if this may be a settlement issue?

I can be reached at 518-813-0035 or smreilly1@yahoo.com. Thank you very much.

Best,

Shelly Reilly

**2-U91210** 34674 3/14/2019 3/20/2019 Closed on 5/6/2019 53 days 1 hour

*Spray outside for bugs and spiders- 1619 fitzgerlad lane*

spray outside of this unit for bugs

**2-U91401** 53812 4/25/2019 5/1/2019 Closed on 5/1/2019 5 days 21 hours

*Spray outside for spiders and bugs, by front entrance-*

Spray for bugs outside of front entrance.

**2-U91402** 37751 3/22/2019 3/26/2019 Closed on 4/4/2019 12 days 23 hours

*flooding and draining issue -1618 Fitzgerald lane*

Can we contact CLS about this draining issues (Per Mark), see pictures attached.....

"if I didn't go out every time it rains to unclog the drain of eroded debris from the wooded area, to sweep the water off my patio in the drain ..... continuously in the rain).

Please fix clogged drain issues

**2-U91403** 54343 4/26/2019 4/29/2019 Closed on 4/29/2019 2 days 22 hours

*Remove sand bags outside of back door-1620 Fitzgerald*

Remove sandbags by back door.

**2-U91404** 45347 4/8/2019 4/17/2019 Closed on 4/17/2019 9 days 2 hours

*patch a hole under kitchen sink - 1622 Fitzgerald Lane*

leaking pipe, the need to patch a hole from repairs.

please call to schedule-571-215-9477

**2-U91405** 20003 2/1/2019 2/21/2019 Closed on 4/10/2019 67 days 23 hours Northern Va. Roofing

*Plaster and paint repair needed from previous task-1624 fitzgerald*

Resident will be working from home on Feb 11th and Feb 12, please confirm which date or dates you are available to finish up plaster and paint repair in living room from water damage.

**2-U91405** 41531 3/31/2019 Closed on 4/2/2019 1 day 14 hours

*Dug up back yard*

# Completed Tasks

happyco

For Parkfairfax Condominium  
From 4/1/2019 to 5/10/2019

| Unit  | Task ID | Created   | Due Date  | Task Status            | Active For       | Vendor               |
|---|---------|-----------|-----------|------------------------|------------------|----------------------|
| <p>Good evening. I just arrived home to see my back yard dug up to install drainage. I checked my email and the portal and do not see any notice that this was going to happen. Did I miss it? I am expecting company on Tuesday and would like this to be completed and repaired in time for their arrival. Please confirm this will take place asap.</p> <p>Thank you</p>                                     |         |           |           |                        |                  |                      |
| <b>2-U91405</b>   | 46924   | 4/10/2019 | 4/15/2019 | Closed on 4/26/2019    | 15 days 23 hours |                      |
| <p><i>Plaster and paint repair needed from previous task-1624 fitzgerald</i></p> <p>Finish up plaster and paint repair in living room from water damage.</p> <p>Please do not schedule for this week (4/8-4/12). I have company in town. Please do not come by this week.</p>   |         |           |           |                        |                  |                      |
| <b>2-U91405</b>   | 52942   | 4/24/2019 |           | Closed on 5/9/2019     | 15 days 2 hours  |                      |
| <p><i>Pest Control</i></p> <p>Good morning. I have another mouse. Can we please check and seal the crawl space again? I had a tech come in and seal holes from the inside and will call them back out again as well. Thank you.</p>   |         |           |           |                        |                  |                      |
| <b>2-U91406</b>   | 35252   | 3/15/2019 | 3/27/2019 | Closed on 4/25/2019    | 40 days 23 hours | Northern Va. Roofing |
| <p><i>1626 Fitzgerald Lane</i></p> <p>Re-creating task for roofing repairs and plaster. Norman is familiar with this job and location of roof leak. A roofing map has been generated for the roofer. After the completion of the roof, our painters will take care of all plaster repairs inside. Tried calling unit owner on March 15, 2019 to speak with her about this issue that was never resolved. AA</p> |         |           |           |                        |                  |                      |
| <b>2-U91508</b>   | 49000   | 4/15/2019 |           | Closed on 4/17/2019    | 1 day 16 hours   |                      |
| <p><i>Water shut off-</i></p>   |         |           |           |                        |                  |                      |
| <b>2-U91601</b>   | 53614   | 4/25/2019 |           | Completed on 4/30/2019 | 5 days 5 hours   |                      |
| <p><i>Toilet is clogged-1600 fitzgerald lane</i></p> <p>toilet is clogged.<br/>Pets put away, ok to enter if not home.</p>  |         |           |           |                        |                  |                      |
| <b>2-U91603</b>   | 56928   | 5/1/2019  | 5/1/2019  | Closed on 5/9/2019     | 7 days 23 hours  |                      |
| <p><i>No hot water</i></p> <p>1604 Fitzgerald - No hot water in shower - scheduled for Afternoon 05/01/19</p>   |         |           |           |                        |                  |                      |
| <b>2-U91607</b>   | 45981   | 4/9/2019  |           | Closed on 4/9/2019     | 8 hours          |                      |
| <p><i>Dead Bolt Lock</i></p> <p>It has become difficult to lock-unlock the door...the latch and strike plate have become misaligned. Any assistance in addressing this issue will be greatly appreciated.</p> <p>Note: the attic inspection personnel were not able to access the unit yesterday...due to the issue with the deadbolt lock.</p>   |         |           |           |                        |                  |                      |
| <b>2-U91607</b>   | 47857   | 4/12/2019 | 4/15/2019 | Closed on 4/16/2019    | 4 days 4 hours   |                      |

# Completed Tasks

happyco

For Parkfairfax Condominium  
From 4/1/2019 to 5/10/2019

| Unit | Task ID | Created | Due Date | Task Status | Active For | Vendor |
|------|---------|---------|----------|-------------|------------|--------|
|------|---------|---------|----------|-------------|------------|--------|

## *Shower Drain Blocked*

Water is not draining properly due to clogged drain.

**2-U91802** 47453 4/11/2019 Closed on 5/10/2019 28 days 17 hours

## *Trimming Requested*

Concerned about the red tip photinia back there which is growing like a weed. I'd like to cut some of it back so that it isn't so much in the way and impeding the pretty magnolia tree but don't want to overstep my boundaries is the red tip was planted by parkfairfax and considered part of the community space.

**2-U91901** 59791 5/6/2019 5/8/2019 Closed on 5/8/2019 2 days 3 hours

## *rodents*

1656 Fitzgerald - bait exterior for rats

**2-U91904** 49292 4/16/2019 4/18/2019 Closed on 4/18/2019 2 days 5 hours

## *rodents- 1662 fitzgerald ln*

1662 Fitzgerald - treat kitchen for mice

I have mice under my sink and I'm not sure how they got in my unit but judging by the droppings there's a lot of them. Probably best to have someone check it out sooner rather than later.

**2-U91908** 15957 1/18/2019 3/12/2019 Closed on 4/15/2019 86 days 23 hours Northern Va. Roofing

## *roof work- 1670 Fitzgerald Lane - ceiling of the guest bedroom upstairs*

1670 Fitzgerald Lane - re secure tiles in rear - see map

**2-U92004** 21757 2/6/2019 2/27/2019 Closed on 4/1/2019 53 days 21 hours Northern Va. Roofing

## *3706 Gunston Road - Plaster inspection*

3706 Gunston - leak has re occurred - inspect for cause of plaster damage in kitchen - scheduled for Tuesday - 02/19/19

**2-U92004** 42208 4/1/2019 5/3/2019 Closed on 5/3/2019 31 days 22 hours

## *Repair plaster water damage in kitchen -3706 Gunston Road*

Repair plaster water damage in kitchen -3706 Gunston Road

Call resident to sch permission to enter unit

**2-U92101** 44530 4/5/2019 4/8/2019 Closed on 4/16/2019 10 days 21 hours

## *3521 Martha Custis - Water shut off 04/08/19*

Water shutoff 04/08/19

# Completed Tasks

happyco

For Parkfairfax Condominium  
From 4/1/2019 to 5/10/2019

| Unit | Task ID | Created | Due Date | Task Status | Active For | Vendor |
|------|---------|---------|----------|-------------|------------|--------|
|------|---------|---------|----------|-------------|------------|--------|

|                 |       |           |           |                    |                |  |
|-----------------|-------|-----------|-----------|--------------------|----------------|--|
| <b>2-U92102</b> | 55762 | 4/29/2019 | 4/30/2019 | Closed on 5/1/2019 | 1 day 22 hours |  |
|-----------------|-------|-----------|-----------|--------------------|----------------|--|

*Pest Control for Ants and Insects-3523 Martha C Ustis Dr*

Spray by front door, along perimeter of entire unit inside, living room and kitchen particularly. Okay to enter unit, no pets.

|                 |       |           |  |                    |                  |                      |
|-----------------|-------|-----------|--|--------------------|------------------|----------------------|
| <b>2-U92303</b> | 33498 | 3/11/2019 |  | Closed on 4/1/2019 | 20 days 22 hours | Northern Va. Roofing |
|-----------------|-------|-----------|--|--------------------|------------------|----------------------|

*Replace front gutter 50 feet -3505 MCD*

Replace front gutter 50 feet

|                 |       |           |           |                     |                |  |
|-----------------|-------|-----------|-----------|---------------------|----------------|--|
| <b>2-U92306</b> | 52026 | 4/22/2019 | 4/23/2019 | Closed on 4/24/2019 | 1 day 19 hours |  |
|-----------------|-------|-----------|-----------|---------------------|----------------|--|

*fix down spout-3511 Martha Custis*

Please inspect.

Facing back door of unit on left hand side, the downspout is out of alignment with drain, please repair.

|                 |       |          |           |                     |                 |  |
|-----------------|-------|----------|-----------|---------------------|-----------------|--|
| <b>2-U92308</b> | 19846 | 2/1/2019 | 2/19/2019 | Closed on 4/11/2019 | 69 days 7 hours |  |
|-----------------|-------|----------|-----------|---------------------|-----------------|--|

*Mold removal*

clean/remove mold from storage Bin # 2 in building 951

|                 |       |          |           |                     |                 |  |
|-----------------|-------|----------|-----------|---------------------|-----------------|--|
| <b>2-U92401</b> | 45366 | 4/8/2019 | 4/11/2019 | Closed on 4/12/2019 | 3 days 23 hours |  |
|-----------------|-------|----------|-----------|---------------------|-----------------|--|

*Web board repair needed in the attic*

Web board in attic replacement needed per Steve.

Location: Building 924 - 3658 Gunston

|                 |       |          |          |                    |               |  |
|-----------------|-------|----------|----------|--------------------|---------------|--|
| <b>2-U92402</b> | 60511 | 5/7/2019 | 5/9/2019 | Closed on 5/9/2019 | 2 days 1 hour |  |
|-----------------|-------|----------|----------|--------------------|---------------|--|

*Change name on two condo fee coupon books*

Change the name on both the condo fee books from Kathleen Giammittorio to Eugene R. Giammittorio. These coupon books are for 3648 and 3650 Gunston Road. My name is no longer on the deed.

|                 |       |           |           |                    |                |  |
|-----------------|-------|-----------|-----------|--------------------|----------------|--|
| <b>2-U92404</b> | 39138 | 3/26/2019 | 3/26/2019 | Closed on 4/2/2019 | 7 days 6 hours |  |
|-----------------|-------|-----------|-----------|--------------------|----------------|--|

*check unit for rats-3654 Gunston*

rats inside this unit,

|                 |       |          |           |                     |        |  |
|-----------------|-------|----------|-----------|---------------------|--------|--|
| <b>2-U92406</b> | 43240 | 4/3/2019 | 5/15/2013 | Closed on 4/11/2019 | 8 days |  |
|-----------------|-------|----------|-----------|---------------------|--------|--|

*tree*

# Completed Tasks

happyco

For Parkfairfax Condominium  
From 4/1/2019 to 5/10/2019

| Unit   | Task ID | Created   | Due Date  | Task Status         | Active For       | Vendor                     |
|--|---------|-----------|-----------|---------------------|------------------|----------------------------|
| 3658 Gunston - Tree Dead - cut tree back or down so it's not so close to building - squirrels are constantly getting in.   |         |           |           |                     |                  |                            |
| <b>2-U92406</b>  | 43241   | 4/3/2019  |           | Closed on 5/7/2019  | 34 days 1 hour   |                            |
| <i>squirrels in attic</i>  |         |           |           |                     |                  |                            |
| check entry points along eaves etc. Squirrels keep getting in  |         |           |           |                     |                  |                            |
| <b>2-U92406</b>  | 43267   | 4/3/2019  | 4/8/2019  | Closed on 4/16/2019 | 13 days          |                            |
| <i>Plaster inspection</i>  |         |           |           |                     |                  |                            |
| 3658 Gunston - unit still getting moisture intrusion. Please meet Eldon at unit Friday morning (08:00-1100) so he can take you in attic and show you where issue is. |         |           |           |                     |                  |                            |
| <b>2-U92504</b>  | 23170   | 2/11/2019 | 3/7/2019  | Closed on 4/1/2019  | 49 days 1 hour   | Northern Va. Roofing       |
| <i>3451 Martha Custis Drive - Mold forming in attic</i>  |         |           |           |                     |                  |                            |
| Tenant states mold forming in attic in the cupola area   |         |           |           |                     |                  |                            |
| permission to enter  |         |           |           |                     |                  |                            |
| Key Info: V:2, L:\$0, D:\$50, EK:414, CK:46  |         |           |           |                     |                  |                            |
| <b>2-U92504</b>  | 31691   | 3/6/2019  | 3/15/2019 | Closed on 4/1/2019  | 26 days          | Dynasty Community Services |
| <i>Per Facilities inspection contractors to fix cupola hole allowing squirrels to enter and live - 3541 MCD</i>  |         |           |           |                     |                  |                            |
| Per Facilities inspection contractors to fix cupola hole allowing squirrels to enter and live.   |         |           |           |                     |                  |                            |
| <b>2-U92504</b>  | 53621   | 4/25/2019 | 4/25/2019 | Closed on 4/25/2019 | 4 hours          |                            |
| <i>Spray for large roaches inside this unit</i>  |         |           |           |                     |                  |                            |
| Spray for roaches inside   |         |           |           |                     |                  |                            |
| <b>2-U92505</b>  | 21704   | 2/6/2019  | 4/16/2019 | Closed on 4/23/2019 | 75 days 19 hours | Northern Va. Roofing       |
| <i>Plaster inspection-3453 Martha Custis Drive</i>   |         |           |           |                     |                  |                            |
| 3453 M.C.D. - area over shower has moisture damage - H/O repaired but it came back in less than a week.  |         |           |           |                     |                  |                            |
| <b>2-U92509</b>  | 45153   | 4/7/2019  | 4/9/2019  | Closed on 4/9/2019  | 2 days           |                            |
| <i>Pest Control request-3461 Martha custis</i>   |         |           |           |                     |                  |                            |

# Completed Tasks

happyco

For Parkfairfax Condominium  
From 4/1/2019 to 5/10/2019

| Unit | Task ID | Created | Due Date | Task Status | Active For | Vendor |
|------|---------|---------|----------|-------------|------------|--------|
|------|---------|---------|----------|-------------|------------|--------|

Cockroach (Palmetto Bug variety) found under kitchen sink. Requesting general pest control treatment as well as examination of potential points of entry.

First request through Buildium portal. Please inform if it should be elsewhere.

**2-** 54648 4/27/2019 5/6/2019 Closed on 5/6/2019 9 days 13 hours Northern Va. Roofing  
**U92509**

*Water pooling on floor of closet*

This is the closet that was recently repaired from plaster damage. After Friday's rain, water pooled, mostly close to exterior wall (left side) wall. Took photos and video (too large to attach of the pooled water).

**2-** 47545 4/11/2019 4/15/2019 Closed on 4/16/2019 4 days 23 hours  
**U92603**

*Replace door knob front- 3636 Gunston rd*

Replace door knob in front.  
dog inside, will be crated if the dog is alone. ok enter

**2-** 45703 4/8/2019 4/11/2019 Closed on 4/12/2019 3 days 16 hours  
**U92604**

*Spray entire unit for roaches- 3638 Gunston rd*

Please spray the ENTIRE unit for roaches on Thursday, resident will be home.

**2-** 45705 4/8/2019 4/24/2019 Closed on 5/8/2019 30 days 1 hour  
**U92604**

*Bait stations needed around this building*

Bait stations needed around this building.

**2-** 45707 4/8/2019 4/10/2019 Closed on 4/12/2019 3 days 16 hours  
**U92604**

*spray for bugs outside of this unit. -3638 Gunston*

Spray for bugs and ants outside of this unit.

**2-** 48012 4/12/2019 4/16/2019 Closed on 4/18/2019 6 days  
**U92606**

*Rodent Infestation-3642 Gunston road*

I am constantly hearing noises behind my washer/dryer unit. I am unable to move the units due to their weight but it's scratching noise. I would like to request if someone could please determine if there is a rodent either behind the unit or maybe in the wall space.

**2-U92705** 39195 3/26/2019 4/2/2019 Closed on 4/4/2019 9 days 4 hours

*Repair ceiling above fridge and entrance of hallway from roof leak-3441 MCD*

# Completed Tasks

happyco

For Parkfairfax Condominium  
From 4/1/2019 to 5/10/2019

| Unit | Task ID | Created | Due Date | Task Status | Active For | Vendor |
|------|---------|---------|----------|-------------|------------|--------|
|------|---------|---------|----------|-------------|------------|--------|

Repair ceiling above fridge and entrance of hallway from roof leak-3441 MCD  
Roof leak has already been fixed

MEET RESIDENT 4/2/19 - 8AM - 11AM TO START REPAIRS

**2-** 45755 4/8/2019 4/9/2019 Closed on 4/9/2019 1 day  
**U92802**

*Spray for bugs inside the unit--3616 Gunston rd*

spray for palmetto bugs through out this unit , tenant should be home

**2-** 55288 4/29/2019 5/2/2019 Closed on 5/9/2019 10 days 1 hour  
**U92802**

*Tree need to be evaluated--3616 Gunston rd*

Tree is quite tall and the top is hanging over the front of the bldg. that resembles a chimney. Needs pruning. There are also branches that are broken and hanging on other branches.

**2-** 59751 5/6/2019 5/6/2019 Closed on 5/6/2019 1 hour  
**U92802**

*clogged drain*

3616 Gunston Rd - tub clogged - scheduled for today 05/06/19

**2-** 47423 4/11/2019 4/12/2019 Closed on 4/17/2019 5 days 20 hours  
**U92904**

*Locks*

3431 Martha Custis - Replace both front door cylinders and bring keys to Office - scheduled for Friday 04/12/19

**2-U93001** 42167 4/1/2019 4/2/2019 Closed on 4/2/2019 21 hours

*3600 Gunston Road - Spray whole unit for roaches*

spray whole unit for roaches  
permission to enter

**2-** 43049 4/2/2019 Closed on 4/16/2019 13 days 13 hours  
**U93203**

*Hot water temperature*

Hot water temperature is noticeably cooler beginning on April 2. Spoke with a few neighbors and they also noticed the cooler temperature of the hot water.

**2-** 43052 4/2/2019 4/5/2019 Closed on 4/5/2019 2 days 16 hours  
**U93203**

*Potholes at parking lot*

There are several large potholes at the Valley Drive entrance to the parking lot at Valley and Gunston.

# Completed Tasks

happyco

For Parkfairfax Condominium  
From 4/1/2019 to 5/10/2019

| Unit | Task ID | Created | Due Date | Task Status | Active For | Vendor |
|------|---------|---------|----------|-------------|------------|--------|
|------|---------|---------|----------|-------------|------------|--------|

|                            |       |           |  |                     |                |  |
|----------------------------|-------|-----------|--|---------------------|----------------|--|
| <b>2-</b><br><b>U93203</b> | 49903 | 4/17/2019 |  | Closed on 4/19/2019 | 1 day 22 hours |  |
|----------------------------|-------|-----------|--|---------------------|----------------|--|

## *Sewage backup*

Over the last several weeks there has been sewage backing up into my dishwasher, when I have have not been home and not used any water for several hours.

In the morning, before I used any water, I open my dishwasher and there is standing water in the bottom.

When I return from work at noon, and before I used any water, I open the dishwasher and there is standing water in the bottom. Same thing occurs when I return from work around 5pm and have not used any water between noon and 5pm. I have also observed soapy water rising from my kitchen sink drain.

I believe there are blockages in the exterior drain lines that are causing sewage to backup into my dishwasher. I have not ever observed a drainage problem from my kitchen sink when I am running water. The backups are occurring when I am not using any water.

I am requesting that the outside drain lines (service laterals) be inspected for cleaned and inspected.

|                            |       |           |           |                     |                 |  |
|----------------------------|-------|-----------|-----------|---------------------|-----------------|--|
| <b>2-</b><br><b>U93203</b> | 54318 | 4/26/2019 | 4/29/2019 | Closed on 4/30/2019 | 3 days 21 hours |  |
|----------------------------|-------|-----------|-----------|---------------------|-----------------|--|

## *Water Shut off 4-29-19 Bldg 932*

Requesting a water shut off for building 932. I Have rescheduled a repair tech to come on Monday, 4-29-19 for dishwasher repair.

|                            |       |           |          |                     |          |  |
|----------------------------|-------|-----------|----------|---------------------|----------|--|
| <b>2-</b><br><b>U93203</b> | 55507 | 4/29/2019 | 5/1/2019 | Closed on 4/30/2019 | 20 hours |  |
|----------------------------|-------|-----------|----------|---------------------|----------|--|

## *Waster shut off bldg 932 5-2-19*

I am requesting a water shut off to repair a dishwasher on May 2, 2019

|                            |       |          |          |                    |        |  |
|----------------------------|-------|----------|----------|--------------------|--------|--|
| <b>2-</b><br><b>U93203</b> | 56892 | 5/1/2019 | 5/6/2019 | Closed on 5/7/2019 | 6 days |  |
|----------------------------|-------|----------|----------|--------------------|--------|--|

## *Water shut off bldg Friday - 5-3-19 - 3552 Valley Drive*

Requesting bldg 932 water shut off to replace a valve on my dishwasher on May 3, 2019.

|                            |       |          |          |                    |                |  |
|----------------------------|-------|----------|----------|--------------------|----------------|--|
| <b>2-</b><br><b>U93203</b> | 57095 | 5/1/2019 | 5/1/2019 | Closed on 5/3/2019 | 1 day 22 hours |  |
|----------------------------|-------|----------|----------|--------------------|----------------|--|

## *Smells gas in unit, please inspect--3552 Valley Drive*

Owner's unit had gas turned back on but her unit smells like gas. A very heavy smell. Please inspect ASAP.

|                 |       |          |          |                    |         |  |
|-----------------|-------|----------|----------|--------------------|---------|--|
| <b>2-U93401</b> | 43193 | 4/3/2019 | 4/3/2019 | Closed on 4/3/2019 | 5 hours |  |
|-----------------|-------|----------|----------|--------------------|---------|--|

## *No hot water*

3536 Valley - this building and neighboring buildings reporting no hot water

|                            |       |          |          |                    |                |  |
|----------------------------|-------|----------|----------|--------------------|----------------|--|
| <b>2-</b><br><b>U93406</b> | 42937 | 4/2/2019 | 4/3/2019 | Closed on 4/4/2019 | 1 day 15 hours |  |
|----------------------------|-------|----------|----------|--------------------|----------------|--|

## *3546 Valley Drive - Resale Attic Inspection for Wednesday, April 3rd at 9:45am.*

Inspect attic for resale. Realtor will be present. Bring key to unit.



# Completed Tasks

happyco

For Parkfairfax Condominium  
From 4/1/2019 to 5/10/2019

| Unit | Task ID | Created | Due Date | Task Status | Active For | Vendor |
|------|---------|---------|----------|-------------|------------|--------|
|------|---------|---------|----------|-------------|------------|--------|

|                            |       |          |           |                    |                  |  |
|----------------------------|-------|----------|-----------|--------------------|------------------|--|
| <b>2-</b><br><b>U93406</b> | 46029 | 4/9/2019 | 4/10/2019 | Closed on 5/7/2019 | 27 days 23 hours |  |
|----------------------------|-------|----------|-----------|--------------------|------------------|--|

*check attic space for squirrel activity-3546 Valley*

Check attic space for squirrel activity, and other rodents.

|                            |       |           |           |                     |                 |  |
|----------------------------|-------|-----------|-----------|---------------------|-----------------|--|
| <b>2-</b><br><b>U93406</b> | 50557 | 4/18/2019 | 4/23/2019 | Closed on 4/26/2019 | 7 days 18 hours |  |
|----------------------------|-------|-----------|-----------|---------------------|-----------------|--|

*rodents*

3546 Valley - treat attic for mice - H/O should be home but okay to enter if not 04/23/19

|                            |       |           |  |                     |                 |  |
|----------------------------|-------|-----------|--|---------------------|-----------------|--|
| <b>2-</b><br><b>U93406</b> | 50558 | 4/18/2019 |  | Closed on 4/23/2019 | 4 days 20 hours |  |
|----------------------------|-------|-----------|--|---------------------|-----------------|--|

*painting*

3546 Valley - paint around front door is peeling etc.

|                            |       |           |  |                    |                  |                      |
|----------------------------|-------|-----------|--|--------------------|------------------|----------------------|
| <b>2-</b><br><b>U93603</b> | 33439 | 3/11/2019 |  | Closed on 4/1/2019 | 20 days 22 hours | Northern Va. Roofing |
|----------------------------|-------|-----------|--|--------------------|------------------|----------------------|

*Uneven cuts on roof edge up to ridge cap - 3530 Valley Drive*

Uneven cuts on roof edge up to ridge cap - 3530 Valley Drive

|                            |       |           |  |                    |                 |  |
|----------------------------|-------|-----------|--|--------------------|-----------------|--|
| <b>2-</b><br><b>U93605</b> | 53742 | 4/25/2019 |  | Closed on 5/7/2019 | 12 days 4 hours |  |
|----------------------------|-------|-----------|--|--------------------|-----------------|--|

*Plant Azaleas*

Replace azaleas that were dug up by Community Landscaping last year.

Per email from Mark Miller, 4/17/19:

(2) 3gal. White Azaleas • (2) 3gal. Pink Azaleas • (2) 3gal. Red Azaleas

These will be planted in the next week.

|                            |       |           |          |                     |                 |  |
|----------------------------|-------|-----------|----------|---------------------|-----------------|--|
| <b>2-</b><br><b>U93802</b> | 39853 | 3/27/2019 | 4/4/2019 | Closed on 4/11/2019 | 15 days 3 hours |  |
|----------------------------|-------|-----------|----------|---------------------|-----------------|--|

*plaster repairs*

3514 Valley - repair the kitchen bulkhead and drop off a dehumidifier per Management - schedule with H/O

|                            |       |           |           |                     |                 |  |
|----------------------------|-------|-----------|-----------|---------------------|-----------------|--|
| <b>2-</b><br><b>U93802</b> | 47516 | 4/11/2019 | 4/18/2019 | Closed on 4/19/2019 | 7 days 16 hours |  |
|----------------------------|-------|-----------|-----------|---------------------|-----------------|--|

*paint bubbling outside of bathroom wall towards base - 3514 Valley Drive - WED-4/17 - 8am - 11am*

Resident stating paint bubbling outside of bathroom wall towards base.

sent email to resident trying to confirm if tech can meet Tuesday 4/16/19 8am - 11am.

# Completed Tasks

happyco

For Parkfairfax Condominium  
From 4/1/2019 to 5/10/2019

| Unit | Task ID | Created | Due Date | Task Status | Active For | Vendor |
|------|---------|---------|----------|-------------|------------|--------|
|------|---------|---------|----------|-------------|------------|--------|

|                            |       |           |           |                    |                |  |
|----------------------------|-------|-----------|-----------|--------------------|----------------|--|
| <b>2-</b><br><b>U93804</b> | 52332 | 4/23/2019 | 4/23/2019 | Closed on 5/2/2019 | 9 days 5 hours |  |
|----------------------------|-------|-----------|-----------|--------------------|----------------|--|

*rodents*

3518 Valley - treat for mice in the attic - Top Lock only

|                            |       |           |          |                    |                  |  |
|----------------------------|-------|-----------|----------|--------------------|------------------|--|
| <b>2-</b><br><b>U93804</b> | 52665 | 4/23/2019 | 5/2/2019 | Closed on 5/6/2019 | 12 days 19 hours |  |
|----------------------------|-------|-----------|----------|--------------------|------------------|--|

*Asbestos in Attic and Mouse Droppings*

Pest control said they could not treat attic due to asbestos there in 3518 Valley Drive. Please do a re-inspection for asbestos and please leave a note for owners about next steps and if it was removed. Susanne's number is 412-913-6766. It is okay to enter.

Pest Control note will be on the island for maintenance to read/review.

Key with cap on it will open and lock deadbolt.

|                            |       |           |           |                     |                 |  |
|----------------------------|-------|-----------|-----------|---------------------|-----------------|--|
| <b>2-</b><br><b>U93805</b> | 26860 | 2/22/2019 | 3/19/2019 | Closed on 4/22/2019 | 59 days 4 hours |  |
|----------------------------|-------|-----------|-----------|---------------------|-----------------|--|

*3520 Valley Drive - Wasp nest in attic*

Wasp nest in attic

|                 |       |           |           |                     |                 |  |
|-----------------|-------|-----------|-----------|---------------------|-----------------|--|
| <b>2-U94201</b> | 52352 | 4/23/2019 | 4/23/2019 | Closed on 4/29/2019 | 5 days 23 hours |  |
|-----------------|-------|-----------|-----------|---------------------|-----------------|--|

*Inspect remaining bushes around rear patio for infection - 1601 Preston Road - see email below*

Hi Mark,

Thanks for the quick response. Unfortunately it looks like whatever infected the bushes that have been removed has spread to the bushes around my patio. One in the middle is brown and dead. Could you please have the landscaping team contain it before it spreads to the surrounding bushes?

|                            |       |           |           |                    |                 |  |
|----------------------------|-------|-----------|-----------|--------------------|-----------------|--|
| <b>2-</b><br><b>U94206</b> | 25697 | 2/19/2019 | 3/26/2019 | Closed on 4/1/2019 | 41 days 3 hours |  |
|----------------------------|-------|-----------|-----------|--------------------|-----------------|--|

*1611 Preston Road - Water stain forming in se corner of living room*

water stain forming in SE corner of livingroom

Tenant will be home  
call b4 entering  
703-472-5619

|                            |       |          |  |                    |               |  |
|----------------------------|-------|----------|--|--------------------|---------------|--|
| <b>2-</b><br><b>U94405</b> | 56893 | 5/1/2019 |  | Closed on 5/3/2019 | 2 days 1 hour |  |
|----------------------------|-------|----------|--|--------------------|---------------|--|

*emergency water shut off*

1621 Preston - emergency water shut off

# Completed Tasks

happyco

For Parkfairfax Condominium  
From 4/1/2019 to 5/10/2019

| Unit            | Task ID | Created  | Due Date | Task Status        | Active For       | Vendor               |
|-----------------|---------|----------|----------|--------------------|------------------|----------------------|
| <b>2-U94604</b> | 13027   | 1/8/2019 | 2/8/2019 | Closed on 4/1/2019 | 82 days 17 hours | Northern Va. Roofing |

*1631 Preston Road - Peeling paint and roof leak*

W/o #55286 from tops. paint peeling on one of my walls and I believe there is a leak in the roof of my nextdoor neighbor. I can see water dripping onto the insulation.

Call 2 schedule apt  
6175480885

|                 |       |           |  |                    |                  |
|-----------------|-------|-----------|--|--------------------|------------------|
| <b>2-U94801</b> | 54504 | 4/26/2019 |  | Closed on 5/9/2019 | 12 days 17 hours |
|-----------------|-------|-----------|--|--------------------|------------------|

*plumbing issues*

1637 Preston - There is no hot water in bathroom sink - Tenant was unable to turn by hand either of the shut-off valves - The water pressure at the kitchen sink needs to be substantially increased, and only lukewarm water flowed from the faucet - Tenant is inquiring about raising the water temperature on the water heater

|                 |       |          |  |                     |                  |
|-----------------|-------|----------|--|---------------------|------------------|
| <b>2-U94802</b> | 45000 | 4/6/2019 |  | Closed on 4/18/2019 | 11 days 20 hours |
|-----------------|-------|----------|--|---------------------|------------------|

*Turn water on - outside spigot*

Please turn the water on for the backyard spigot of Building 948

|                 |       |           |  |                     |                 |
|-----------------|-------|-----------|--|---------------------|-----------------|
| <b>2-U94802</b> | 50578 | 4/18/2019 |  | Closed on 4/25/2019 | 6 days 22 hours |
|-----------------|-------|-----------|--|---------------------|-----------------|

*Downspout not connected to water diverter or in-ground drain*

South end of front of Building 948 has a disconnect diverter at the end of the downspout. Please fix so that water is not collected against the building.

|                 |       |           |  |                     |                 |
|-----------------|-------|-----------|--|---------------------|-----------------|
| <b>2-U94802</b> | 51350 | 4/20/2019 |  | Closed on 4/24/2019 | 3 days 15 hours |
|-----------------|-------|-----------|--|---------------------|-----------------|

*Outside Spigot In back of Bldg 948 not on*

Danny Raiford closed the previous ticket as 'done' but I tried the spigot and it is not flowing water.

|                 |       |           |  |                    |         |
|-----------------|-------|-----------|--|--------------------|---------|
| <b>2-U94803</b> | 37737 | 3/22/2019 |  | Closed on 4/3/2019 | 12 days |
|-----------------|-------|-----------|--|--------------------|---------|

*Large bee hive storm drain clogged water backing up rear door - 1641 Preston Road*

Large bee hive storm drain clogged water backing up at rear door - 1641 Preston Road

|                 |       |           |           |                     |              |
|-----------------|-------|-----------|-----------|---------------------|--------------|
| <b>2-U94803</b> | 48813 | 4/15/2019 | 4/16/2019 | Closed on 4/16/2019 | 1 day 1 hour |
|-----------------|-------|-----------|-----------|---------------------|--------------|

*pest control*

1641 Preston - Treat unit for Palmetto Bugs and kitchen for mice - use bait if possible - no pets

# Completed Tasks

happyco

For Parkfairfax Condominium  
From 4/1/2019 to 5/10/2019

| Unit | Task ID | Created | Due Date | Task Status | Active For | Vendor |
|------|---------|---------|----------|-------------|------------|--------|
|------|---------|---------|----------|-------------|------------|--------|

**2-U94803** 49811 4/17/2019 4/18/2019 Closed on 4/26/2019 9 days

*rodents*

1641 Preston - Kitchen cabinet has been cleared out as requested - treat for mice

**3-U10201** 30712 3/4/2019 Closed on 4/1/2019 27 days 19 hours Northern Va. Roofing

*roof work*

3245 Gunston - roof tiles on ground at corner of building - check roof for missing/damaged tiles

**3-U10201** 30713 3/4/2019 Closed on 4/10/2019 36 days 15 hours Dynasty Community Services

*porch columns*

the front porch columns appear to have water damage

**3-U10201** 46630 4/10/2019 Closed on 5/6/2019 26 days Dynasty Community Services

*the front porch columns appear to have water damage - forwarded to Dynasty to repair*

the front porch columns appear to have water damage

Picture of column(s) are on closed task #30713

**3-U10302** 40772 3/29/2019 4/2/2019 Closed on 4/2/2019 4 days 6 hours

*3214 Wellington Road - Spray first floor for ants and roaches*

Spray first floor for ants and roaches primarily by kitchen

permission to enter

**3-U10303** 37839 3/22/2019 3/25/2019 Closed on 4/1/2019 9 days 23 hours

*Community leaf cleanup*

Can you tell me when Community will be doing leaf cleanup in front of building 103? Trying to plan garden work. Thanks!

**3-U10303** 52359 4/23/2019 4/23/2019 Closed on 4/23/2019 5 hours

*Please deliver 2 bags of grass seed*

Resident stop by maintenance to get grass seed landscape tech was in route picking up seed.

Please deliver 2 bags of grass seed

**3-U10303** 52372 4/23/2019 Closed on 4/24/2019 1 day 1 hour

*Orange Water spigot at front of building is leaking at handle - 3216 Wellington Road*

# Completed Tasks

happyco

For Parkfairfax Condominium  
From 4/1/2019 to 5/10/2019

| Unit   | Task ID | Created   | Due Date  | Task Status         | Active For       | Vendor                       |
|--|---------|-----------|-----------|---------------------|------------------|------------------------------|
| Orange Water spigot at front of building is leaking at handle - 3216 Wellington Road   |         |           |           |                     |                  |                              |
| <b>3-U10304</b>  | 22102   | 2/7/2019  | 4/18/2019 | Closed on 4/29/2019 | 81 days 6 hours  |                              |
| <i>3218 Wellington Road - Chandelier light not working</i>   |         |           |           |                     |                  |                              |
| Chandelier light not working for tenant please inspect   |         |           |           |                     |                  |                              |
| Permission to enter  |         |           |           |                     |                  |                              |
| TOP LOCK ONLY  |         |           |           |                     |                  |                              |
| Key Info: V:3, L:\$0, D:\$50, EK:172, CK:212   |         |           |           |                     |                  |                              |
| <b>3-U10304</b>  | 47556   | 4/11/2019 |           | Closed on 4/16/2019 | 4 days 20 hours  |                              |
| <i>Landscaping — overgrown!</i>  |         |           |           |                     |                  |                              |
| Sharp holly bushes along Beverly (at Farm) extend far onto the sidewalk and are a nuisance — please trim them back so there is no over hang in the sidewalk. It is dangerous and a nuisance for those walking with children and strollers. |         |           |           |                     |                  |                              |
| Thank you! Mary  |         |           |           |                     |                  |                              |
| <b>3-U10305</b>  | 46942   | 4/10/2019 |           | Closed on 4/17/2019 | 6 days 19 hours  |                              |
| <i>toilet tune up</i>  |         |           |           |                     |                  |                              |
| 3220 Wellington - toilet takes a long time to fill - Let Guy know if can do tomorrow 04/11/19 or Friday.   |         |           |           |                     |                  |                              |
| <b>3-U10401</b>  | 51619   | 4/22/2019 | 4/22/2019 | Closed on 4/26/2019 | 4 days 4 hours   |                              |
| <i>clogged drain</i>   |         |           |           |                     |                  |                              |
| kitchen sink is backing up and then going into dishwasher - H/O will be home   |         |           |           |                     |                  |                              |
| <b>3-U10404</b>  | 48808   | 4/15/2019 | 4/16/2019 | Closed on 4/17/2019 | 1 day 22 hours   |                              |
| <i>toilet tune up</i>  |         |           |           |                     |                  |                              |
| 3239 Gunston - toilet tune up was just recently done but toilet still takes several flushes to work. - scheduled for Tuesday 04/16/19 - between 8&11   |         |           |           |                     |                  |                              |
| <b>3-U10501</b>  | 52634   | 4/23/2019 |           | Closed on 5/9/2019  | 15 days 20 hours | Community Landscape Services |
| <i>Trim branches around entire building 15 feet away</i>   |         |           |           |                     |                  |                              |
| Trim branches around entire building 15 feet away  |         |           |           |                     |                  |                              |
| <b>3-U10502</b>  | 53831   | 4/25/2019 | 5/2/2019  | Closed on 5/3/2019  | 7 days 22 hours  |                              |
| <i>Wall repair after leaks--3202 Wellington rd</i>   |         |           |           |                     |                  |                              |
| I have 2 interior walls that were damaged from roof leaks (the leaks are fixed). One wall is in the bathroom, one wall is in the large bedroom. Can you please fix the walls and I will repaint them.                                      |         |           |           |                     |                  |                              |
| <b>3-U10504</b>  | 51775   | 4/22/2019 | 4/23/2019 | Closed on 4/26/2019 | 3 days 22 hours  |                              |
| <i>Pest Control for Ants and Insects-3206 Wellington</i>   |         |           |           |                     |                  |                              |

# Completed Tasks

happyco

For Parkfairfax Condominium  
From 4/1/2019 to 5/10/2019

| Unit  | Task ID | Created   | Due Date  | Task Status         | Active For       | Vendor                        |
|---|---------|-----------|-----------|---------------------|------------------|-------------------------------|
| Please spray for ants and other small insects in unit (whole unit) on Tuesday 4/23/19, they are biting owners.        |         |           |           |                     |                  |                               |
| <b>3-U10504</b>   | 51855   | 4/22/2019 | 4/24/2019 | Closed on 4/29/2019 | 6 days 23 hours  |                               |
| <i>Treat outside for ants, bugs etc-3206 Wellington</i>   |         |           |           |                     |                  |                               |
| Treat outside for ants and bugs, etc  |         |           |           |                     |                  |                               |
| <b>3-U10704</b>   | 49603   | 4/16/2019 | 4/18/2019 | Closed on 4/18/2019 | 1 day 22 hours   |                               |
| <i>Extermination/spraying in unit (everywhere)</i>  |         |           |           |                     |                  |                               |
| Please spray everywhere, husband will be there on Thursday to show pest control where to spray and any problem areas. |         |           |           |                     |                  |                               |
| <b>3-U10704</b>   | 57309   | 5/1/2019  | 5/3/2019  | Closed on 5/7/2019  | 5 days 16 hours  |                               |
| <i>water shut off</i>   |         |           |           |                     |                  |                               |
| 3136 Wellington - water shut off for Friday 05/03/19  |         |           |           |                     |                  |                               |
| <b>3-U10704</b>   | 57311   | 5/1/2019  | 5/3/2019  | Closed on 5/7/2019  | 5 days 16 hours  |                               |
| <i>Gas shut off</i>   |         |           |           |                     |                  |                               |
| 3136 Wellington - gas shut off for Friday - 05/03/19  |         |           |           |                     |                  |                               |
| <b>3-U10801</b>   | 39906   | 3/27/2019 |           | Closed on 5/6/2019  | 39 days 20 hours | Almo Construction Co.<br>Neil |
| <i>Point up needed (see map)</i>  |         |           |           |                     |                  |                               |
| Point up needed (see map)   |         |           |           |                     |                  |                               |
| <b>3-U10901</b>   | 22601   | 2/8/2019  |           | Closed on 4/30/2019 | 81 days 1 hour   |                               |
| <i>3120 Wellington Road - Plaster cracking underneath stairwell under master bedroom</i>                              |         |           |           |                     |                  |                               |
| Plaster cracking underneath stairwell under master bedroom  |         |           |           |                     |                  |                               |
| Call b4 entering<br>703-597-7943c   |         |           |           |                     |                  |                               |
| <b>3-U11004</b>   | 51782   | 4/22/2019 | 4/26/2019 | Closed on 4/26/2019 | 3 days 23 hours  |                               |
| <i>Plaster inspection - 3207 Gunston Road</i>   |         |           |           |                     |                  |                               |
| 3207 Gunston - inspect for cause of mold in small bedroom closet  |         |           |           |                     |                  |                               |
| <b>3-U11005</b>   | 58756   | 5/3/2019  |           | Closed on 5/6/2019  | 2 days 19 hours  |                               |
| <i>Front door knob not working at 3209 Gunston Rd.</i>  |         |           |           |                     |                  |                               |
| My tenant says that the door knob is not working properly on the front door and needs to be replaced.                 |         |           |           |                     |                  |                               |
| <b>3-U11205</b>   | 37862   | 3/22/2019 |           | Closed on 4/15/2019 | 23 days 21 hours |                               |
| <i>Outdoor light fixture bulb</i>   |         |           |           |                     |                  |                               |

# Completed Tasks

happyco

For Parkfairfax Condominium  
From 4/1/2019 to 5/10/2019

| Unit  | Task ID | Created   | Due Date  | Task Status           | Active For       | Vendor |
|---|---------|-----------|-----------|-----------------------|------------------|--------|
| Please change the front door outdoor light fixture for my rental unit at 3109 Valley Drive, Building 112. Thank you.  |         |           |           |                       |                  |        |
| <b>3-U11205</b>   | 37865   | 3/22/2019 | 4/29/2019 | Closed on 5/1/2019    | 39 days 18 hours |        |
| <i>Leak in wall and floor</i>   |         |           |           |                       |                  |        |
| Please check the bedroom wall in my rental unit at 3109 Valley Drive, building 112. The wall adjoining the hallway has a large water stain coming down it. It appears that there is some sort of leak in the wall. The floor in front of it has buckled up and needs to be repaired.              |         |           |           |                       |                  |        |
| <b>3-U11301</b>   | 55274   | 4/29/2019 | 5/6/2019  | Completed on 5/9/2019 | 10 days 4 hours  |        |
| <i>Rocking Toilet</i>   |         |           |           |                       |                  |        |
| 3102 Wellington - toilet is rocking back and forth - Scheduled for Monday 05/06/19  |         |           |           |                       |                  |        |
| <b>3-U11301</b>   | 44450   | 4/5/2019  |           | Closed on 4/9/2019    | 3 days 23 hours  |        |
| <i>3102 Wellington Road - Animal stuck in rain gutter by laundry room door</i>  |         |           |           |                       |                  |        |
| Tenant states they think an animal is stuck in gutter by laundry room door  |         |           |           |                       |                  |        |
| <b>3-U11303</b>   | 37497   | 3/21/2019 | 3/26/2019 | Closed on 5/6/2019    | 45 days 22 hours |        |
| <i>3106 Wellington Road - Check mice traps</i>  |         |           |           |                       |                  |        |
| Check mice traps that N&N placed permission to enter  |         |           |           |                       |                  |        |
| <b>3-U11303</b>   | 43372   | 4/3/2019  | 4/4/2019  | Closed on 4/29/2019   | 26 days 2 hours  |        |
| <i>pest control- mice and bugs 3106 wellington</i>  |         |           |           |                       |                  |        |
| 3106 Wellington - treat kitchen for mice & unit for Palmetto bugs - cat in unit - PTE   |         |           |           |                       |                  |        |
| <b>3-U11303</b>   | 55692   | 4/29/2019 | 4/30/2019 | Closed on 5/1/2019    | 2 days 1 hour    |        |
| <i>Dead mouse in unit and treat for mice (call if you need help locating mouse, 571-213-4395)</i>   |         |           |           |                       |                  |        |
| There is a dead mouse in unit, owner can smell the stench and it's bad. Please treat unit for mice. Okay to enter. Her original work order was cancelled. She asked to please not cancel.   |         |           |           |                       |                  |        |
| <b>3-U11303</b>   | 56342   | 4/30/2019 | 5/6/2019  | Closed on 5/10/2019   | 9 days 16 hours  |        |
| <i>Live mouse in the house</i>  |         |           |           |                       |                  |        |
| Pest control removed dead mouse and now there is another mouse that is in the living room and kitchen. Treat unit for mouse   |         |           |           |                       |                  |        |
| <b>3-U11303</b>   | 56353   | 4/30/2019 | 5/2/2019  | Closed on 5/10/2019   | 9 days 16 hours  |        |
| <i>Inspect unit for mice holes and cracks - 3106 wellington Road</i>  |         |           |           |                       |                  |        |
| Mark requested that Karen's unit be inspected for holes and any cracks that are letting the mice in and the crawlspace. Please inspect a round the stove, cabinets, etc. She has another live mouse in her house. Ongoing problem. Please call before entering, she does have a cat. 703-998-7928 |         |           |           |                       |                  |        |
| <b>3-U11401</b>   | 60619   | 5/7/2019  |           | Closed on 5/8/2019    | 22 hours         |        |

# Completed Tasks

happyco

For Parkfairfax Condominium  
From 4/1/2019 to 5/10/2019

| Unit | Task ID | Created | Due Date | Task Status | Active For | Vendor |
|------|---------|---------|----------|-------------|------------|--------|
|------|---------|---------|----------|-------------|------------|--------|

## *Cat litter dumped in the parking lot*

As you walk out of the door to our condo (1113 Beverley drive) it appears that someone dumped or spilled cat litter in the parking lot by the water drain. It was done after the rain storms on Sunday. Would it be possible for someone from maintenance to come clean it up? I don't want it to go into the storm drain.

Thank you in advance.

**3-U11503** 55310 4/29/2019 Closed on 5/1/2019 2 days

## *clogged U/G drain*

1005 Beverly - water is pouring out of Downspout - U/G drain when it rains - Standing on the back patio facing the building it's to the left

**3-U11602** 40486 3/28/2019 Closed on 4/25/2019 27 days 23 hours Northern Va. Roofing

## *roof tiles - 1103 Beverly Drive*

1103 Beverly - Roof tiles fell off in rear of unit. They are in the garden of the unit below this one - please make map and send to roofers. No interior damage at this time.

**3-U11605** 51032 4/19/2019 Closed on 4/30/2019 10 days 19 hours

## *Squirrels in attic*

I was hoping a trap could be placed into our attic, as well as having any entrance holes closed off, as we have had squirrels in our attic the past few days. Thank you.

**3-U11605** 51822 4/22/2019 4/23/2019 Closed on 4/30/2019 7 days 20 hours

## *Pest Control for Squirrel in attic*

Squirrel in attic, please set a trap and find the holes inside and out where they are entering and fill them. Okay to enter unit.

**3-U11701** 39793 3/27/2019 3/29/2019 Closed on 4/2/2019 6 days 2 hours

## *Brick mortar around building needs to be filled in. -1009 Beverly Dr*

Brick mortar needed around 117

**3-U70101** 46799 4/10/2019 4/11/2019 Closed on 4/12/2019 1 day 19 hours

## *pest control-3401 Valley Drive*

3401 Valley Drive - treat unit for General pests - Please do first

**3-U70102** 49830 4/17/2019 4/17/2019 Closed on 4/26/2019 9 days 4 hours

## *Garbage Disposal Inspection and Mail Slot Screws (brass)*

Garbage Disposal not working (humming as well), please inspect and repair. Also (2) screws missing from mail slot (brass color).

Use top lock only when entering (digital code) and enter code then turn knob. The same for when leaving to lock the door. Please do not touch the bottom lock.



# Completed Tasks

happyco

For Parkfairfax Condominium  
From 4/1/2019 to 5/10/2019

| Unit | Task ID | Created | Due Date | Task Status | Active For | Vendor |
|------|---------|---------|----------|-------------|------------|--------|
|------|---------|---------|----------|-------------|------------|--------|

**3-U70105** 58536 5/3/2019 Closed on 5/8/2019 4 days 22 hours

*clogged drain*

3409 Valley - sink backing up into dishwasher - H/O will be home

**3-U70202** 56896 5/1/2019 5/1/2019 Closed on 5/6/2019 5 days 1 hour

*water shut off*

3327 Valley emergency water shutoff

**3-U70204** 24516 2/14/2019 4/16/2019 Closed on 4/30/2019 75 days 1 hour Northern Va. Roofing

*Plaster inspection*

Inspect unit for plaster damage

**3-U70304** 48656 4/15/2019 Closed on 4/26/2019 11 days 2 hours

*squirrels and squirrel entries*

Good morning, this is regarding building #703. I live at 3419 Valley. When Envirotex was here conducting mold abatement in the attic, they informed us of squirrel entrances into the attic. I'm following up to see if all entrances were repaired. I am consistently hearing squirrel activity in the attic between 5-7 am every morning.

In addition, please send someone with a cage early this week so we can prevent this from becoming a bigger issue (with nesting, electrical wires, squirrel droppings, etc).

Thank you.

**3-U70304** 50419 4/18/2019 4/18/2019 Closed on 4/22/2019 4 days 1 hour

*Follow up on mold remediation work on 3419 Valley*

Re. mold remediation in building 703. The air in my unit was tested by Envirotex March 27. Could you please follow up on this with Envirotex? I'd like to have a copy of the mold remediation work as well as the air test results as soon as possible. I was told the air test would take 5-7 business days. Today is the 17th business day.

Thank you for your timely response.

Jill Kester

**3-U70402** 38510 3/25/2019 3/29/2019 Closed on 4/3/2019 8 days 23 hours

*3315 Valley Drive - Cable assist 3/29/19*

Cable assist 3/29/19

**3-U70402** 38762 3/25/2019 3/26/2019 Closed on 4/1/2019 6 days 19 hours

*Leaking shower head/hose*

3315 Valley - shower head or hose leaking and bathroom sink slow draining - scheduled for Friday - 03/29/19 - 8-10 - resident will be home.

# Completed Tasks

happyco

For Parkfairfax Condominium  
From 4/1/2019 to 5/10/2019

| Unit | Task ID | Created | Due Date | Task Status | Active For | Vendor |
|------|---------|---------|----------|-------------|------------|--------|
|------|---------|---------|----------|-------------|------------|--------|

**3-U70402** 39678 3/27/2019 3/28/2019 Closed on 4/1/2019 5 days 1 hour

## *pest control*

Re-submitting pest control request because prior ticket got converted to plumbing issue. Landlord mentioned service days are Tues and Thursday. Service can be conducted this Thursday (mar 28) or next Tuesday April 2. Please note that insects are appearing near the bay window on first floor. I've attached photos of the insect to help with determine right pesticide.

**3-U70403** 21223 2/5/2019 2/5/2019 Closed on 4/11/2019 65 days 6 hours Northern Va. Roofing

## *Plaster inspection*

3317 Valley - check unit for moisture issues - Resident will be home - meet at 1:00pm

**3-U70403** 49917 4/17/2019 Closed on 4/17/2019 3 hours

## *sewer smell*

3317 Valley - resident reports sewer smell outside building

**3-U70505** 17109 1/23/2019 5/2/2019 Closed on 5/3/2019 100 days 1 hour Northern Va. Roofing

## *Water coming through brick above front door and wall going upstairs-3433 Valley Dr*

Resident noticed water coming in through exterior wall above the front door and wall against stairs case. Pls call 703-203-9808 to sch apt.

**3-U70601** 41890 4/1/2019 4/3/2019 Closed on 4/3/2019 2 days 2 hours

## *water shut off*

3301 Valley - Water shut off for Wednesday 04/03/19

**3-U70601** 45712 4/8/2019 4/11/2019 Closed on 4/10/2019 1 day 17 hours

## *Landscaping Assessment request and stakes*

Owner would like to have an assessment of her topography. She is also requesting stakes to put around her flowers.

**3-U70601** 57962 5/2/2019 Closed on 5/7/2019 4 days 20 hours

## *Storm Drain rear corner of patio is not draining - 3301 Valley Drive*

Storm Drain rear corner of patio is not draining - 3301 Valley Drive

**3-U70606** 40793 3/29/2019 4/2/2019 Closed on 4/2/2019 4 days 3 hours

## *3311 Valley Drive - Spray for roches and ants around kitchen area*

Spray for roaches and ants in kitchen area

Tenant states they dropped off new key permission to enter

**3-U70802** 49556 4/16/2019 4/30/2019 Completed on 4/30/2019 13 days 23 hours

# Completed Tasks

happyco

For Parkfairfax Condominium  
From 4/1/2019 to 5/10/2019

| Unit | Task ID | Created | Due Date | Task Status | Active For | Vendor |
|------|---------|---------|----------|-------------|------------|--------|
|------|---------|---------|----------|-------------|------------|--------|

## *shower issues*

3241 Valley Drive - Meet H/O at unit Tuesday morning 04/23/19 8:00-11:00 - Shower head has low water pressure and she may want April Special

**3-U70903** 52471 4/23/2019 4/24/2019 Closed on 4/24/2019 23 hours

## *Water Shut Off*

Shamark requested a water shut off for 4/24/19 for 3517 Valley Drive.

**3-U71004** 46068 4/9/2019 4/12/2019 Closed on 4/16/2019 7 days 5 hours

## *clogged drain*

3231 Valley - bathroom sink backs up when neighbor runs their washer

**3-U71004** 47796 4/12/2019 4/12/2019 Closed on 4/12/2019 < 1 hour

## *bathroom sink was unclogged tuesday, but worse now- 3231 Valley*

Bathroom sink still clogged, we came out earlier this week, and whatever was done seems to have made it worse.

working from home today.

**3-U71004** 47803 4/12/2019 4/12/2019 Closed on 4/16/2019 4 days 6 hours

## *replace deadbolt. and mortise lock- 3231 Valley Drive*

Replace deadbolt and mortise lock.

If no one is home leave keys with neighbor. Mark or Dixie Gutherie 3227 Valley drive.

**3-U71103** 55379 4/29/2019 Completed on 5/1/2019 1 day 19 hours

## *Garbage Disposal Repair/Replacement*

Inspect and possibly replace garbage disposal

**3-U71105** 42173 4/1/2019 4/1/2019 Closed on 4/2/2019 17 hours

## *Clogged toilet- 3533 valley*

Toilet is clogged.

**3-U71201** 53029 4/24/2019 Closed on 4/26/2019 2 days 1 hour

## *Laundry room window cracked and has hole in it*

A resident reporting there are two windows in the laundry room that are damage one with a hole in it and one with a crack in it.

**3-U71206** 49847 4/17/2019 4/25/2019 Closed on 4/30/2019 12 days 22 hours

## *Bedroom tiles are lifted up and mold in the area of where tiles lifted (possible leak)*

# Completed Tasks

happyco

For Parkfairfax Condominium  
From 4/1/2019 to 5/10/2019

| Unit  | Task ID | Created   | Due Date  | Task Status            | Active For       | Vendor |
|---|---------|-----------|-----------|------------------------|------------------|--------|
| Mold inspection, replace floor tiles. They do have (2) dogs, owner must be home. (Owner home Wednesday and Friday). Home all day Friday.  |         |           |           |                        |                  |        |
| <b>3-U71206</b>   | 51038   | 4/19/2019 | 4/23/2019 | Closed on 4/30/2019    | 10 days 18 hours |        |
| <i>712/3223 Valley Drive</i>  |         |           |           |                        |                  |        |
| On Tuesday, April 23rd @ 8:30am, please enter unit to repair/replace damage tile in Master bedroom from moisture. Damaged area is under rug. If you can't make it, please see Jennifer on Monday so that she can contact the unit owner to re-schedule. Unit owner will take off from work on Tuesday to have repairs done. You can also contact her husband ( Cory Deist ) at 571-485-1081. AA |         |           |           |                        |                  |        |
| <b>3-U71206</b>   | 52439   | 4/23/2019 | 4/25/2019 | Closed on 4/25/2019    | 2 days           |        |
| <i>MAKE SURE A TECH GOES TO UNIT THURS. - 4/25/19 @ 830AM TO WORK OR MOLD/FLOOR - 712 - 3223 VALLEY</i>   |         |           |           |                        |                  |        |
| Bedroom tiles are lifted up and mold in the area of where tiles lifted (possible leak)  |         |           |           |                        |                  |        |
| <i>MAKE SURE A TECH GOES TO UNIT THURS. - 4/25/19 @ 830AM TO WORK OR MOLD/FLOOR - 712 - 3223 VALLEY</i>   |         |           |           |                        |                  |        |
| <b>3-U71301</b>   | 57355   | 5/1/2019  | 5/8/2019  | Closed on 5/8/2019     | 7 days           |        |
| <i>Rats outside of door,</i>  |         |           |           |                        |                  |        |
| Treat for rats outside of door.   |         |           |           |                        |                  |        |
| <b>3-U71301</b>   | 57357   | 5/1/2019  | 5/2/2019  | Closed on 5/9/2019     | 7 days 18 hours  |        |
| <i>flood light stuck inside the trees-3536 gunston rd.</i>  |         |           |           |                        |                  |        |
| Food light stuck inside trees   |         |           |           |                        |                  |        |
| <b>3-U71301</b>   | 57359   | 5/1/2019  | 5/3/2019  | Closed on 5/6/2019     | 4 days 20 hours  |        |
| <i>col water runs hot quickly mostly in bathroom - 3536 gunston</i>   |         |           |           |                        |                  |        |
| fold water runs hot in bathroom- scolding   |         |           |           |                        |                  |        |
| <b>3-U71303</b>   | 54250   | 4/26/2019 |           | Closed on 4/29/2019    | 3 days 3 hours   |        |
| <i>Mold in Attic</i>  |         |           |           |                        |                  |        |
| Mold was discovered during attic inspection and owner/tenant would like for it to be taken care of.   |         |           |           |                        |                  |        |
| <b>3-U71305</b>   | 50402   | 4/18/2019 | 4/18/2019 | Completed on 4/22/2019 | 3 days 20 hours  |        |
| <i>Bathroom drain clogged - 3544 Guston road</i>  |         |           |           |                        |                  |        |
| Bathtub drain clogged, no water is going down. Very slow drainage. Clog may be coming from next door 3542. Possibly inspect other unit. Dogs but okay to enter (friendly pets).   |         |           |           |                        |                  |        |
| <b>3-U71305</b>   | 54357   | 4/26/2019 |           | Closed on 5/10/2019    | 13 days 19 hours |        |
| <i>grass</i>  |         |           |           |                        |                  |        |
| Please plant grass and trees around building #713.  |         |           |           |                        |                  |        |

# Completed Tasks

happyco

For Parkfairfax Condominium  
From 4/1/2019 to 5/10/2019

| Unit  | Task ID | Created   | Due Date  | Task Status         | Active For      | Vendor |
|---|---------|-----------|-----------|---------------------|-----------------|--------|
| <b>3-U71406</b>   | 44437   | 4/5/2019  | 4/17/2019 | Closed on 4/17/2019 | 12 days 5 hours |        |
| <i>Rat burrough hole on the side of this unit-3211 Valley Drive</i>   |         |           |           |                     |                 |        |
| please treat a rat hole on the side of this building. also bait is needed in the bait stations around this building.  |         |           |           |                     |                 |        |
| <b>3-U71406</b>   | 44445   | 4/5/2019  | 4/18/2019 | Closed on 4/17/2019 | 12 days 1 hour  |        |
| <i>Per Management seal openings in crawlspace for rats-3211 valley dr</i>   |         |           |           |                     |                 |        |
| Per Mark- check and Seal openings in the crawlspace, Home owner saw a rat inside her unit. last night.  |         |           |           |                     |                 |        |
| <b>3-U71406</b>   | 46249   | 4/9/2019  | 4/10/2019 | Closed on 4/12/2019 | 2 days 18 hours |        |
| <i>stations needed around this building ASAP -3211 Valley Drive</i>   |         |           |           |                     |                 |        |
| Per Mgt bait is needed around this building.  |         |           |           |                     |                 |        |
| <b>3-U71503</b>   | 51715   | 4/22/2019 | 4/23/2019 | Closed on 4/24/2019 | 2 days          |        |
| <i>Water Shut Off</i>   |         |           |           |                     |                 |        |
| Owner is requesting a water shut off for work in her unit on 4/23/19  |         |           |           |                     |                 |        |
| <b>3-U71503</b>   | 51730   | 4/22/2019 | 4/23/2019 | Closed on 4/24/2019 | 1 day 20 hours  |        |
| <i>Gas Shut Off</i>   |         |           |           |                     |                 |        |
| Owner requested a gas shut off and has a permit through the city for Tuesday, April 23rd.   |         |           |           |                     |                 |        |
| <b>3-U71604</b>   | 45602   | 4/8/2019  | 4/9/2019  | Closed on 5/7/2019  | 29 days         |        |
| <i>Ants-3208 Gunston- treat for ants</i>  |         |           |           |                     |                 |        |
| Treat for ants in kitchen area  |         |           |           |                     |                 |        |
| <b>3-U71703</b>   | 49869   | 4/17/2019 |           | Closed on 5/9/2019  | 22 days 1 hour  |        |
| <i>Loose Gravel on Street (May need to call City of Alexandria)</i>   |         |           |           |                     |                 |        |
| Resident said the gravel where he parks on Gunston Road along the street is loose and he has slipped on it a couple of times. Could so meone go out to inspect and call City if needed. |         |           |           |                     |                 |        |
| <b>3-U71802</b>   | 45661   | 4/8/2019  | 4/10/2019 | Closed on 4/15/2019 | 6 days 16 hours |        |
| <i>3214 Gunston - Plaster Repairs.</i>  |         |           |           |                     |                 |        |
| Please repair hair line crack above kitchen door to inside. Please schedule time/date to enter  |         |           |           |                     |                 |        |
| <b>3-U71802</b>   | 53750   | 4/25/2019 | 4/26/2019 | Closed on 4/26/2019 | 21 hours        |        |
| <i>Water Shut Off</i>   |         |           |           |                     |                 |        |
| Around the Clock (Bill) requested a water shut off for Friday, April 26th.  |         |           |           |                     |                 |        |
| <b>3-U71901</b>   | 45695   | 4/8/2019  | 4/9/2019  | Closed on 4/17/2019 | 8 days 18 hours |        |

# Completed Tasks

happyco

For Parkfairfax Condominium  
From 4/1/2019 to 5/10/2019

| Unit | Task ID | Created | Due Date | Task Status | Active For | Vendor |
|------|---------|---------|----------|-------------|------------|--------|
|------|---------|---------|----------|-------------|------------|--------|

## *Garbage Disposal stop working*

Garbage Disposal stop working  
LOC: Building 719 3500 Gunston  
Andrea Rodger 202-422-2692

**3-U72001** 51621 4/22/2019 4/24/2019 Completed on 4/29/2019 7 days 6 hours

## *Bathroom drain clogged-3224 gunston*

Bathroom drain clogged, water is not going down at all. When she runs water in the sink the tub also gurgles. Okay to enter the unit.

**3-U72004** 42897 4/2/2019 4/3/2019 Closed on 4/3/2019 23 hours

## *Ants*

3230 Gunston - Treat outside for ants

**3-U72204** 49994 4/17/2019 Closed on 4/22/2019 4 days 19 hours

## *clogged drain*

3242 Gunston - bathroom sink is clogged

**3-U72502** 58636 5/3/2019 5/6/2019 Completed on 5/8/2019 5 days 4 hours

## *USP May Specials*

Hello,  
we have selected faucet number four, Polished chrome bath faucet \$89.78, with labor included \$132.00.  
Thank you

**3-U72502** 46964 4/10/2019 4/11/2019 Closed on 4/11/2019 18 hours

## *Skinny flies in living room to right side of TV unit, and left side of book shelf- 3460 gunston*

possible termite issue occurring please check it out, okay to enter anytime. cat inside no alarm.

**3-U72502** 47940 4/12/2019 4/12/2019 Closed on 4/18/2019 6 days 2 hours

## *Termites flying around in living room- 3460 GUnston*

Flying termites showing up in living room area, and other areas please inspect. and treat

**3-U72502** 58147 5/2/2019 5/6/2019 Closed on 5/6/2019 3 days 17 hours

## *May USP Specials*

We would like to get the bathroom faucet with labor included. Is it possible to see both number one, Chrome traditional \$75.28 including labor \$140 AND number four, \$89.98 including labor \$132.  
If that is not possible my number is 952-210-7769, i can make a decision over the phone.

**3-U72503** 49606 4/16/2019 Closed on 4/23/2019 6 days 18 hours

## *Remove dead bush*

# Completed Tasks

happyco

For Parkfairfax Condominium  
From 4/1/2019 to 5/10/2019

| Unit  | Task ID | Created   | Due Date  | Task Status         | Active For       | Vendor                        |
|---|---------|-----------|-----------|---------------------|------------------|-------------------------------|
| A dead bush in front of unit (front of window). Please remove and possibly replace.   |         |           |           |                     |                  |                               |
| <b>3-U72603</b>   | 41464   | 3/31/2019 |           | Closed on 4/22/2019 | 21 days 22 hours |                               |
| <i>Squirrel or mice/rats in Attic</i>   |         |           |           |                     |                  |                               |
| Hello - I would like to request pest control come by and set traps in the attic. I can hear some type of pest moving around in the attic/w all around the washer/dryer. This is recent activity and sounds like something is nesting. |         |           |           |                     |                  |                               |
| Thank you,<br>Holly   |         |           |           |                     |                  |                               |
| <b>3-U72604</b>   | 36056   | 3/18/2019 |           | Closed on 5/9/2019  | 51 days 21 hours |                               |
| <i>LARGE Dead tree and shrub 3254 GUNSTON ROAD</i>  |         |           |           |                     |                  |                               |
| Evergreen at front door of 3254 Gunston Rd is brown, not green.   |         |           |           |                     |                  |                               |
| Sixty foot DEAD tree leaning over pathway 100 ft. NW of 3254 front door.  |         |           |           |                     |                  |                               |
| Photos attached.  |         |           |           |                     |                  |                               |
| Please replace before the tree falls.   |         |           |           |                     |                  |                               |
| <b>3-U72605</b>   | 52400   | 4/23/2019 | 4/24/2019 | Closed on 4/23/2019 | 1 hour           |                               |
| <i>Paint peeling pretty bad around front door - 3266 Gunston Road</i>   |         |           |           |                     |                  |                               |
| The We are going to put the place on the market so it would be great if this can be fixed soon.   |         |           |           |                     |                  |                               |
| Thank you<br>Peggy<br>3266 Gunston  |         |           |           |                     |                  |                               |
| <b>3-U72702</b>   | 42079   | 4/1/2019  | 4/2/2019  | Closed on 4/4/2019  | 2 days 18 hours  |                               |
| <i>3446 gunston - dropped part of the sink assembly down the bathroom sink drain</i>  |         |           |           |                     |                  |                               |
| tenant dropped part of the sink assembly down the bathroom sink   |         |           |           |                     |                  |                               |
| permission to enter<br>knock first  |         |           |           |                     |                  |                               |
| <b>3-U72703</b>   | 42562   | 4/2/2019  |           | Closed on 4/2/2019  | 3 hours          |                               |
| <i>Repair plaster water damage in kitchen - 3448 Gunston Road</i>   |         |           |           |                     |                  |                               |
| Oz finishing up plaster water damage from tub waste leak.   |         |           |           |                     |                  |                               |
| <b>3-U72801</b>   | 49309   | 4/16/2019 |           | Closed on 4/24/2019 | 8 days 1 hour    |                               |
| <i>Mold</i>   |         |           |           |                     |                  |                               |
| (Mold Inspection) Mold in the living room closet and in the bathroom on the ceiling and one corner of the shower wall. (Out for the rest of the week, it's okay to enter but will be available by phone). No pets, no alarms.         |         |           |           |                     |                  |                               |
| Please call Clark when work order is scheduled.   |         |           |           |                     |                  |                               |
| <b>3-U72801</b>   | 50536   | 4/18/2019 |           | Closed on 5/6/2019  | 17 days 16 hours | Almo Construction Co.<br>Neil |

# Completed Tasks

happyco

For Parkfairfax Condominium  
From 4/1/2019 to 5/10/2019

| Unit   | Task ID | Created   | Due Date  | Task Status         | Active For       | Vendor                        |
|--|---------|-----------|-----------|---------------------|------------------|-------------------------------|
| <i>Point up on right side of building by down spot - 3300 Gunston Road</i>   |         |           |           |                     |                  |                               |
| Point up on right side of building by down spot - 3300 Gunston Road  |         |           |           |                     |                  |                               |
| <b>3-U72801</b>  | 57219   | 5/1/2019  |           | Closed on 5/1/2019  | < 1 hour         |                               |
| <i>Pest control</i>  |         |           |           |                     |                  |                               |
| Hi, we need to schedule a pest control treatment. We are noticing a lot of ants and small spiders. Thanks.   |         |           |           |                     |                  |                               |
| <b>3-U72805</b>  | 50534   | 4/18/2019 |           | Closed on 5/6/2019  | 17 days 16 hours | Almo Construction Co.<br>Neil |
| <i>Point up on both end of building by down spot - 3308 Gunston Road</i>   |         |           |           |                     |                  |                               |
| Point up on right side of building by down spot - 3308 Gunston Road  |         |           |           |                     |                  |                               |
| <b>3-U72805</b>  | 51710   | 4/22/2019 | 4/24/2019 | Closed on 4/29/2019 | 7 days 1 hour    |                               |
| <i>pest control</i>  |         |           |           |                     |                  |                               |
| 3622 Gunston - treat outside for ants  |         |           |           |                     |                  |                               |
| <b>3-U72903</b>  | 49546   | 4/16/2019 | 4/26/2019 | Closed on 4/26/2019 | 9 days 18 hours  |                               |
| <i>Cable Assist</i>  |         |           |           |                     |                  |                               |
| 3436 Gunston - Cable assist for Friday - 04/26/19  |         |           |           |                     |                  |                               |
| <b>3-U72906</b>  | 49048   | 4/15/2019 | 4/18/2019 | Closed on 5/8/2019  | 22 days 17 hours |                               |
| <i>Garbage Disposal Inspection</i>   |         |           |           |                     |                  |                               |
| Garbage Disposal not working and needs to be inspected. It was fixed and not working again.  |         |           |           |                     |                  |                               |
| <b>3-U72906</b>  | 49999   | 4/17/2019 |           | Closed on 5/10/2019 | 22 days 19 hours |                               |
| <i>tree</i>  |         |           |           |                     |                  |                               |
| 3442 Gunston - H/O states that PKFX said they will remove tree outside by bedroom window but it's still there and also landscaping work needed by the front door and fill in sinkhole/ rodent hole |         |           |           |                     |                  |                               |
| <b>3-U72906</b>  | 50004   | 4/17/2019 | 4/24/2019 | Closed on 5/8/2019  | 21 days 3 hours  |                               |
| <i>rodents</i>   |         |           |           |                     |                  |                               |
| 3442 Gunston - treat around building for rats  |         |           |           |                     |                  |                               |
| <b>3-U73001</b>  | 18449   | 1/28/2019 | 1/29/2019 | Closed on 4/10/2019 | 71 days 19 hours |                               |
| <i>3310 Gunston Road - Place bait boxes for rats in kitchen area of unit - v3-ck54</i>   |         |           |           |                     |                  |                               |



# Completed Tasks

happyco

For Parkfairfax Condominium  
From 4/1/2019 to 5/10/2019

| Unit   | Task ID | Created   | Due Date | Task Status         | Active For       | Vendor |
|--|---------|-----------|----------|---------------------|------------------|--------|
| sent email requesting permission to enter unit - V:3, CK:54  |         |           |          |                     |                  |        |
| Resident reporting large rodents getting into kitchen (Has cleaned everything out of cabinet).   |         |           |          |                     |                  |        |
| Pest control set glue traps were places on 1/11/19 - behind stove, 1 to each side in front of stove. placed 1 trap near dishwasher not helping rodents still in kitchen area.  |         |           |          |                     |                  |        |
| <b>3-U73001</b>  | 53074   | 4/24/2019 |          | Closed on 4/24/2019 | 3 hours          |        |
| <i>Turn water spicket on</i>   |         |           |          |                     |                  |        |
| Water spicket was turned off and owner would like it to be turned on. Thanks.  |         |           |          |                     |                  |        |
| <b>3-U73005</b>  | 38526   | 3/25/2019 | 4/3/2019 | Closed on 4/5/2019  | 10 days 22 hours |        |
| <i>finish up settlement crack repairs- 3318 gunston rd</i>   |         |           |          |                     |                  |        |
| settlement crack repairs were completed last october, in kitchen and living room area, the cracks in the bedroom were never done, Please go in anytime, 2 cats inside if need to schedule please call 703-731-6622 to schedule |         |           |          |                     |                  |        |
| <b>3-U73005</b>  | 53163   | 4/24/2019 |          | Closed on 4/25/2019 | 22 hours         |        |
| <i>Inspect bricks around A/C unit for settling damage</i>  |         |           |          |                     |                  |        |
| Owner had cracks on the inside sealed around the A/C unit, would like outside inspected for any settling damage, mainly in the area of the air conditioning.   |         |           |          |                     |                  |        |
| <b>3-U73101</b>  | 57741   | 5/2/2019  | 5/2/2019 | Closed on 5/2/2019  | 5 hours          |        |
| <i>treat for spiders and bugs -3424 gunston rd</i>   |         |           |          |                     |                  |        |
| Treat for bugs and spiders through out the entire unit   |         |           |          |                     |                  |        |
| <b>3-U73103</b>  | 54482   | 4/26/2019 |          | Closed on 4/29/2019 | 2 days 22 hours  |        |
| <i>Bathtub</i>   |         |           |          |                     |                  |        |
| My bathtub is no longer draining. I attempted to snake the line but the problem still remains.   |         |           |          |                     |                  |        |
| I am currently out of town and have my pets and will be returning Sunday evening.  |         |           |          |                     |                  |        |
| If staff cannot fix this before a time for maintenance will need to be scheduled so I can be at home.  |         |           |          |                     |                  |        |
| <b>3-U73303</b>  | 50497   | 4/18/2019 |          | Closed on 4/29/2019 | 11 days 1 hour   |        |
| <i>squirrels in the attic</i>  |         |           |          |                     |                  |        |
| Hello-   |         |           |          |                     |                  |        |
| Just wanted to let yo know that I have squirrels in the attic...heard one running around at the crack of dawn. This is an old complaint so not sure if it was ever really addressed.   |         |           |          |                     |                  |        |
| Please advise.   |         |           |          |                     |                  |        |
| Thanks   |         |           |          |                     |                  |        |
| Jocelyn Augustino  |         |           |          |                     |                  |        |
| <b>3-U73303</b>  | 56132   | 4/30/2019 | 5/7/2019 | Closed on 5/10/2019 | 9 days 23 hours  |        |

# Completed Tasks

happyco

For Parkfairfax Condominium  
From 4/1/2019 to 5/10/2019

| Unit  | Task ID | Created   | Due Date  | Task Status            | Active For      | Vendor |
|---|---------|-----------|-----------|------------------------|-----------------|--------|
| <i>Mold removal / leak under kitchen sink - 3416 Gunston Road</i>   |         |           |           |                        |                 |        |
| remove mold from under the kitchen sink   |         |           |           |                        |                 |        |
| <b>3-U73305</b>   | 53491   | 4/25/2019 | 4/25/2019 | Completed on 4/25/2019 | 16 hours        |        |
| <i>3 second drip/ original plumbing</i>   |         |           |           |                        |                 |        |
| I recently had a plumber visit after submitting a request for a leaking fixture in the tub. Unfortunately I must admit, the plumber seemed intoxicated upon arrival and was not able/capable of communicating effectively (with Anna Hill) or completing tasks assigned to him. He left the apartment and returned about 45 mins later to suggest his supervisor opposed the idea of working on the original plumbing. He could not recall what his supervisor had directed other than not to do anything further to the fixture. (He left the work that he began undone and forced the tenant to replace covers to the unit.) . He informed the tenant, Anna Hill that he would have his supervisor explain in the maintenance request the reason for not completing the work. The supervisor never send an explanation. Tenant (Anna Hill) never received a confirmation on the supervisor's decision to not take care of the on-going situation with the drip from the original Parkfairfax spout on the bath tub. (Every 3 seconds) |         |           |           |                        |                 |        |
| This has been an ongoing issue for over 4 weeks. Please advise If the plumber and supervisor have decided that the tub should be fixed by an outside source - and what the reasoning for Parkfairfax to not be responsible. The Hill family will need this for documentation  |         |           |           |                        |                 |        |
| <b>3-U73305</b>   | 39683   | 3/27/2019 | 4/4/2019  | Closed on 4/25/2019    | 29 days 6 hours |        |
| <i>Signs of vermin in kitchen-3420 gunston rd</i>   |         |           |           |                        |                 |        |
| Mark Miller stated he would have someone go below and check the crawl space to assess the likelihood of vermin. There was evidence as of 3/27/2019.   |         |           |           |                        |                 |        |
| <b>3-U73305</b>   | 39690   | 3/27/2019 | 4/24/2019 | Closed on 4/29/2019    | 33 days 7 hours |        |
| <i>Paint front patio- paint chipping / unsightly</i>  |         |           |           |                        |                 |        |
| Mr. Mark Miller agreed to paint the front patio and the wall of the building on this unit as there are chips and unsightly brown and black cracks.  |         |           |           |                        |                 |        |
| <b>3-U73305</b>   | 39691   | 3/27/2019 |           | Closed on 5/8/2019     | 42 days 3 hours |        |
| <i>landscaping</i>  |         |           |           |                        |                 |        |
| The area around the front patio of this unit is muddy. There is no grass growing. COuld landscapers come to plant grass or mulch the area???  |         |           |           |                        |                 |        |
| <b>3-U73603</b>   | 49492   | 4/16/2019 |           | Closed on 4/17/2019    | 1 day           |        |
| <i>roof leak affecting bathroom ceiling</i>   |         |           |           |                        |                 |        |
| I have an open request from several weeks ago - the landlord's handyman found that water is coming in near or at one of the attic joists, and it's affecting the bathroom ceiling.  |         |           |           |                        |                 |        |
| The ceiling is now visibly worse. I'm concerned about it falling in on me.  |         |           |           |                        |                 |        |
| We would like Parkfairfax to deal with this before the attic inspection scheduled for late April. I need to be here because of pets, but I will be around this week. Please call me at 703/549-2981 or text at 703/953-9268 to schedule a time.   |         |           |           |                        |                 |        |
| <b>3-U73603</b>   | 52348   | 4/23/2019 |           | Closed on 4/26/2019    | 3 days 6 hours  |        |

# Completed Tasks

happyco

For Parkfairfax Condominium  
From 4/1/2019 to 5/10/2019

| Unit | Task ID | Created | Due Date | Task Status | Active For | Vendor |
|------|---------|---------|----------|-------------|------------|--------|
|------|---------|---------|----------|-------------|------------|--------|

## *toilet running*

My toilet is running on and off (as described in a recent newsletter). I did the test with food coloring to see if there might be a leak, and it appears there is one.

(I have a second plumbing request in case you want the plumber to deal with both issues at once. This is the first of two.)

**3-U73603** 52349 4/23/2019 4/26/2019 Closed on 4/30/2019 6 days 23 hours

## *bathtub slow to drain*

My bathtub drain is very slow and probably needs to be cleared.

(I have another plumbing request in case you want the plumber to deal with both issues at once. This is the second of two.)

**3-U73603** 54967 4/28/2019 5/2/2019 Closed on 5/3/2019 4 days 23 hours

## *toilet still runs after repair*

The plumbers came by last week to fix the toilet. They replaced the flapper and maybe another piece. But it's actually running worse now - it seems to be nonstop.

I need to be here due to pet issues, and my schedule is limited. However, Monday the 29th and Tuesday the 2nd are both open.

**3-U73703** 11794 1/4/2019 1/22/2019 Closed on 4/23/2019 109 days 2 hours

## *Water coming in bedroom ceiling and wall*

Rear gutter clogged / point up water seeping in through wall and ceiling of both bedrooms

Bathroom floor uneven in front of tub  
(Tops work order #55380) -

pls meet resident TUESDAY 1/22/19 - to inspect between 10am - 12pm

**3-U73703** 49844 4/17/2019 5/8/2019 Closed on 5/8/2019 21 days

## *Building Settling 3380 Gunston Rd*

Our second floor has a noticeable depression where sagging or differential settling is visible. I am aware that other buildings in ParkFairfax have had settling issues, but I do not believe our building 787 is on the list of affected buildings. The area affected is the second-floor bathroom and hallway.

Sincerely

Adam Klemm

**3-U73801** 48913 4/15/2019 4/16/2019 Completed on 5/9/2019 24 days 1 hour

## *Replace light bulbs in dungeon- 3360 Gunston rd*

Light bulbs (Flourescent thick bulbs) need to be replaced.  
Inside the office, behind printer.

# Completed Tasks

happyco

For Parkfairfax Condominium  
From 4/1/2019 to 5/10/2019

| Unit | Task ID | Created | Due Date | Task Status | Active For | Vendor |
|------|---------|---------|----------|-------------|------------|--------|
|------|---------|---------|----------|-------------|------------|--------|

|                 |       |           |           |                     |                |  |
|-----------------|-------|-----------|-----------|---------------------|----------------|--|
| <b>3-U73801</b> | 47214 | 4/11/2019 | 4/17/2019 | Closed on 4/19/2019 | 8 days 4 hours |  |
|-----------------|-------|-----------|-----------|---------------------|----------------|--|

## Annual Meeting

Alonzo-

1. please have the "Vote Today" signs posted FIRST thing the morning of Wednesday, April 17th.
2. On-call will need to take four large tables and several chairs to the Charles Barrett Elementary School the evening of April 17th
3. Items will need to be picked up from the school the morning of April 18th.

|                 |       |           |           |                     |          |  |
|-----------------|-------|-----------|-----------|---------------------|----------|--|
| <b>3-U73801</b> | 48936 | 4/15/2019 | 4/15/2019 | Closed on 4/15/2019 | < 1 hour |  |
|-----------------|-------|-----------|-----------|---------------------|----------|--|

## Smoke alarm in either party room or hallway needs batteries replaced- Main office

Batteries in main office - SMOke alarm is chirping in the party room

|                 |       |           |  |                     |                 |  |
|-----------------|-------|-----------|--|---------------------|-----------------|--|
| <b>3-U73803</b> | 36875 | 3/20/2019 |  | Closed on 4/19/2019 | 30 days 6 hours |  |
|-----------------|-------|-----------|--|---------------------|-----------------|--|

## Oncall - Dexter Conaway - 3/19 - open gate for OZ to get material for 3704 Lyons Lane - 4 hrs

Oncall - Dexter Conaway - 3/19 - open gate for OZ to get material for 3704 Lyons Lane.

|                 |       |          |           |                    |                |  |
|-----------------|-------|----------|-----------|--------------------|----------------|--|
| <b>3-U73803</b> | 41810 | 4/1/2019 | 4/25/2019 | Closed on 4/5/2019 | 4 days 5 hours |  |
|-----------------|-------|----------|-----------|--------------------|----------------|--|

## Install volley ball net in front of pool A

Install volley ball net in front of pool A

|                 |       |          |          |                    |                |  |
|-----------------|-------|----------|----------|--------------------|----------------|--|
| <b>3-U73803</b> | 42815 | 4/2/2019 | 4/3/2019 | Closed on 4/4/2019 | 1 day 19 hours |  |
|-----------------|-------|----------|----------|--------------------|----------------|--|

## Remove plastic chairs at the MCD tennis court

Remove plastic chairs at the MCD tennis court

|                 |       |          |          |                    |                |  |
|-----------------|-------|----------|----------|--------------------|----------------|--|
| <b>3-U73803</b> | 43561 | 4/3/2019 | 4/4/2019 | Closed on 4/5/2019 | 1 day 17 hours |  |
|-----------------|-------|----------|----------|--------------------|----------------|--|

## 3360 Gunston Road - Tennis Court and Laundry Room Keys needed

We need new sets of tennis court and laundry room keys please.

|                 |       |           |  |                     |        |  |
|-----------------|-------|-----------|--|---------------------|--------|--|
| <b>3-U73803</b> | 48848 | 4/15/2019 |  | Closed on 4/15/2019 | 1 hour |  |
|-----------------|-------|-----------|--|---------------------|--------|--|

## sandwich signs

The sandwich sign at the intersection of M.C.D. & Gunston keeps blowing over - put sand bag on foot and check other signs.

|                 |       |           |  |                     |                 |  |
|-----------------|-------|-----------|--|---------------------|-----------------|--|
| <b>3-U73803</b> | 49876 | 4/17/2019 |  | Closed on 4/23/2019 | 5 days 21 hours |  |
|-----------------|-------|-----------|--|---------------------|-----------------|--|

## Clean/Clear/ prepare - greenhouse by carpenter shop

Clean/Clear/ prepare - greenhouse by carpenter shop and trim weeds on the sides of the carpenter shop building

|                 |       |           |  |                    |                  |  |
|-----------------|-------|-----------|--|--------------------|------------------|--|
| <b>3-U73803</b> | 50447 | 4/18/2019 |  | Closed on 5/6/2019 | 17 days 21 hours |  |
|-----------------|-------|-----------|--|--------------------|------------------|--|

## POOL A CHEMICAL ROOM PWR MGT SECURE HANGING WIRES & INSTALL BATTERY BACK-UP

Rush SECURE HANGING WIRES & INSTALL BATTERY BACK-UP POOL A CHEMICAL ROOM

# Completed Tasks

happyco

For Parkfairfax Condominium  
From 4/1/2019 to 5/10/2019

| Unit   | Task ID | Created   | Due Date  | Task Status         | Active For      | Vendor               |
|--|---------|-----------|-----------|---------------------|-----------------|----------------------|
| <b>3-U73803</b>  | 50830   | 4/19/2019 | 4/19/2019 | Closed on 4/26/2019 | 7 days 1 hour   |                      |
| <i>Christmas tree</i>  |         |           |           |                     |                 |                      |
| Pick up the christmas tree in the parking space in front of 1583 mount eagle   |         |           |           |                     |                 |                      |
| <b>3-U73803</b>  | 52383   | 4/23/2019 |           | Closed on 4/25/2019 | 2 days 3 hours  |                      |
| <i>storage bin</i>   |         |           |           |                     |                 |                      |
| Inspect Storage area - 818 SC #3 and 955 Bin# 15 and make sure They're empty.  |         |           |           |                     |                 |                      |
| <b>3-U73803</b>  | 53885   | 4/25/2019 |           | Closed on 4/26/2019 | 19 hours        | Northern Va. Roofing |
| <i>repair / replace boards / tiles on Valley tennis court pavilion</i>   |         |           |           |                     |                 |                      |
| repair / replace boards / tiles on Valley tennis court pavilion  |         |           |           |                     |                 |                      |
| <b>3-U73803</b>  | 54309   | 4/26/2019 |           | Closed on 5/6/2019  | 9 days 22 hours | Northern Va. Roofing |
| <i>repair / replace boards / tiles on Valley tennis court pavilion</i>   |         |           |           |                     |                 |                      |
| repair / replace boards / tiles on Valley tennis court pavilion  |         |           |           |                     |                 |                      |
| <b>3-U73901</b>  | 45337   | 4/8/2019  | 4/24/2019 | Closed on 5/2/2019  | 24 days 6 hours |                      |
| <i>Carpenter bees-3368 gunston</i>   |         |           |           |                     |                 |                      |
| Hi. I've seen several large bees with shiny black bodies (I think they are carpenter bees) flying around the eaves of my roof the past two weekends and swooping down into the patio, getting into the ground in a few places. Can you please remove or treat to remove?   |         |           |           |                     |                 |                      |
| <b>3-U80101</b>  | 49613   | 4/16/2019 | 4/17/2019 | Closed on 4/18/2019 | 1 day 15 hours  |                      |
| <i>treat for bugs along outside -1600 Preston road</i>   |         |           |           |                     |                 |                      |
| treat outside for bugs.  |         |           |           |                     |                 |                      |
| <b>3-U80101</b>  | 54802   | 4/27/2019 |           | Closed on 4/29/2019 | 2 days 1 hour   |                      |
| <i>broken gutter downspout</i>   |         |           |           |                     |                 |                      |
| I noticed that this down gutter is broken - it's bent and disconnected at the center seam, unattached from the exterior of the building, and it's not attached at the bottom drain. It's on the front corner of the building as you turn to come down the side walkway/stairs to our front door at 1730 Preston Road |         |           |           |                     |                 |                      |
| <b>3-U80103</b>  | 44389   | 4/5/2019  |           | Closed on 4/9/2019  | 4 days 2 hours  |                      |
| <i>1604 Preston Road - Shower water pressure</i>   |         |           |           |                     |                 |                      |

# Completed Tasks

happyco

For Parkfairfax Condominium  
From 4/1/2019 to 5/10/2019

| Unit | Task ID | Created | Due Date | Task Status | Active For | Vendor |
|------|---------|---------|----------|-------------|------------|--------|
|------|---------|---------|----------|-------------|------------|--------|

For a while now I have noticed that my shower pressure has been low.

I recently changed out the shower head thinking that the old head could be clogged. However the pressure doesn't seem to be much greater.

I would like to have somebody come by to change out and adhere a new shower hose to the shower head as I do not have the tools to do it myself.

And then while here if they could check the water pressure that would be great too.

**3-U80103** 44390 4/5/2019 Closed on 5/9/2019 34 days

## *1604 Preston Road - Replacement shrubbery*

I live at 1604 Preston Road. About three or four years ago the large bush in front of my kitchen window was removed as there is some pipe work being done to the building.

I have always held out and hope that a replacement Bush would be put in place but none as ever then placed.

While this is not an emergency but acknowledging that spring Landscaping is about to start I would like to put a request that every placement Bush be finally be placed back in this location.

If for anything else it would provide my neighbors who live downstairs a little bit more privacy as the bush sits in front of their bathroom window.

**3-U80104** 50019 4/17/2019 Closed on 4/23/2019 6 days 1 hour

## *Poison Ivy Removal*

Remove poison ivy from front of building, along the steps and sidewalk as well

**3-U80201** 42035 4/1/2019 Closed on 4/3/2019 1 day 21 hours

## *3344 Valley Drive - Screen Door stopper broken*

Screen door stopper broken

**3-U80202** 35937 3/18/2019 3/27/2019 Closed on 4/1/2019 13 days 20 hours

## *3346 Valley Drive - Re-paint white brick below porch*

Per tenant her porch was dug up because of a neighbors leaking issue and the white brick wasn't repainted

**3-U80205** 12471 1/7/2019 4/4/2019 Closed on 4/8/2019 90 days 21 hours

## *3352 Valley Drive - Moisture around AC unit*

Moisture around AC unit in living room. Please inspect

**3-U80205** 13205 1/9/2019 4/4/2019 Closed on 4/6/2019 86 days 19 hours

## *3352 Valley Drive - Moisture around kitchen window*

# Completed Tasks

happyco

For Parkfairfax Condominium  
From 4/1/2019 to 5/10/2019

| Unit  | Task ID | Created   | Due Date  | Task Status           | Active For       | Vendor               |
|---|---------|-----------|-----------|-----------------------|------------------|----------------------|
| Moisture around kitchen window see pics attached  |         |           |           |                       |                  |                      |
| Permission to enter<br>Key Info: V:4, L:\$0, D:\$50, EK:209, CK:120                                       |         |           |           |                       |                  |                      |
| <b>3-U80205</b>   | 20990   | 2/4/2019  |           | Closed on 4/3/2019    | 57 days 18 hours |                      |
| <i>FEB. USP Special - Install new locks -3352 Valley Drive</i>  |         |           |           |                       |                  |                      |
| Replace knocker/mail slot/ peep hole / L-H mortise lock<br>Permission to enter / no pets/ TOP LOCK ONLY   |         |           |           |                       |                  |                      |
| <b>4-U20201</b>   | 48692   | 4/15/2019 | 4/16/2019 | Closed on 4/16/2019   | 1 day 3 hours    |                      |
| <i>yard debris pick up- front of 202</i>  |         |           |           |                       |                  |                      |
| pick up yard debris in front of this building.  |         |           |           |                       |                  |                      |
| <b>4-U20201</b>   | 48693   | 4/15/2019 | 4/17/2019 | Closed on 4/16/2019   | 21 hours         |                      |
| <i>Wood frame around front screen and back screen door rotted out-3100 Valley Drive</i>                   |         |           |           |                       |                  |                      |
| WOod frame where you secure screen door for front door and back door are both rotted out. Please replace. |         |           |           |                       |                  |                      |
| <b>4-U20201</b>   | 52506   | 4/23/2019 |           | Closed on 4/24/2019   | 21 hours         |                      |
| <i>security light not work on the left side of the building - total out- 3100 Valley Drive</i>            |         |           |           |                       |                  |                      |
| security light not work on the left side of the building - total out- 3100 Valley Drive                   |         |           |           |                       |                  |                      |
| <b>4-U20201</b>   | 53579   | 4/25/2019 | 4/30/2019 | Closed on 4/30/2019   | 5 days 4 hours   |                      |
| <i>Security Light is OFF. - 3100 Valley Dr. Unit 202</i>  |         |           |           |                       |                  |                      |
| 2nd request - Security Light still off and not working.   |         |           |           |                       |                  |                      |
| <b>4-U20202</b>   | 52500   | 4/23/2019 |           | Closed on 4/30/2019   | 6 days 19 hours  |                      |
| <i>Trim tree limb hanging over building / possible dead limb - 3100 - 3102 Valley</i>                     |         |           |           |                       |                  |                      |
| Trim tree limb hanging over building / possible dead limb - 3100 - 3102 Valley                            |         |           |           |                       |                  |                      |
| <b>4-U20203</b>   | 61787   | 5/9/2019  | 5/9/2019  | Completed on 5/9/2019 | 4 hours          |                      |
| <i>tub is clogged- 3104 valley drive</i>  |         |           |           |                       |                  |                      |
| bath tub is clogged,  |         |           |           |                       |                  |                      |
| DEAD BOLT ONLY no pets, no alarm permission to enter.   |         |           |           |                       |                  |                      |
| <b>4-U20205</b>   | 48021   | 4/12/2019 | 4/15/2019 | Closed on 5/6/2019    | 23 days 18 hours | Northern Va. Roofing |

# Completed Tasks

happyco

For Parkfairfax Condominium  
From 4/1/2019 to 5/10/2019

| Unit   | Task ID | Created   | Due Date  | Task Status         | Active For       | Vendor |
|--|---------|-----------|-----------|---------------------|------------------|--------|
| <i>Roof tiles fell off roof- 3108 Valley</i>   |         |           |           |                     |                  |        |
| roof tiles fell off, please repair and replace (roofing contractor)  |         |           |           |                     |                  |        |
| <b>4-</b><br><b>U20206</b>   | 48023   | 4/12/2019 | 4/16/2019 | Closed on 4/22/2019 | 10 days          |        |
| <i>steps need to be concrete steps and wall in between there is a gap</i>  |         |           |           |                     |                  |        |
| please inspect. water enters steps of brick and gets into the unit, please seal or caulk the gap. before heavy rains again. coat closet and plaster is peeling because water is entering this space. again |         |           |           |                     |                  |        |
| <b>4-</b><br><b>U20402</b>   | 44153   | 4/4/2019  | 4/8/2019  | Closed on 4/9/2019  | 4 days 17 hours  |        |
| <i>3102 Martha Custis Drive - Remove dead squirrel from attic</i>  |         |           |           |                     |                  |        |
| remove dead squirrel from attic  |         |           |           |                     |                  |        |
| call to schedule<br>703-597-1130   |         |           |           |                     |                  |        |
| <b>4-</b><br><b>U20402</b>   | 44155   | 4/4/2019  |           | Closed on 4/22/2019 | 17 days 18 hours |        |
| <i>3102 Martha Custis Drive - Settlement issues in Attic</i>   |         |           |           |                     |                  |        |
| Tenant would like an attic inspection because of a brick wall they feel is suspect   |         |           |           |                     |                  |        |
| call to schedule<br>703-597-1130   |         |           |           |                     |                  |        |
| <b>4-</b><br><b>U20402</b>   | 46181   | 4/9/2019  |           | Closed on 4/24/2019 | 14 days 22 hours |        |
| <i>squirrel's nest - 3102 MCD</i>  |         |           |           |                     |                  |        |
| 3102 MCD - dead squirrel was removed from attic but there is still a nest, damage to insulation, please remove nest and repair insulation - schedule with H/O  |         |           |           |                     |                  |        |
| <b>4-U20601</b>  | 42569   | 4/2/2019  | 4/4/2019  | Closed on 4/16/2019 | 13 days 23 hours |        |
| <i>water shut off</i>  |         |           |           |                     |                  |        |
| 3108 MCD - water shut off for Thursday - 04/04/19  |         |           |           |                     |                  |        |
| <b>4-U20601</b>  | 53632   | 4/25/2019 |           | Closed on 4/26/2019 | 1 day 5 hours    |        |
| <i>Bathroom sink drain clogged/slow drainage</i>   |         |           |           |                     |                  |        |
| Bathroom sink drain needs to be cleared, it's draining very slowly.  |         |           |           |                     |                  |        |
| <b>4-</b><br><b>U20604</b>   | 55358   | 4/29/2019 |           | Closed on 5/2/2019  | 3 days 2 hours   |        |



# Completed Tasks

happyco

For Parkfairfax Condominium  
From 4/1/2019 to 5/10/2019

| Unit | Task ID | Created | Due Date | Task Status | Active For | Vendor |
|------|---------|---------|----------|-------------|------------|--------|
|------|---------|---------|----------|-------------|------------|--------|

## *No water pressure in unit*

Bldg is not scheduled for a water shut off but there is no water pressure in unit.

**4-** 28271 2/26/2019 4/26/2019 Closed on 4/12/2019 44 days 20 hours  
**U20802**

## *fence*

3120 M.C.D. - tree fell on fence behind building - inspect to see if repairs are needed

**4-** 46646 4/10/2019 4/24/2019 Closed on 4/22/2019 12 days 5 hours  
**U20802**

## *rodents*

3120 Martha Custis Drive - treat the breezeway and outside for mice

**4-** 46647 4/10/2019 4/11/2019 Closed on 4/12/2019 1 day 23 hours  
**U20802**

## *rodents-3120 Martha custis*

3120 MCD - treat kitchen for mice - behind stove seems to be hot spot

**4-** 51957 4/22/2019 4/25/2019 Closed on 4/25/2019 2 days 23 hours  
**U20802**

## *Pest infiltration-3120 martha*

I saw that my ticket regarding my mouse problem was closed. I understood that the exterminators would be returning to check the traps they left.

**4-** 51959 4/22/2019 Closed on 5/8/2019 15 days 20 hours  
**U20802**

## *Privacy hedges*

Last May I inquired about the dead privacy hedges outside my unit. I was told that Juan would inspect them and get back to me about options. I have not gotten any feedback about who would replace them and if I am expected to replace them. I would like to move forward to get this resolved.

Thank you.

**4-** 37106 3/20/2019 4/17/2019 Closed on 4/29/2019 39 days 20 hours  
**U20803**

## *Fence repair*

The fence behind building 208 (208 woods) was damaged when a tree went down during a storm several weeks ago and has not been repaired. The section of fence is right in front of the turtle.

**4-** 55371 4/29/2019 Closed on 5/10/2019 10 days 21 hours  
**U20803**

# Completed Tasks

happyco

For Parkfairfax Condominium  
From 4/1/2019 to 5/10/2019

| Unit   | Task ID | Created   | Due Date  | Task Status            | Active For      | Vendor |
|--|---------|-----------|-----------|------------------------|-----------------|--------|
| <i>Water pressure/no water</i>   |         |           |           |                        |                 |        |
| Bldg 208 (3120 & 3122) is experiencing low/no water pressure.  |         |           |           |                        |                 |        |
| <b>4-U21101</b>  | 58380   | 5/3/2019  | 5/6/2019  | Closed on 5/8/2019     | 5 days 5 hours  |        |
| <i>Branch came down on sidewalk at the north end of building 211</i>                                     |         |           |           |                        |                 |        |
| Branch came down in storm yesterday and it is covering the walk  |         |           |           |                        |                 |        |
| <b>4-U21101</b>  | 61502   | 5/8/2019  | 5/9/2019  | Closed on 5/10/2019    | 1 day 17 hours  |        |
| <i>Move the old bait stations around this unit</i>   |         |           |           |                        |                 |        |
| Move the old bait stations around this unit's front door, and 2 in the back with a red flag.             |         |           |           |                        |                 |        |
| <b>4-U21102</b>  | 13019   | 1/8/2019  | 2/15/2019 | Closed on 4/11/2019    | 93 days 1 hour  |        |
| <i>1915 Quaker Lane - Mold in attic</i>  |         |           |           |                        |                 |        |
| W/o # 55381 in Tops. Tenant states there is mold in attic. Wants it taken a look at                      |         |           |           |                        |                 |        |
| permission to enter  |         |           |           |                        |                 |        |
| call b4 entering<br>309-453-5374   |         |           |           |                        |                 |        |
| <b>4-U21102</b>  | 53231   | 4/24/2019 |           | Closed on 5/2/2019     | 8 days          |        |
| <i>Treat downstairs and bathroom for ants - 1915 Quaker Lane - resident home to meet tech after 12pm</i> |         |           |           |                        |                 |        |
| Treat downstairs and bathroom for ants - 1915 Quaker Lane - resident home to meet tech after 12pm        |         |           |           |                        |                 |        |
| <b>4-U21102</b>  | 53244   | 4/24/2019 | 5/8/2019  | Closed on 5/8/2019     | 14 days 2 hours |        |
| <i>Large rodent activity outside between neighboring unit - 1915 Quaker Lane</i>                         |         |           |           |                        |                 |        |
| Resident reporting Large rodent activity outside between neighboring unit - 1915 Quaker Lane             |         |           |           |                        |                 |        |
| <b>4-U21103</b>  | 49426   | 4/16/2019 | 4/17/2019 | Completed on 4/22/2019 | 5 days 19 hours |        |
| <i>Garbage disposal does not work-1917 Quaker lane</i>   |         |           |           |                        |                 |        |
| Garbage disposal leaks, and sprays every where when turned on, no pets, no alarm.                        |         |           |           |                        |                 |        |
| PTE  |         |           |           |                        |                 |        |
| <b>4-U21202</b>  | 53868   | 4/25/2019 | 4/30/2019 | Closed on 5/1/2019     | 5 days 23 hours |        |
| <i>Spray for Bugs-3122 Ravensworth Place</i>   |         |           |           |                        |                 |        |
| We need our place sprayed for bugs, please.  |         |           |           |                        |                 |        |
| <b>4-U21203</b>  | 50539   | 4/18/2019 | 4/19/2019 | Closed on 4/22/2019    | 3 days 16 hours |        |

# Completed Tasks

happyco

For Parkfairfax Condominium  
From 4/1/2019 to 5/10/2019

| Unit   | Task ID | Created   | Due Date  | Task Status         | Active For       | Vendor |
|--|---------|-----------|-----------|---------------------|------------------|--------|
| <i>Water shutdown needed for friday 4/19- 3124 Ravenworth place</i>  |         |           |           |                     |                  |        |
| Water shutdown needed for firday 4/19  |         |           |           |                     |                  |        |
| <b>4-U21204</b>  | 54359   | 4/26/2019 | 4/29/2019 | Closed on 4/30/2019 | 3 days 20 hours  |        |
| <i>water shut off</i>  |         |           |           |                     |                  |        |
| 3126 Ravensworth - Water shut off for Monday 04/29/19  |         |           |           |                     |                  |        |
| <b>4-U21302</b>  | 43956   | 4/4/2019  | 4/10/2019 | Closed on 4/12/2019 | 7 days 20 hours  |        |
| <i>3346 Martha Custis Drive - Spray for bees on exterior</i>   |         |           |           |                     |                  |        |
| spray for what appears to be bees (maybe wasps) tha have nested in the shutters of the front door.   |         |           |           |                     |                  |        |
| <b>4-U21303</b>  | 40317   | 3/28/2019 | 4/2/2019  | Closed on 4/2/2019  | 5 days 3 hours   |        |
| <i>3348 Martha Custis Drive - Spray first floor for ants</i>   |         |           |           |                     |                  |        |
| Spray first floor for ants   |         |           |           |                     |                  |        |
| permission to enter  |         |           |           |                     |                  |        |
| <b>4-U21303</b>  | 40321   | 3/28/2019 | 4/3/2019  | Closed on 4/3/2019  | 6 days 5 hours   |        |
| <i>3348 Martha Custis Drive - Spray exterior for ants</i>  |         |           |           |                     |                  |        |
| Spray exterior for ants  |         |           |           |                     |                  |        |
| <b>4-U21303</b>  | 50927   | 4/19/2019 | 4/23/2019 | Closed on 4/26/2019 | 6 days 21 hours  |        |
| <i>Pest Control for Ants and Insects- 3348</i>   |         |           |           |                     |                  |        |
| Would like pest control for ants for interior and spray exterior as well around unit. Seeing ants on the first floor (kitchen) and spray whol e 1st floor. |         |           |           |                     |                  |        |
| <b>4-U21303</b>  | 56234   | 4/30/2019 |           | Closed on 5/1/2019  | 23 hours         |        |
| <i>Pest Control Spray Outside of Unit</i>  |         |           |           |                     |                  |        |
| Spray around perimeter of unit (outside) for insects.  |         |           |           |                     |                  |        |
| <b>4-U21304</b>  | 30531   | 3/4/2019  | 4/4/2019  | Closed on 4/11/2019 | 37 days 22 hours |        |
| <i>tree</i>  |         |           |           |                     |                  |        |
| very large tree is starting to lean towards building - is very old. please inspect to see if needs to be removed   |         |           |           |                     |                  |        |
| <b>4-U21304</b>  | 48694   | 4/15/2019 | 4/15/2019 | Closed on 4/16/2019 | 23 hours         |        |
| <i>light bulb</i>  |         |           |           |                     |                  |        |
| 3350 Martha Custis - H/O bought light bulb and needs us to install it. The one we previously installed doesn't work - This is a call back - No Charge      |         |           |           |                     |                  |        |

# Completed Tasks

happyco

For Parkfairfax Condominium  
From 4/1/2019 to 5/10/2019

| Unit | Task ID | Created | Due Date | Task Status | Active For | Vendor |
|------|---------|---------|----------|-------------|------------|--------|
|------|---------|---------|----------|-------------|------------|--------|

|                 |       |           |           |                    |                 |  |
|-----------------|-------|-----------|-----------|--------------------|-----------------|--|
| <b>4-U21402</b> | 33306 | 3/11/2019 | 3/21/2019 | Closed on 5/6/2019 | 56 days 2 hours |  |
|-----------------|-------|-----------|-----------|--------------------|-----------------|--|

*pest control- 3114 Ravensworth place*

treat unit for general pests - unit is vacant at this time so please use the stronger treatment

|                 |       |           |           |                    |                  |  |
|-----------------|-------|-----------|-----------|--------------------|------------------|--|
| <b>4-U21403</b> | 50545 | 4/18/2019 | 4/24/2019 | Closed on 5/2/2019 | 13 days 23 hours |  |
|-----------------|-------|-----------|-----------|--------------------|------------------|--|

*Spray for carpenter bees outside of unit*

Spray for carpenter bees around window, attic and roof area outside of the building in the back. If there is a nest, please remove.

|                 |       |           |           |                     |                |  |
|-----------------|-------|-----------|-----------|---------------------|----------------|--|
| <b>4-U21403</b> | 53227 | 4/24/2019 | 4/25/2019 | Closed on 4/26/2019 | 1 day 23 hours |  |
|-----------------|-------|-----------|-----------|---------------------|----------------|--|

*shower issues*

3116 Ravensworth - low water pressure - check entire unit

|                 |       |           |          |                    |                |  |
|-----------------|-------|-----------|----------|--------------------|----------------|--|
| <b>4-U21501</b> | 56107 | 4/30/2019 | 5/8/2019 | Closed on 5/8/2019 | 8 days 6 hours |  |
|-----------------|-------|-----------|----------|--------------------|----------------|--|

*Rat*

i saw a rat come out from the space under my condo (at the end of Bldg 215), it came out from an opening in the covered entry, to the left of my back door.

|                 |       |           |          |                    |                |  |
|-----------------|-------|-----------|----------|--------------------|----------------|--|
| <b>4-U21504</b> | 40893 | 3/29/2019 | 4/1/2019 | Closed on 4/1/2019 | 3 days 2 hours |  |
|-----------------|-------|-----------|----------|--------------------|----------------|--|

*3330 Martha Custis Drive - Water shutoff 04/01/19*

Water shutoff 04/01/19

|                 |       |          |          |                    |               |  |
|-----------------|-------|----------|----------|--------------------|---------------|--|
| <b>4-U21507</b> | 45615 | 4/8/2019 | 4/9/2019 | Closed on 4/9/2019 | 1 day 2 hours |  |
|-----------------|-------|----------|----------|--------------------|---------------|--|

*Please treat for ants thorough out the unit 3336 Martha Custis*

Treat for ants,

Tenant is home.

|                 |       |           |           |                     |                |  |
|-----------------|-------|-----------|-----------|---------------------|----------------|--|
| <b>4-U21508</b> | 46795 | 4/10/2019 | 4/11/2019 | Closed on 4/12/2019 | 1 day 19 hours |  |
|-----------------|-------|-----------|-----------|---------------------|----------------|--|

*pest control- 3338 valley*

3338 Valley Drive - Treat entire Unit including the stairs for General Pests - Guy has Entry code

|                 |       |           |  |                    |                 |  |
|-----------------|-------|-----------|--|--------------------|-----------------|--|
| <b>4-U21601</b> | 41519 | 3/31/2019 |  | Closed on 4/5/2019 | 4 days 18 hours |  |
|-----------------|-------|-----------|--|--------------------|-----------------|--|

*Can't open back door*

Back door can't be opened....it was planed down last year so I suspect it's the lock. Dead bolt works, but the lower lock and doorknob are in bad shape and need to be replaced.

|                 |       |           |  |                    |                 |  |
|-----------------|-------|-----------|--|--------------------|-----------------|--|
| <b>4-U21701</b> | 38594 | 3/25/2019 |  | Closed on 4/2/2019 | 7 days 23 hours |  |
|-----------------|-------|-----------|--|--------------------|-----------------|--|

*3308 Martha Custis Drive - security light out back dying*

# Completed Tasks

happyco

For Parkfairfax Condominium  
From 4/1/2019 to 5/10/2019

| Unit  | Task ID | Created   | Due Date  | Task Status           | Active For      | Vendor               |
|---|---------|-----------|-----------|-----------------------|-----------------|----------------------|
| I want same soft light replacement  |         |           |           |                       |                 |                      |
| <b>4-U21706</b>   | 52955   | 4/24/2019 | 4/24/2019 | Closed on 4/26/2019   | 2 days 5 hours  |                      |
| <i>clogged drains</i>   |         |           |           |                       |                 |                      |
| 3318 MCD - clear both tub and bathroom sink drains - Top Lock Only  |         |           |           |                       |                 |                      |
| <b>4-U21804</b>   | 46157   | 4/9/2019  | 4/9/2019  | Closed on 4/9/2019    | 3 hours         |                      |
| <i>Birds in dryer exhaust</i>   |         |           |           |                       |                 |                      |
| Hello,<br>We noticed the cage protecting the dryer output on our outside front wall has come loose. It appears birds have started taking up residence in the tube. We'd like to have the tube cleared and the cage re-secured please. |         |           |           |                       |                 |                      |
| <b>4-U22001</b>   | 43216   | 4/3/2019  | 4/5/2019  | Closed on 4/4/2019    | 22 hours        |                      |
| <i>Rodent Traps removal -3109 Ravensworth pl</i>  |         |           |           |                       |                 |                      |
| We have two rodent traps outside our unit. They haven't been tended to since they were set last fall. We'd like to have them removed, please.   |         |           |           |                       |                 |                      |
| <b>4-U22001</b>   | 43263   | 4/3/2019  | 4/3/2019  | Closed on 4/9/2019    | 6 days          |                      |
| <i>Stations need bait. - 3109 Ravensworth pl</i>  |         |           |           |                       |                 |                      |
| Please evaluate this building to place rodent stations around   |         |           |           |                       |                 |                      |
| <b>4-U22002</b>   | 55368   | 4/29/2019 | 5/3/2019  | Completed on 5/7/2019 | 7 days 21 hours |                      |
| <i>Kitchen sink is leaking out of the faucet head- 3111 Ravensworth pl</i>  |         |           |           |                       |                 |                      |
| Kitchen sink faucet leaks, after water is turned off.   |         |           |           |                       |                 |                      |
| dog inside. pls call 540-986-8181   |         |           |           |                       |                 |                      |
| <b>4-U22102</b>   | 42171   | 4/1/2019  | 4/2/2019  | Closed on 4/8/2019    | 6 days 23 hours |                      |
| <i>Stone walk way leading to unit loosening -3302 Martha</i>  |         |           |           |                       |                 |                      |
| Stone pathway has grout in between is loosening.  |         |           |           |                       |                 |                      |
| <b>4-U22104</b>   | 38761   | 3/25/2019 |           | Closed on 4/15/2019   | 21 days 1 hour  | Northern Va. Roofing |
| <i>Re-secure ridge tile</i>   |         |           |           |                       |                 |                      |
| Re-secure ridge tile  |         |           |           |                       |                 |                      |
| no plaster repairs required.  |         |           |           |                       |                 |                      |
| <b>4-U22104</b>   | 39205   | 3/26/2019 |           | Closed on 4/3/2019    | 7 days 21 hours |                      |
| <i>hose bib</i>   |         |           |           |                       |                 |                      |

# Completed Tasks

happyco

For Parkfairfax Condominium  
From 4/1/2019 to 5/10/2019

| Unit | Task ID | Created | Due Date | Task Status | Active For | Vendor |
|------|---------|---------|----------|-------------|------------|--------|
|------|---------|---------|----------|-------------|------------|--------|

3306 MCD - hose bib in rear of building is leaking - please fix

**4-** 43251 4/3/2019 4/4/2019 Closed on 4/12/2019 8 days 22 hours  
**U22204**

*3123 Ravensworth Place - Spray living room kitchen and entry way for spiders*

Spray living room kitchen and entry way for spiders

Permission to enter

**4-** 19068 1/30/2019 2/19/2019 Closed on 4/11/2019 71 days 6 hours Northern Va. Roofing  
**U22303**

*Squirrels in attic--3276 Martha*

It sounds like I currently have squirrels or some other type of animal in my attic. I would like someone to come and check this, and potentially set up traps.

**4-U22501** 62483 5/10/2019 5/10/2019 Completed on 5/10/2019 2 hours

*water leaking under the kitchen sink-3260 Martha Custis*

water leaking under the kitchen sink, if a new garbage disposal is needed we have permission to change it.

Stopper in bathroom sink is stuck. no pets, no alarm ok to enter, may be home

**4-U22501** 48018 4/12/2019 Closed on 4/16/2019 3 days 21 hours

*hose bib*

3260 Martha Custis - H/O can't attach hose to bib because bib is too low - please attach hose or raise hose bib

**4-** 42909 4/2/2019 Closed on 4/9/2019 6 days 18 hours  
**U22503**

*3264 Martha Custis Drive - Low water pressure in shower*

Low water pressure in shower

permission to enter

call before b4 entering 703-371-3791

**4-** 31153 3/5/2019 4/2/2019 Closed on 4/3/2019 28 days 20 hours  
**U22505**

*Ceiling Inspection Request-3268 Martha Custis*

# Completed Tasks

happyco

For Parkfairfax Condominium  
From 4/1/2019 to 5/10/2019

| Unit | Task ID | Created | Due Date | Task Status | Active For | Vendor |
|------|---------|---------|----------|-------------|------------|--------|
|------|---------|---------|----------|-------------|------------|--------|

I'd like to request a ceiling inspection. I have an attic level ceiling and I think it may be sagging. Numerous cracks have appeared in the ceiling over the past several months.

I would like to schedule an appointment for this as I want to be present and show the inspector where the cracks are.

Sincerely,  
Doug McGlothlin  
3268 Martha Custis Dr.  
703-862-1712

**4-** 37320 3/21/2019 Closed on 4/9/2019 19 days 1 hour  
**U22602**

*Squirrels in attic*

I'm at 3202 Martha Custis, building 226. PFX is scheduled to check my building's attic space at the end of next week (29th I think), but wanted to give a heads up that I have heard squirrels running around and chewing in a couple of areas in my attic space. I have to be here if anyone needs to come in because I have a dog - can't put her in the bedroom since attic stairs won't open if bedroom door is closed. Thanks.

**4-** 45409 4/8/2019 4/10/2019 Closed on 4/16/2019 7 days 22 hours  
**U22602**

*water shut off*

3202 Martha Custis Drive - Water Shut off for Wednesday - 04/10/19

**4-** 54568 4/26/2019 5/8/2019 Closed on 5/9/2019 12 days 15 hours  
**U22605**

*Bathroom sink (flange replaced), hot water supply line tightened, tub and toilets needs caulking*

Please inspect and check. Flange needs to be replaced, hot water supply line tightened and caulk toilet and tub. Please call before entering unit, she has the key, 703-472-1116, She has to leave by 1:00pm.

**4-U22705** 50331 4/18/2019 4/24/2019 Closed on 5/8/2019 20 days 6 hours

*re bait bait stations--around this building. 3258 Martha Custis*

bait stations need bait

**4-U22706** 50329 4/18/2019 4/22/2019 Closed on 4/18/2019 4 hours

*Seal crawl space, This tenant has rats entering her home-3258 Martha*

crawlspace needs to be sealed.

**4-** 35835 3/18/2019 Closed on 4/15/2019 28 days 3 hours  
**U22802**

*kitchen sink clogged again - 3214 Martha custis*

# Completed Tasks

happyco

For Parkfairfax Condominium  
From 4/1/2019 to 5/10/2019

| Unit  | Task ID | Created   | Due Date  | Task Status           | Active For      | Vendor |
|---|---------|-----------|-----------|-----------------------|-----------------|--------|
| Kitchen sink is clogged, again. Please unclog.  |         |           |           |                       |                 |        |
| no pets, no alarm ok to enter   |         |           |           |                       |                 |        |
| <b>4-U22802</b>   | 48904   | 4/15/2019 | 4/15/2019 | Closed on 4/26/2019   | 11 days         |        |
| <i>Kitchen sink is clogged. again-3214 Martha Custis</i>  |         |           |           |                       |                 |        |
| Kitchen sink is clogged.  |         |           |           |                       |                 |        |
| <b>4-U22901</b>   | 56301   | 4/30/2019 |           | Completed on 5/9/2019 | 8 days 20 hours |        |
| <i>porch light</i>  |         |           |           |                       |                 |        |
| 3236 MCD - replace front porch light - electrical work was done   |         |           |           |                       |                 |        |
| <b>4-U22901</b>   | 35084   | 3/15/2019 | 3/20/2019 | Closed on 4/2/2019    | 18 days 6 hours |        |
| <i>Rat holes outside of this unit please close up and add stations -3236 Martha</i>                         |         |           |           |                       |                 |        |
| Access holes outside of this unit from rats need dusting, and new bait stations needed around this building |         |           |           |                       |                 |        |
| <b>4-U22901</b>   | 50441   | 4/18/2019 | 4/19/2019 | Closed on 4/22/2019   | 3 days 20 hours |        |
| <i>porch light</i>  |         |           |           |                       |                 |        |
| 3236 M.C.D. - replace porch light   |         |           |           |                       |                 |        |
| <b>4-U22901</b>   | 55306   | 4/29/2019 | 5/1/2019  | Closed on 5/1/2019    | 2 days 3 hours  |        |
| <i>Rat holes, dusting and bait stations- 3236 Martha Custis dr</i>  |         |           |           |                       |                 |        |
| check for holes and dust, also re bait bait stations around this building.                                  |         |           |           |                       |                 |        |
| <b>4-U22902</b>   | 48862   | 4/15/2019 | 4/24/2019 | Closed on 4/23/2019   | 7 days 20 hours |        |
| <i>holes are settlment/ shifting holes, -3238 Martha Custis Dr</i>  |         |           |           |                       |                 |        |
| 3238 - 3240 M.C.D. - treat and fill in rodent holes   |         |           |           |                       |                 |        |
| <b>4-U22904</b>   | 44666   | 4/5/2019  | 4/9/2019  | Closed on 4/18/2019   | 13 days         |        |
| <i>3242 Martha Custis Drive - Termites</i>  |         |           |           |                       |                 |        |
| Tenants states she has discovered termites in unit on first floor.  |         |           |           |                       |                 |        |
| Call before entering 703-998-5839   |         |           |           |                       |                 |        |
| <b>4-U22906</b>   | 43607   | 4/3/2019  |           | Closed on 4/4/2019    | 14 hours        |        |
| <i>Billing for Plumbing</i>   |         |           |           |                       |                 |        |



# Completed Tasks

happyco

For Parkfairfax Condominium  
From 4/1/2019 to 5/10/2019

| Unit | Task ID | Created | Due Date | Task Status | Active For | Vendor |
|------|---------|---------|----------|-------------|------------|--------|
|------|---------|---------|----------|-------------|------------|--------|

I received an email that I owe \$65 for maintenance services, but the link to this site doesn't have any mechanism for paying the bill that I can find. I there a mailing address I can send a check to?

Current statement for Parkfairfax Condominium - 4-U22906

Date Note Amount Balance

3/1/2019 USP Task # 29649: performed a toilet tune-up \$65.00 \$65.00

Thanks

**4-** 56212 4/30/2019 4/30/2019 Closed on 5/1/2019 22 hours  
**U22906**

*Toilet is running sluggish / filling up with high water - 3246 MCD - resident home to meet tech*

Toilet is running sluggish / filling up with high water - 3246 MCD

**4-** 56250 4/30/2019 5/3/2019 Closed on 5/7/2019 6 days 20 hours  
**U22906**

*Water Shut Off*

Water shut off requested by contractor for Friday, May 3rd

**4-** 46073 4/9/2019 4/11/2019 Closed on 4/16/2019 6 days 22 hours  
**U23004**

*Cable Assist needed thursday 4/11/2019--3230 Martha Custis Dr*

Cable assist needed Thursday at 1 PM- request placed by Comcast

**4-U80801** 33308 3/11/2019 Closed on 4/30/2019 50 days 1 hour

*3324 Valley Drive - White paint on door frame bubbling and cracking*

White paint on door frame bubbling and cracking

**4-** 52975 4/24/2019 5/1/2019 Closed on 5/1/2019 7 days 6 hours  
**U80802**

*Pest Control for Ants and Insects*

Please add to list to spray outside of unit for ants and roaches.

Also treat inside unit, owner has seen ants and roaches inside their kitchen and bathroom. Okay to enter.

**4-** 40889 3/29/2019 4/2/2019 Closed on 4/3/2019 4 days 21 hours  
**U80805**

*3332 Valley Drive - Water shutoff 04/02/19*

Water shutoff 04/02/19

**4-** 47785 4/12/2019 5/7/2019 Closed on 5/7/2019 25 days 6 hours  
**U80808**

# Completed Tasks

happyco

For Parkfairfax Condominium  
From 4/1/2019 to 5/10/2019

| Unit   | Task ID | Created   | Due Date | Task Status           | Active For       | Vendor |
|--|---------|-----------|----------|-----------------------|------------------|--------|
| <i>treat entire unit and stairs for general pests- 3338 valley (treat for roaches, stink bugs and camel crickets)</i>  |         |           |          |                       |                  |        |
| treat entire unit for bugs.  |         |           |          |                       |                  |        |
| coded entry: 1257  |         |           |          |                       |                  |        |
| <b>4-U80808</b>  | 56445   | 4/30/2019 | 5/1/2019 | Closed on 5/1/2019    | 20 hours         |        |
| <i>Remove and clean parking lot of glass</i>   |         |           |          |                       |                  |        |
| Broken glass in Coryell Lane parking lot, please clean up. It's the lot that you enter from Valley Drive.  |         |           |          |                       |                  |        |
| <b>4-U81002</b>  | 41939   | 4/1/2019  | 4/2/2019 | Closed on 4/2/2019    | 1 day 1 hour     |        |
| <i>pest control</i>  |         |           |          |                       |                  |        |
| 3314 Valley - treat for mice - PTE   |         |           |          |                       |                  |        |
| <b>4-U81005</b>  | 50889   | 4/19/2019 | 5/2/2019 | Closed on 5/3/2019    | 13 days 21 hours |        |
| <i>Bathroom sink clogged</i>   |         |           |          |                       |                  |        |
| Bathroom sink clogged, please call owner before entering.  |         |           |          |                       |                  |        |
| <b>4-U81402</b>  | 56047   | 4/30/2019 |          | Completed on 5/3/2019 | 3 days 1 hour    |        |
| <i>Bathroom sink and tub need to be snaked (clogged)</i>   |         |           |          |                       |                  |        |
| Water is going down very slowly in both the sink and tub, please snake. Okay to enter, she has a dog but he is good.   |         |           |          |                       |                  |        |
| <b>4-U81404</b>  | 43385   | 4/3/2019  |          | Closed on 5/7/2019    | 33 days 23 hours |        |
| <i>squirrels in attic - 3278 Valley</i>  |         |           |          |                       |                  |        |
| 3278 Valley - squirrels are still getting into attic set trap and seal openings  |         |           |          |                       |                  |        |
| <b>4-U81606</b>  | 61765   | 5/9/2019  | 5/9/2019 | Completed on 5/9/2019 | 5 hours          |        |
| <i>Toilet</i>  |         |           |          |                       |                  |        |
| Several times in the past few days there has been a significant amount of water around the base of the toilet - mostly in the back. It is not a constant leak and I can't tell if it's coming from the actual base or the tank. Please contact the owner (Claire Blanchard) with any status updates at 703-477-6968. My phone number is 571-276-3241. Thank you. |         |           |          |                       |                  |        |
| <b>4-U81607</b>  | 49871   | 4/17/2019 |          | Closed on 4/30/2019   | 12 days 21 hours |        |
| <i>found in the attic inspection</i>   |         |           |          |                       |                  |        |

# Completed Tasks

happyco

For Parkfairfax Condominium  
From 4/1/2019 to 5/10/2019

| Unit | Task ID | Created | Due Date | Task Status | Active For | Vendor |
|------|---------|---------|----------|-------------|------------|--------|
|------|---------|---------|----------|-------------|------------|--------|

The attic inspector told me that he found a squirrel skeleton in my attic. It is in the area above the end of the apartment where the kitchen and dining room are. Will you please have it removed?

He also said that there is no hole in my attic but there is a big hole in my neighbor's attic that lets in the squirrels. I believe it is in the attic of 3258 Valley Drive. I had squirrels running around my attic all winter, and this must be where they came from. Please fix this hole.

Thank you very much for all that you do!

Martha Crawley  
3264 Valley Drive, Bldg. 816  
mc1092@comcast.net  
703-820-0949

**4-U81608** 49277 4/16/2019 4/16/2019 Closed on 4/18/2019 2 days 6 hours

*Ants inside, -3266 Valley*

Ants inside this unit, also mice possibly inside the unit.

**4-U81802** 42623 4/2/2019 4/3/2019 Closed on 4/2/2019 3 hours

*bathroom faucet*

3244 Valley - replace bathroom faucet with # 1

**4-U82003** 49499 4/16/2019 Completed on 5/9/2019 22 days 20 hours

*shower issues*

3232 Valley - April Special - Shower box and Diverter, Escutcheon, overflow plate & flange - PTE

**4-U82004** 51343 4/20/2019 Closed on 5/9/2019 18 days 17 hours

*Dying tree*

Hi!

There's a tree behind my house that's just about dead. The bark is falling off and the limbs have fallen off of it. It's barely hanging on. Thank you!

**4-U82005** 50388 4/18/2019 Closed on 4/23/2019 4 days 22 hours

*Weed whacking patio*

Yesterday the landscapers mowed around me but did not weed whack my patio. They did all my neighbors but missed mine. It has full on grass growing and I do not own the tools to manage it. Please have them go to my back patio at 3236 Valley Dr, Building 820 towards Lyons pool. Thank you.

**4-U82201** 50325 4/18/2019 4/19/2019 Closed on 4/22/2019 3 days 22 hours

*Inlet no parking sign needs replaced with vinyl no parking sign by 4/19/19*

Per PKFX mgt - Inlet no parking sign needs replaced with vinyl no parking sign by 4/19/19

# Completed Tasks

happyco

For Parkfairfax Condominium  
From 4/1/2019 to 5/10/2019

| Unit | Task ID | Created | Due Date | Task Status | Active For | Vendor |
|------|---------|---------|----------|-------------|------------|--------|
|------|---------|---------|----------|-------------|------------|--------|

**4-** 43364 4/3/2019 4/16/2019 Closed on 4/17/2019 13 days 22 hours  
**U82202**

*Inspect Ceilings - 3222 Valley Drive*

"Bubbling" of the ceiling immediately outside the bathroom door, and  
Spots on the bathroom ceiling, over the tub area and towards the middle of bathroom. Call to schedule

**4-** 60236 5/7/2019 Closed on 5/9/2019 2 days 14 hours  
**U82202**

*Water spicket in back of house*

Hello. Please note that the water spicket outside, between my unit and 3220 Valley, in the back, does not work.

**4-** 61389 5/8/2019 5/10/2019 Closed on 5/10/2019 1 day 20 hours  
**U82204**

*Water shut off by contractor for Friday 5/10/19 for 3226 Valley Drive*

Water shut off for 3226 Valley Drive on Friday 5/10/19 (requested by contractor)

**4-U82407** 38512 3/25/2019 3/29/2019 Closed on 4/3/2019 8 days 23 hours

*3212 Valley Drive - Cable Assists 3/29/19*

Cable assist 3/29/19

**4-** 42601 4/2/2019 Closed on 4/25/2019 22 days 20 hours  
**U82409**

*3216 Valley Dr - Water damage to interior wall by front door*

Water damage to interior wall by front door

Permission to enter

**4-** 42842 4/2/2019 4/3/2019 Closed on 4/9/2019 6 days 20 hours  
**U82409**

*usp*

leak in kitchen sink bath tub draining slow

**4-** 58679 5/3/2019 Closed on 5/6/2019 2 days 18 hours  
**U82409**

*Bird nest in Dryer duct*

Possible bird nest in dryer duct. I've heard them chirping that past couple of mornings.

**4-U82601** 46091 4/9/2019 4/9/2019 Closed on 4/17/2019 7 days 22 hours

*Toilet makes a loud deep noise when filling up-3101 Martha Custis dr*

# Completed Tasks

happyco

For Parkfairfax Condominium  
From 4/1/2019 to 5/10/2019

| Unit  | Task ID | Created   | Due Date  | Task Status         | Active For       | Vendor |
|---|---------|-----------|-----------|---------------------|------------------|--------|
| Toilet makes a loud weird noise when filling up, and flushing,  |         |           |           |                     |                  |        |
| go after 2:30 if possible if not go tomorrow morning at 8:30 AM   |         |           |           |                     |                  |        |
| Dog inside unit   |         |           |           |                     |                  |        |
| <b>4-U82601</b>   | 46666   | 4/10/2019 | 4/10/2019 | Closed on 4/11/2019 | 23 hours         |        |
| <i>Toilet needs a tune up, makes a loud noise when flushed, for a long period. -3101 Martha</i>   |         |           |           |                     |                  |        |
| Toilet flushing mechanism becomes very loud making an awkward noise after being flushed.  |         |           |           |                     |                  |        |
| <b>4-U82601</b>   | 52401   | 4/23/2019 |           | Closed on 5/9/2019  | 16 days          |        |
| <i>Tree Trimming Needed On Large Tree Behind 3101 Martha Custis Dr Bldg 824</i>   |         |           |           |                     |                  |        |
| Tree trimming is needed on the large tree behind building 826 unit 3101 Martha Custis Dr.   |         |           |           |                     |                  |        |
| <b>4-U82602</b>   | 49805   | 4/17/2019 | 4/19/2019 | Closed on 4/29/2019 | 11 days 22 hours |        |
| <i>Bathtub Drain is clogged (please repair on Friday 4/19 before 11am while resident is home)</i>   |         |           |           |                     |                  |        |
| Slow drain from the tub (has two big dogs, tenant must be there. Please enter Friday morning April 19th do first 08:00pm). Please call.   |         |           |           |                     |                  |        |
| <b>4-U82603</b>   | 43862   | 4/4/2019  | 4/15/2019 | Closed on 4/18/2019 | 14 days 6 hours  |        |
| <i>3105 Martha Custis Drive - Bubbling around the ac units in lvr and bdrm</i>  |         |           |           |                     |                  |        |
| Bubbling around the ac units in living room and bedroom   |         |           |           |                     |                  |        |
| call 2 schedule 703-786-9404  |         |           |           |                     |                  |        |
| <b>4-U82603</b>   | 47408   | 4/11/2019 | 4/12/2019 | Closed on 4/22/2019 | 11 days          |        |
| <i>Downspout is clogged, behind this building. -3105 Martha Custis Dr</i>   |         |           |           |                     |                  |        |
| Downspout is clogged, with leaves please clean out.   |         |           |           |                     |                  |        |
| <b>4-U82603</b>   | 47418   | 4/11/2019 | 4/16/2019 | Closed on 4/16/2019 | 5 days           |        |
| <i>Water damage is showing inside this unit please inspect-3105 Martha Custis</i>   |         |           |           |                     |                  |        |
| Home owner, came to unit, where tenant resides, signs of water damage show on the walls and ceiling. Crown molding is peeling off the wall. please call Kate Marosek to schedule. |         |           |           |                     |                  |        |
| Kate 571-275-0696   |         |           |           |                     |                  |        |
| <b>4-U82605</b>   | 40558   | 3/28/2019 | 4/1/2019  | Closed on 4/1/2019  | 3 days 22 hours  |        |
| <i>cable assist</i>   |         |           |           |                     |                  |        |

# Completed Tasks

happyco

For Parkfairfax Condominium  
From 4/1/2019 to 5/10/2019

| Unit  | Task ID | Created   | Due Date  | Task Status           | Active For       | Vendor |
|---|---------|-----------|-----------|-----------------------|------------------|--------|
| 3109 MCD - Cable Assist for 04/01/19  |         |           |           |                       |                  |        |
| <b>4-U82609</b>   | 50553   | 4/18/2019 |           | Closed on 4/29/2019   | 10 days 16 hours |        |
| <i>Bathtub Drain Clogged</i>  |         |           |           |                       |                  |        |
| Bathtub drain needs to be snaked, it's backing up and clogged. Has dog but ok to enter unit.  |         |           |           |                       |                  |        |
| <b>4-U82610</b>   | 49820   | 4/17/2019 |           | Closed on 4/17/2019   | 5 hours          |        |
| <i>Sewage Smell and Possible Pipe Back Up (Please Call Resident)</i>  |         |           |           |                       |                  |        |
| Sewage smell coming from the outside of the unit, perimeter of unit. She just had her pipes cleared and garbage disposal fixed. Would like area to be inspected for possible pipe/sewage back up. Please call her for exact location. 864-399-8123.   |         |           |           |                       |                  |        |
| <b>4-U82801</b>   | 49779   | 4/17/2019 |           | Closed on 4/17/2019   | 9 hours          |        |
| <i>AmyThomasagain.3123 Martha Custis. Please Don't enter home until I can once again prep my kitty for the day..thank you ALT</i>   |         |           |           |                       |                  |        |
| This is in reference to you prior email, you having my key/ door knob ATTIC note No Key?? please advise. thanks.  |         |           |           |                       |                  |        |
| <b>4-U82802</b>   | 55311   | 4/29/2019 |           | Closed on 4/30/2019   | 23 hours         |        |
| <i>Shower whistling and bathroom sink needs to be looked at as well. Owner req. crawlspace inspection</i>   |         |           |           |                       |                  |        |
| Owner has a plumber contracted to work on shower head and new installation. Plumber said there may be an issue with the pipes and wants the crawlspace inspected before he does work and for pipes in both the shower and bathroom sink to be looked at before he does work. Call owner about coordinating with plumber and before entering at 703-822-5399 |         |           |           |                       |                  |        |
| <b>4-U82805</b>   | 43304   | 4/3/2019  | 4/4/2019  | Closed on 4/16/2019   | 12 days 22 hours |        |
| <i>water shutdown needed for tomorrow 4/4/2019</i>  |         |           |           |                       |                  |        |
| water shutdown needed for tomorrow Thursday 4/4   |         |           |           |                       |                  |        |
| <b>4-U82805</b>   | 54334   | 4/26/2019 | 4/29/2019 | Closed on 4/30/2019   | 3 days 21 hours  |        |
| <i>water shutdown needed for monday, -3131 Martha Custis</i>  |         |           |           |                       |                  |        |
| water shutdown needed for Monday 3131 Martha Custis   |         |           |           |                       |                  |        |
| <b>4-U83001</b>   | 56286   | 4/30/2019 |           | Completed on 5/9/2019 | 8 days 21 hours  |        |
| <i>porch light</i>  |         |           |           |                       |                  |        |
| 3133 MCD - replace porch light  |         |           |           |                       |                  |        |
| <b>4-U83002</b>   | 42941   | 4/2/2019  | 4/3/2019  | Closed on 4/4/2019    | 1 day 15 hours   |        |

# Completed Tasks

happyco

For Parkfairfax Condominium  
From 4/1/2019 to 5/10/2019

| Unit  | Task ID | Created   | Due Date  | Task Status           | Active For       | Vendor |
|---|---------|-----------|-----------|-----------------------|------------------|--------|
| <i>3135 Martha Custis Drive - Resale Attic Inspection for Wednesday, April 3rd at 10:30am.</i>  |         |           |           |                       |                  |        |
| Inspect attic for resale. Use key on file. Cat in unit.   |         |           |           |                       |                  |        |
| <b>4-U83102</b>   | 15850   | 1/18/2019 | 2/4/2019  | Closed on 4/10/2019   | 82 days 2 hours  |        |
| <i>leak</i>   |         |           |           |                       |                  |        |
| repair leak   |         |           |           |                       |                  |        |
| <b>4-U83102</b>   | 40825   | 3/29/2019 |           | Closed on 5/8/2019    | 40 days 4 hours  |        |
| <i>Grass Gone</i>   |         |           |           |                       |                  |        |
| Between 3303 and 3305 Martha Custis Dr., the grass is completely dead. Please, would you replace the grass with sod?  |         |           |           |                       |                  |        |
| <b>4-U83102</b>   | 47802   | 4/12/2019 | 4/12/2019 | Closed on 4/29/2019   | 17 days 3 hours  |        |
| <i>leak in shower/tub</i>   |         |           |           |                       |                  |        |
| 3303 Martha Custis - tub leaking into kitchen - this is an ongoing issue - H/O requests Wisdom who diagnosed it last time   |         |           |           |                       |                  |        |
| <b>4-U83102</b>   | 53103   | 4/24/2019 |           | Closed on 4/26/2019   | 1 day 21 hours   |        |
| <i>Kitchen drain issues</i>   |         |           |           |                       |                  |        |
| 3303 Martha Custis - plumbing issues under kitchen sink   |         |           |           |                       |                  |        |
| <b>4-U83104</b>   | 61192   | 5/8/2019  | 5/8/2019  | Completed on 5/8/2019 | 5 hours          |        |
| <i>Locks</i>  |         |           |           |                       |                  |        |
| 3307 Martha Custis - key broke off in bottom lock - if can't remove replace cylinder - scheduled for today 05/08/19 - leave new keys in lock box - see Guy for code |         |           |           |                       |                  |        |
| <b>4-U83105</b>   | 43343   | 4/3/2019  |           | Closed on 4/9/2019    | 6 days 3 hours   |        |
| <i>Per PKFX inspection point up required front of bld between 3307 and 3309 units</i>   |         |           |           |                       |                  |        |
| Per PKFX inspection point up required front of bld between 3307 and 3309 units  |         |           |           |                       |                  |        |
| <b>4-U83106</b>   | 23165   | 2/11/2019 | 3/27/2019 | Closed on 4/15/2019   | 62 days 20 hours |        |
| <i>Check crawlspace for openings for mice and rats- 3311 Martha Custis Dr</i>   |         |           |           |                       |                  |        |
| check crawlspace for openings, hoe owner has mice still getting inside his unit.  |         |           |           |                       |                  |        |
| <b>4-U83106</b>   | 45652   | 4/8/2019  | 4/9/2019  | Closed on 4/11/2019   | 2 days 17 hours  |        |
| <i>replace steel plate in closet- 3311 Martha Custis dr</i>   |         |           |           |                       |                  |        |
| Per Mgt Replace steel plate in closet bedroom.  |         |           |           |                       |                  |        |
| GO tomorrow at 9:30am. (Any questions please ask Lamar or Alonzo)   |         |           |           |                       |                  |        |
| <b>4-U83106</b>   | 49815   | 4/17/2019 | 4/24/2019 | Closed on 4/25/2019   | 8 days 2 hours   |        |

# Completed Tasks

happyco

For Parkfairfax Condominium  
From 4/1/2019 to 5/10/2019

| Unit | Task ID | Created | Due Date | Task Status | Active For | Vendor |
|------|---------|---------|----------|-------------|------------|--------|
|------|---------|---------|----------|-------------|------------|--------|

## *rear door threshold needs painting - 3311 MCD*

Resident reporting the rear door threshold needs painting - 3311 MCD

**4-U83106** 52947 4/24/2019 4/25/2019 Closed on 5/1/2019 6 days 22 hours

## *3311 Martha Custis Drive*

Please have Lamar go to the above address on Thursday, April 25 to take moisture readings in the kitchen. Unit owner will be home between the hours of 8-10:30am.

Josue Garza  
3311 Martha Custis Dr,  
Alexandria VA, 22302.  
571.319.7138.

**4-U83503** 51633 4/22/2019 4/23/2019 Completed on 4/23/2019 1 day 2 hours

## *Portico light fixture needs a new bulb-1623 Ripon Pl*

1. Outdoor portico light is blown.

**4-U83503** 15046 1/16/2019 2/20/2019 Closed on 4/19/2019 93 days 1 hour

## *plaster repairs*

1623 Ripon - Follow up from TOPS - The 2nd bedroom (the smaller of the two), in the corner, by/under the wall a/c unit, we've noticed a leak. I'm not sure where the leak is coming from, whether it's the ac unit sleeve or the building wall etc. But the leak is causing damage to the ceiling in the dining room. Please inspect

12/04/18---A/C needs new sleeve to stop water from coming in-H/O new sleeve - follow up for painters to repair dining room ceiling - H/O will call when ready---Steve - closed by Guy

**4-U83503** 50958 4/19/2019 4/22/2019 Closed on 4/22/2019 2 days 20 hours

## *A few requests*

Hi, I have a few requests for our place... please and thank you!

1. Outdoor portico light is blown.

2. Outdoor stoop has a very large crack on the floor and my neighbors side is tilting a bit- would just like someone to come out and see if it's still ok or whether we need to be put on the list to have the portico/stoop redone.

3. We've fixed the issue with our ac unit and need someone to please plaster a portion of our ceiling in the dining room due to water damage.

4. Our bedroom ceiling has a large crack and I want to make sure that the ceiling is safe or whether there is settling that's occurred from the attic, requiring more drastic measures. If it's minor, could someone please plaster the crack for us.



# Completed Tasks

happyco

For Parkfairfax Condominium  
From 4/1/2019 to 5/10/2019

| Unit | Task ID | Created | Due Date | Task Status | Active For | Vendor |
|------|---------|---------|----------|-------------|------------|--------|
|------|---------|---------|----------|-------------|------------|--------|

**4-** 51638 4/22/2019 4/23/2019 Closed on 5/9/2019 17 days 2 hours  
**U83503**

*Stoop outside - 1623 Ripon pl*

2. Outdoor stoop has a very large crack on the floor and my neighbors side is tilting a bit- would just like someone to come out and see if it's still ok or whether we need to be put on the list to have the portico/stoop redone.

**4-** 51639 4/22/2019 4/24/2019 Closed on 4/24/2019 2 days  
**U83503**

*ceiling inspection-crack has formed-1623 Ripon pl*

Please Inspect attic, and ceiling areas

4. Our bedroom ceiling has a large crack and I want to make sure that the ceiling is safe or whether there is settling that's occurred from the attic, requiring more drastic measures. If it's minor, could someone please plaster the crack for us.

**4-** 40979 3/29/2019 4/1/2019 Closed on 4/1/2019 3 days  
**U83602**

*3215 Ravensworth Place - Water shutoff 4/1/19*

water shut off 4/1/19

**4-** 53652 4/25/2019 4/26/2019 Closed on 5/8/2019 13 days  
**U83602**

*Water shutdown needed for friday-3215 Ravensworth pl*

Water shutdown needed. for friday 4/26/2019

**4-** 55907 4/30/2019 Completed on 5/7/2019 7 days 10 hours  
**U83604**

*Leaks*

I have several plumbing issues that need repairs.

1) My bathtub faucet has a slow drip.

2) The hot water handle of my bathroom faucet leaks from the base when I turn it on.

3) There's a seeping leak from my garbage disposal.

**4-** 44371 4/5/2019 4/9/2019 Closed on 4/9/2019 4 days 9 hours  
**U83604**

*Ants-3219 Ravens*

I already have an ant problem in my kitchen and can't seem to get rid of them. Last year Parkfairfax sent someone out to spray or something and it took care of it. So I'd like to have that done again, if I can.

I don't know if it matters, but they seem to be coming in from somewhere between the wall and the upper cabinet to the left of my sink.

**4-U83701** 45584 4/8/2019 Closed on 4/16/2019 7 days 22 hours

# Completed Tasks

happyco

For Parkfairfax Condominium  
From 4/1/2019 to 5/10/2019

| Unit | Task ID | Created | Due Date | Task Status | Active For | Vendor |
|------|---------|---------|----------|-------------|------------|--------|
|------|---------|---------|----------|-------------|------------|--------|

## *low H2O pressure-1607 Ripon*

1607 Ripon - Please check the water pressure in Kitchen, it is very low after water shut off

**4-U83701** 50982 4/19/2019 Closed on 5/10/2019 20 days 19 hours

## *No water pressure in kitchen sink*

Resident called in before and ticket was closed twice and nothing resolved. Please fix water pressure. Barely any water is coming out of the faucet. Please call owner about what the issue is. Faucet was replaced just a year ago or less. Okay to enter.

**4-U83704** 40289 3/28/2019 4/8/2019 Closed on 4/16/2019 18 days 23 hours

## *1613 Ripon Place - Water shut off 4/8/19*

Water shutoff 4/8/19

**4-U83803** 57935 5/2/2019 5/2/2019 Closed on 5/3/2019 19 hours

## *Gutter cleaned because it overflowed causing water damage into off bedroom & dining room - 3229 Ravensworth Pl*

Please gutter cleaned because it overflowed causing water damage into off bedroom & dining room - 3229 Ravensworth Place

**4-U83901** 52977 4/24/2019 Closed on 5/3/2019 9 days 6 hours

## *Light Bulbs Out*

Hi - the two light bulbs high above our shared walkway to our doors are out. If someone could come with a tall ladder to replace those, that'd be great. Building 839.

Thank you!

Jamie

**4-U83906** 20739 2/4/2019 Closed on 4/11/2019 65 days 23 hours Northern Va. Roofing

## *snowbirds*

1605 Ripon Place building 839 - please take a picture of the snowbirds installed over unit- not sure if in back or front - submit to buildiu m for H/O

**4-U84002** 43824 4/4/2019 Closed on 4/18/2019 14 days 3 hours

## *3230 Ravensworth Place - No Grass*

Several attempts have been made to grow grass in front but nothing is working. Please reassess to come up with a solution

**4-U84002** 44463 4/5/2019 Closed on 4/9/2019 4 days

## *3230 Ravensworth Place - Kitchen sink and bathtub clogged along with non functioning garbage disposal*

# Completed Tasks

happyco

For Parkfairfax Condominium  
From 4/1/2019 to 5/10/2019

| Unit | Task ID | Created | Due Date | Task Status | Active For | Vendor |
|------|---------|---------|----------|-------------|------------|--------|
|------|---------|---------|----------|-------------|------------|--------|

tenant states kitchen sink and bathtub clogged along with non functioning garbage disposal

tenant will be home

**4-** 49824 4/17/2019 Closed on 5/9/2019 22 days 2 hours  
**U84002**

*sidewalk*

3230 Ravensworth - slate sidewalk leading to stoop is crumbling and needs to be repaired

**4-** 38847 3/25/2019 3/26/2019 Closed on 4/3/2019 8 days 23 hours  
**U84005**

*pest control-3239 Ravensworth place*

3239 Ravensworth - treat for Palmetto bugs - inside & out - 03/26/19 - if no one is home the dog will be crated

**4-** 41049 3/29/2019 4/8/2019 Closed on 4/19/2019 20 days 19 hours  
**U84005**

*3239 Ravensworth Place - Leak forming in ceiling of kitchen right below upstairs toilet*

Leak forming in ceiling of kitchen right below the upstairs toilet

permission to enter  
call before entering

**4-U84201** 51517 4/22/2019 4/24/2019 Closed on 5/2/2019 10 days 16 hours

*Carpenter Bees-3218 ravenworth place*

Hi,

I live at 3218 Ravensworth Place (building 842) and I have noticed a bunch of dime-sized holes in the wood awning around my unit, specifically on the underside of the wood that hangs over a few of the windows (both in front and back). I also witnessed a bee climb into one of them today.

I wanted to make you aware of this so that you could eradicate them before the bees did additional damage to the wood.

Please let me know if you have any questions.

thanks,

Lori Rhoades

ljr303@hotmail.com

703-501-8097

**4-** 49314 4/16/2019 4/17/2019 Closed on 4/30/2019 13 days 23 hours  
**U84202**

*Squirrel activity in attic area - 3220 Ravensworth Place*

# Completed Tasks

happyco

For Parkfairfax Condominium  
From 4/1/2019 to 5/10/2019

| Unit | Task ID | Created | Due Date | Task Status | Active For | Vendor |
|------|---------|---------|----------|-------------|------------|--------|
|------|---------|---------|----------|-------------|------------|--------|

Email sent in by resident

"Beginning a few days ago, I hear some kind of animal digging, chewing, and scurrying around in my attic (over the master bedroom) throughout the night each night. It might be a squirrel (or several), or something else. I'm just not sure.

Tomorrow, Wednesday, April 17, Parkfairfax is scheduled to look at my attic. During that time, I wanted to see if they can track down that animal(s) and perhaps set a trap. Can you pass this along to the appropriate people"?

**4-** 49316 4/16/2019 4/17/2019 Closed on 4/30/2019 13 days 23 hours  
**U84202**

*squirrels in attic*

3220 Ravensworth - set trap in attic and seal entry points - scheduled for Wednesday 04/17/19

**4-** 46788 4/10/2019 4/10/2019 Closed on 4/12/2019 1 day 19 hours  
**U84303**

*pick up Dehumidifier*

1624 Ripon - Pick up Dehumidifier today - H/O is home

**4-U84501** 59667 5/6/2019 Completed on 5/6/2019 2 hours

*lock issues*

1630 Ripon Place - resident can't shut door

**4-U84601** 59297 5/5/2019 Closed on 5/9/2019 3 days 23 hours

*Dying Pine Bush*

Hello,

A pine bush to the rear of the house had started unexpectedly dying off. It looks like it could potentially be due to bugs/disease, which might represent an issue that extends beyond one plant.

Is there a process to address the dying plant and/or replace? This plant is part of the barrier between rear patios for a few units, so it's kind of important as we're nearing summer.

Thank you!

**4-** 40851 3/29/2019 3/29/2019 Closed on 4/1/2019 2 days 22 hours  
**U84602**

*sink clog*

3202 Ravensworth Bathroom sink is backing up leaving residue in the basin.

**4-** 40905 3/29/2019 4/3/2019 Closed on 4/3/2019 5 days 3 hours  
**U84602**

*pest control*

3202 Ravensworth - treat outside for Rodents

# Completed Tasks

happyco

For Parkfairfax Condominium  
From 4/1/2019 to 5/10/2019

| Unit   | Task ID | Created   | Due Date  | Task Status         | Active For       | Vendor |
|--|---------|-----------|-----------|---------------------|------------------|--------|
| <b>4-U84602</b>  | 58553   | 5/3/2019  | 5/8/2019  | Closed on 5/8/2019  | 5 days 4 hours   |        |
| <i>pest control</i>  |         |           |           |                     |                  |        |
| install rat stations around building   |         |           |           |                     |                  |        |
| <b>4-U84702</b>  | 44001   | 4/4/2019  | 4/19/2019 | Closed on 5/6/2019  | 31 days 18 hours |        |
| <i>3237 martha custis - Front door stoop broken</i>  |         |           |           |                     |                  |        |
| Tenant states front door stoop is broken. Please fix   |         |           |           |                     |                  |        |
| <b>4-U84710</b>  | 42128   | 4/1/2019  | 4/2/2019  | Closed on 4/17/2019 | 15 days 20 hours |        |
| <i>Bathroom Sink faucet drips slowly, please investigate-3253 Martha Custis Dr</i>   |         |           |           |                     |                  |        |
| Bathroom sink faucet drips continuously. please investigate.   |         |           |           |                     |                  |        |
| GO TUESday morning 8-9AM tenant will be home if not please call John Roff at 703-489-7307                                      |         |           |           |                     |                  |        |
| <b>4-U84710</b>  | 44034   | 4/4/2019  | 4/5/2019  | Closed on 4/16/2019 | 11 days 19 hours |        |
| <i>water shut off</i>  |         |           |           |                     |                  |        |
| 3253 MCD - perform water shut off on Friday - 04/05/19   |         |           |           |                     |                  |        |
| <b>4-U84805</b>  | 30592   | 3/4/2019  | 4/8/2019  | Closed on 4/15/2019 | 41 days 14 hours |        |
| <i>tree</i>  |         |           |           |                     |                  |        |
| Please have Alonzo & Juan meet H/O at unit to discuss the magnolia tree behind building  |         |           |           |                     |                  |        |
| <b>4-U84805</b>  | 48643   | 4/15/2019 |           | Closed on 4/26/2019 | 11 days 7 hours  |        |
| <i>Virginia magnolia, rear 848, 3165 unit</i>  |         |           |           |                     |                  |        |
| As discussed, pruning to take place when tree is actively growing. Now is a good time. Please let me know so I can be present. |         |           |           |                     |                  |        |
| I'm specific about which limbs get cut.  |         |           |           |                     |                  |        |
| <b>4-U84806</b>  | 50056   | 4/17/2019 | 4/22/2019 | Closed on 4/24/2019 | 6 days 21 hours  |        |
| <i>Cut lock off of sotrage unit. in Building 828</i>   |         |           |           |                     |                  |        |
| cut storage lock off of building 828/C1  |         |           |           |                     |                  |        |
| <b>4-U85002</b>  | 28718   | 2/27/2019 | 4/9/2019  | Closed on 4/18/2019 | 50 days 2 hours  |        |
| <i>check for termite damage-3213 martha</i>  |         |           |           |                     |                  |        |

# Completed Tasks

happyco

For Parkfairfax Condominium  
From 4/1/2019 to 5/10/2019

| Unit | Task ID | Created | Due Date | Task Status | Active For | Vendor |
|------|---------|---------|----------|-------------|------------|--------|
|------|---------|---------|----------|-------------|------------|--------|

Resident will be there at 10:30 to meet with Lat to check Termite damage inside this unit. There is an alarm and a Dog inside, so Home Owner will be there

**4-U85002** 39424 3/26/2019 Closed on 4/16/2019 20 days 20 hours

*dead tree*

3213- MCD - Per resident - tree behind back patio is dead and needs to be removed before it falls on building

**4-U85002** 47576 4/11/2019 4/16/2019 Closed on 4/11/2019 < 1 hour

*down spout issues- 1646 Preston*

Down spouts are clogged. water pours down and gushes

please clear

**5-U20301** 48077 4/12/2019 4/16/2019 Closed on 4/16/2019 3 days 22 hours

*Treat for bugs inside this unit-1925 QUaker*

Treat for bugs through out this unit, mostly in the bathroom tub areas.

Resident has turned on the faucet and 3-4 will fall out the tub faucet before water comes on.

will be home

**5-U20301** 56950 5/1/2019 5/1/2019 Closed on 5/3/2019 2 days

*kitchen sink is clogged- 1925 Quaker lane*

Kitchen sink is clogged

**5-U20503** 37508 3/21/2019 3/29/2019 Closed on 4/3/2019 13 days 5 hours

*Low Water Pressure & Damp Spot - 3392 Martha Custis Drive*

Hi, I have minimal water pressure in the bathroom shower. The bathroom sink has more pressure but less than a month or so ago. I started to notice the pressure declining after a unit in our building had construction work done. Its continued to get worse.

Also, I had some plaster repair this month and the contractor found a damp spot along the shared wall (firewall) side of unit. See attached photo from contractor. He sealed with some dry lock before replastering and painting. Please check the crawl space for a leak. It's about 5-6 back from the outside wall.

Thanks

**5-U20503** 43659 4/3/2019 Closed on 4/9/2019 5 days 15 hours

*Shower Water Pressure*

# Completed Tasks

happyco

For Parkfairfax Condominium  
From 4/1/2019 to 5/10/2019

| Unit | Task ID | Created | Due Date | Task Status | Active For | Vendor |
|------|---------|---------|----------|-------------|------------|--------|
|------|---------|---------|----------|-------------|------------|--------|

I still do not have water pressure in the shower, neither the tub spout or shower head. When Mike, the plumber, checked, he said that it's in a T or 45 degree turn in the service to my unit. The water pressure has deteriorated to just a dribble. The pressure started to deteriorate after the end unit had construction completed. The line servicing the unit needs to be checked for debris.

**5-U20703** 50462 4/18/2019 4/22/2019 Closed on 4/22/2019 3 days 22 hours

*Cracks in Wall Upstairs inside unit and paint bubbling in bathroom - 3372 MCD*

Resident called, cracks in wall going upstairs (about 5 feet in width).

Paint bubbling in hallway leading to the bathroom (possible moisture issue). Please check and let resident know next steps. Okay to enter without resident. No pets or alarms.

**5-U20901** 35858 3/18/2019 4/5/2019 Closed on 4/16/2019 29 days 1 hour

*3352 Martha Custis Drive - Stairs to the left of unit needs repairing*

Tenant states that the stairs with railing to the left of building the 2nd step is deteriorated and is dangerous to step on. Please inspect and fix

**5-U20905** 48752 4/15/2019 4/24/2019 Closed on 4/25/2019 9 days 20 hours

*Peeling paint*

The paint on my front door frame is peeling badly.

**5-U80301** 60507 5/7/2019 5/8/2019 Closed on 5/9/2019 1 day 21 hours

*Active leak through ceiling in pantry from neighbors unit at 3313 Coryell Lane*

Active leak in the ceiling leaking into the pantry from the unit upstairs. Tenant has a dog, please call before entering, his name is Robert Purdy at 703-599-7574

**5-U80302** 45099 4/7/2019 4/9/2019 Closed on 4/9/2019 2 days 6 hours

*Roach spraying-3315 Coryell Lane*

Please treat for roaches on Tuesday, April 9th in bathroom and kitchen . Thank you

3315 Coryell Ln

**5-U80303** 51871 4/22/2019 4/25/2019 Closed on 4/25/2019 3 days 1 hour

*Roach spray-- 3317 Coryell Lane*

Hi, office! We'd like to arrange for another roach spray. Now that the weather is warm, we want to head off issues. Can we get on the schedule for Thursday (I think that's the regular day.) Thanks!

**5-U80303** 53841 4/25/2019 4/30/2019 Closed on 5/1/2019 5 days 22 hours

*Roach spray-3317 Coryell lane*

# Completed Tasks

happyco

For Parkfairfax Condominium  
From 4/1/2019 to 5/10/2019

| Unit | Task ID | Created | Due Date | Task Status | Active For | Vendor |
|------|---------|---------|----------|-------------|------------|--------|
|------|---------|---------|----------|-------------|------------|--------|

Take 2! We didn't know they couldn't spray with the dog in her usual crate in the living room. We'll crate her upstairs for the Tuesday spray.

Hi, office! We'd like to arrange for another roach spray. Now that the weather is warm, we want to head off issues. Can we get on the schedule for Tuesday, April 30? Thanks!

**5-** 16917 1/22/2019 3/8/2019 Closed on 4/29/2019 96 days 23 hours Northern Va. Roofing  
**U80402**

*Roof leaking when it rains. -3303 Coryell Lane*

ceiling in the master bedroom is leaking when it rains. Water stain is showing up. Attic located above.

OK to enter anytime, Keys on file. No pets, pets, no alarm. BOTTOM lock only.

**5-** 51674 4/22/2019 Closed on 4/23/2019 1 day 4 hours  
**U80405**

*Sink hole*

3309 Coryell - the area that the tree and stump was removed is sinking - also remove all the vegetation growing around the drain

**5-U80501** 47329 4/11/2019 4/15/2019 Closed on 4/16/2019 5 days 3 hours

*clogged drain*

3316 Coryell - drain to washer may be backed up - washer not draining and repairman said the washer is okay. Schedule with Tenants

**5-** 43583 4/3/2019 4/5/2019 Completed on 5/7/2019 33 days 15 hours  
**U80606**

*Bathroom drains or slowing up again -3310 Coryell lane*

Per Sarah-

"My unit 3310 continues to have drainage problems. We discovered in January that the neighbor was flushing paper towels down the drain which caused a major plumbing issue. I would like a plumber to check the pipes again to ensure that we don't have a potential disaster round 2".

Bathroom drains are starting to show back ups again. Thank you!

**5-** 48995 4/15/2019 Closed on 4/26/2019 10 days 19 hours  
**U80606**

*Trim tree branches rear of building by louver(s)*

Trim tree branches rear of building by louver(s)

**5-** 50523 4/18/2019 Closed on 5/2/2019 14 days  
**U80606**

*Large bee hive by louver on side of building - 3310 Coryell Lane*

Large bee hive by louver on side of building - 3310 Coryell Lane



# Completed Tasks

happyco

For Parkfairfax Condominium  
From 4/1/2019 to 5/10/2019

| Unit            | Task ID | Created   | Due Date | Task Status         | Active For | Vendor |
|-----------------|---------|-----------|----------|---------------------|------------|--------|
| <b>5-U80606</b> | 53108   | 4/24/2019 |          | Closed on 4/25/2019 | 23 hours   |        |

*Squirrels in the attic (please set another trap closest to the side where tree is)*

Squirrels back in attic, there is a tree on the outside that they maybe entering from, please find holes and fill them and set a trap closer to the side of the tree. Ongoing for months. Okay to enter, they have (2) cats, they are friendly, please close front door so they don't run out.

|                 |       |          |          |                    |               |
|-----------------|-------|----------|----------|--------------------|---------------|
| <b>5-U80702</b> | 41945 | 4/1/2019 | 4/2/2019 | Closed on 4/2/2019 | 1 day 2 hours |
|-----------------|-------|----------|----------|--------------------|---------------|

*Mouse in the condo - exterminator*

Good morning,

A mouse got into my condo yesterday. I've bought some traps, but haven't managed to catch it yet. I have cats, but they seem totally unconcerned :( Would it be possible to send an exterminator? I'm also worried about how they might be getting in. Do you think it's possible to check the foundation and the attic?

Thanks very much - you can also reach me at 571-306-9728, and there is a current key for me in the office.

Thanks,  
Janice Carter - 1614 Preston Rd, #807

|                 |       |           |  |                     |                 |
|-----------------|-------|-----------|--|---------------------|-----------------|
| <b>5-U80706</b> | 54468 | 4/26/2019 |  | Closed on 4/29/2019 | 2 days 20 hours |
|-----------------|-------|-----------|--|---------------------|-----------------|

*Hole behind unit in the ground. Fill ASAP*

There is a hole behind 1622 Preston Road that is 1 foot deep and about 8 inches wide. Fill hole ASAP.

|                 |       |          |          |                    |         |
|-----------------|-------|----------|----------|--------------------|---------|
| <b>5-U80708</b> | 42608 | 4/2/2019 | 4/4/2019 | Closed on 4/2/2019 | 4 hours |
|-----------------|-------|----------|----------|--------------------|---------|

*Mice!*

My cat caught the second mouse in three months last night. Can we get pest control service?

|                 |       |           |           |                    |                 |
|-----------------|-------|-----------|-----------|--------------------|-----------------|
| <b>5-U81102</b> | 40942 | 3/29/2019 | 3/29/2019 | Closed on 4/1/2019 | 2 days 22 hours |
|-----------------|-------|-----------|-----------|--------------------|-----------------|

*Drop off black bag of straw to front door of resident - 1646 Preston Road*

Drop off black bag of straw to front door of resident - 1646 Preston Road

|                 |       |           |           |                    |                  |
|-----------------|-------|-----------|-----------|--------------------|------------------|
| <b>5-U81102</b> | 47572 | 4/11/2019 | 4/23/2019 | Closed on 5/1/2019 | 19 days 23 hours |
|-----------------|-------|-----------|-----------|--------------------|------------------|

*Back door frame threshold is rotted-1646 preston rd*

please replace back door threshold.

|                 |       |           |           |                    |                  |
|-----------------|-------|-----------|-----------|--------------------|------------------|
| <b>5-U81104</b> | 51737 | 4/22/2019 | 5/17/2019 | Closed on 5/9/2019 | 16 days 23 hours |
|-----------------|-------|-----------|-----------|--------------------|------------------|

*Tree Removal*

Please inspect. There is a dead evergreen in backyard, tree needs removal. Owner asked for tree restoration/plant a new one.

|                 |       |           |          |                    |                 |
|-----------------|-------|-----------|----------|--------------------|-----------------|
| <b>5-U81104</b> | 55594 | 4/29/2019 | 5/1/2019 | Closed on 5/6/2019 | 6 days 19 hours |
|-----------------|-------|-----------|----------|--------------------|-----------------|

# Completed Tasks

happyco

For Parkfairfax Condominium  
From 4/1/2019 to 5/10/2019

| Unit | Task ID | Created | Due Date | Task Status | Active For | Vendor |
|------|---------|---------|----------|-------------|------------|--------|
|------|---------|---------|----------|-------------|------------|--------|

*security light that shows outside this unit. is too bright-1650 Preston rd*

check the security light that shines outside of this unit. it's been out for a few weeks

**5-U81302** 40342 3/28/2019 Closed on 4/26/2019 29 days 3 hours

*Front door frame bottom left side needs replaced wood is rotten - 1658 Preston Road*

Front door frame bottom left side needs replaced wood is rotten - 1658 Preston Road

**5-U81304** 40541 3/28/2019 4/2/2019 Closed on 4/3/2019 6 days

*1662 Preston - Spray Whole unit for ants and roaches*

Spray whole unit for ants & roaches

Permission to enter

**5-U81501** 19350 1/31/2019 4/11/2019 Closed on 4/15/2019 73 days 21 hours

*Plaster inspection*

1700 Preston - inspect bathroom for cause of paint bubbling - scheduled for Monday - 02/04/19 1:00-2:30

**5-U81503** 56192 4/30/2019 4/30/2019 Closed on 5/1/2019 22 hours

*No cold water*

Unit doesn't have any cold water coming out of any of the faucets. Tenant's name is Robin, her number is 806-269-1899. Okay to enter.

**5-U81701** 52347 4/23/2019 5/1/2019 Closed on 5/2/2019 9 days 3 hours

*Water coming out of ceiling into kitchen - 1722 Preston Road - door unlock/ dog not in unit*

Water is coming out of the ceiling into the kitchen, the bathroom is above the kitchen. Please inspect today. Owner is home but would like a time frame and please call before coming. Her (Kelsy) number is 231-884-0202.

**5-U82102** 52354 4/23/2019 Closed on 4/24/2019 1 day

*Security Light is going out*

Please check light, the security light is going out. It's Bldg 821. Please check other lights as well.

**5-U82306** 60466 5/7/2019 5/8/2019 Closed on 5/9/2019 1 day 21 hours

*water shutdown needed- 1762 Preston rd*

water shutdown needed. for toorrow

**5-U82308** 42625 4/2/2019 Closed on 4/2/2019 5 hours

*running water*

1766 Preston - H/O heres noise possibly in wall in bathroom - go After 2:30pm

# Completed Tasks

happyco

For Parkfairfax Condominium  
From 4/1/2019 to 5/10/2019

| Unit | Task ID | Created | Due Date | Task Status | Active For | Vendor |
|------|---------|---------|----------|-------------|------------|--------|
|------|---------|---------|----------|-------------|------------|--------|

**5-U82510** 57761 5/2/2019 5/7/2019 Closed on 5/7/2019 5 days 5 hours

*Pest Control for Spraying Both Outside and Inside-3363 Martha Custis Dr*

Spray entire unit for gnats (bathroom, kitchen mainly). Outside of bathroom window there are a lot gnats there too. Spray bathroom window and check for nest. She has an ALARM SYSTEM, please schedule a time. She can be home Tuesday afternoons. 703-216-4501 in case you have any questions

**5-U82701** 29628 3/1/2019 Closed on 4/2/2019 32 days 3 hours

*Check for point up work at rear corner of rear door. -n 3325 MCD*

Check for point up work at rear corner of rear door. -n 3325 MCD

**5-U82701** 42797 4/2/2019 4/30/2019 Closed on 4/11/2019 8 days 20 hours

*check for point up work at rear corner of rear door. -n 3325 MCD*

check for point up work at rear corner of rear door. -n 3325 MCD

**5-U82702** 50874 4/19/2019 Closed on 4/26/2019 6 days 23 hours

*Leak/Damage in Ceiling right above Kitchen Sink and inspection of window re-sealant for AC Units*

There is water/leak coming from unit above into kitchen through ceiling. Neighbor above gave permission to enter to check for leak as well. Okay to enter, no dog. Just a cat.

Also check for water damage and leak around windows in living room, window by corner (inside bottom corner) and around air conditioning unit (inspection if it is internal). Possible resealing, owner needs to know if she's responsible.

**5-U82705** 48701 4/15/2019 Closed on 4/17/2019 2 days 1 hour

*Kitchen sink backup*

My kitchen sink has backed up which I first noticed this weekend. I will be home today, tomorrow and Wednesday in the afternoons.

**5-U93101** 36496 3/19/2019 Closed on 5/8/2019 50 days 3 hours

*1641 Mount Eagle Place - Grass not growing in front and sides of unit*

Tenant states that the grass is not growing in the front and sides of the unit. She has put grass seed down and it hasn't worked. They think that the grass was cut too short. They would like sod put down

**5-U93103** 46090 4/9/2019 4/11/2019 Closed on 4/29/2019 20 days 1 hour

*ants-1645 Mount eagle*

1645 Mount Eagle - treat kitchen for ants and outside unit

**5-U93103** 46097 4/9/2019 4/22/2019 Closed on 5/6/2019 26 days 22 hours

*brick point up*

1645 Mount Eagle - inspect exterior brick wall where shower is. H/O believes cracks in mortar causing staining on bathroom wall. H/O is having unit painted so no need for interior repairs.

# Completed Tasks

happyco

For Parkfairfax Condominium  
From 4/1/2019 to 5/10/2019

| Unit   | Task ID | Created   | Due Date  | Task Status         | Active For       | Vendor |
|--|---------|-----------|-----------|---------------------|------------------|--------|
| <b>5-U93103</b>  | 46375   | 4/9/2019  | 4/10/2019 | Closed on 4/12/2019 | 2 days 16 hours  |        |
| <i>Treat for ants outside of unit -1645 Mount eagle</i>  |         |           |           |                     |                  |        |
| treat outside for ants   |         |           |           |                     |                  |        |
| <b>5-U93103</b>  | 49432   | 4/16/2019 | 4/17/2019 | Closed on 4/17/2019 | 1 day 3 hours    |        |
| <i>pest control-1645 Mount eagle</i>   |         |           |           |                     |                  |        |
| 1645 Mount Eagle - treat outside for ants  |         |           |           |                     |                  |        |
| <b>5-U93104</b>  | 21313   | 2/5/2019  |           | Closed on 4/3/2019  | 56 days 19 hours |        |
| <i>shower dripping</i>   |         |           |           |                     |                  |        |
| 1647 Mount Eagle - inspect for cause of shower dripping - see Guy to schedule                          |         |           |           |                     |                  |        |
| <b>5-U93104</b>  | 39428   | 3/26/2019 |           | Closed on 4/3/2019  | 7 days 17 hours  |        |
| <i>Luke warm water</i>   |         |           |           |                     |                  |        |
| water in entire unit is only luke warm even when hot water only is running                             |         |           |           |                     |                  |        |
| <b>5-U93104</b>  | 52639   | 4/23/2019 | 4/25/2019 | Closed on 4/25/2019 | 1 day 22 hours   |        |
| <i>Treat for bugs through out the unit- 1647 Mount Eagle place</i>                                     |         |           |           |                     |                  |        |
| Treat inside and outside for bugs, and roaches preventive maintenance.                                 |         |           |           |                     |                  |        |
| should be home, if not use key to enter  |         |           |           |                     |                  |        |
| <b>5-U93104</b>  | 52644   | 4/23/2019 | 4/24/2019 | Closed on 4/29/2019 | 5 days 21 hours  |        |
| <i>check door fixtures, deadbolt is loose- 1647 Mount eagle</i>  |         |           |           |                     |                  |        |
| Check door deadbolt, it's loose, and the mechanics where the lock enters the door frame is also loose. |         |           |           |                     |                  |        |
| ok to enter anytime  |         |           |           |                     |                  |        |
| <b>5-U93501</b>  | 56443   | 4/30/2019 |           | Closed on 5/3/2019  | 2 days 15 hours  |        |
| <i>tree</i>  |         |           |           |                     |                  |        |
| 1621 Mount Eagle - tree fell on to back patio - please remove  |         |           |           |                     |                  |        |
| <b>5-U93701</b>  | 24654   | 2/15/2019 | 2/20/2019 | Closed on 4/26/2019 | 70 days 13 hours |        |
| <i>Musty smell in closet by front door (Madison Unit)-1611 mount Eagle</i>                             |         |           |           |                     |                  |        |

# Completed Tasks

happyco

For Parkfairfax Condominium  
From 4/1/2019 to 5/10/2019

| Unit | Task ID | Created | Due Date | Task Status | Active For | Vendor |
|------|---------|---------|----------|-------------|------------|--------|
|------|---------|---------|----------|-------------|------------|--------|

For many months now, a very strong musty odor has been coming from the closet next to my front door. The odor seeps into my main floor and the smell is unacceptable. (I did contact PFFX about this in November but received no response.) I can no longer store clothing or fabrics in the closet because of the smell. I have emptied most of the closet and there is nothing in the closet itself causing the odor. It must be coming up from either the basement, or a crawl space, if there is one. I am unsure if there is since there are storage units in the laundry room under that area of my unit. I must be able to use this closet.

I will be out of the country from March 1-March 20. I would appreciate it if this issue could be investigated and mitigated while I am gone. Staff has permission to enter my unit. Currently, I have some damp away product in the closet to see if that will help. I have a strong soapy odor, however, and could mask the musty smell when your staff is reviewing the problem. It does not, however, remove the smell.

**5-U93703** 49908 4/17/2019 Closed on 4/22/2019 4 days 20 hours

## Leaky faucet

Tub faucet is leaking quite a bit. Valve probably blown.

**5-U93704** 56408 4/30/2019 Closed on 5/3/2019 2 days 17 hours

## Bath tub

My bath tub drain is clogged and the faucet drips.

**5-U93704** 58474 5/3/2019 Closed on 5/7/2019 4 days

## Water leak in kitchen from underneath washing machine--1617 Mt. Eagle Place, please call before entering 571-214-8781

Pool of water is in the kitchen from the washing machine while it's off. Please inspect and fix the leak.

**5-U93903** 42126 4/1/2019 4/2/2019 Closed on 4/3/2019 1 day 19 hours

## Plaster damage / water stain in master bedroom - 1605 Mount Eagle Pl - 8-11AM

1605 Mount Eagle place - 8-11AM start plaster damage / water stain is showing up in master bedroom.

Wants a phone call before hand please call- Phil Welsh 703-447-7058

**5-U94101** 41936 4/1/2019 4/2/2019 Closed on 4/3/2019 2 days 2 hours

## Toilet

I would like to replace my old toilet with new USP water efficient toilet.

**5-U94101** 43292 4/3/2019 4/4/2019 Closed on 4/9/2019 5 days 22 hours

## Toilet

1575 Mount Eagle - toilet tank just installed is crooked and needs to be caulked to floor

**5-U94304** 46269 4/9/2019 Closed on 4/17/2019 7 days 20 hours

## 1567 Mount Eagle Place - Bathtub clogged

Bathtub clogged

tenant will be home

# Completed Tasks

happyco

For Parkfairfax Condominium  
From 4/1/2019 to 5/10/2019

| Unit | Task ID | Created | Due Date | Task Status | Active For | Vendor |
|------|---------|---------|----------|-------------|------------|--------|
|------|---------|---------|----------|-------------|------------|--------|

|                 |       |          |  |                     |                 |  |
|-----------------|-------|----------|--|---------------------|-----------------|--|
| <b>5-U94305</b> | 46278 | 4/9/2019 |  | Closed on 4/17/2019 | 7 days 20 hours |  |
|-----------------|-------|----------|--|---------------------|-----------------|--|

*1569 Mount Eagle Place - Bathtub and bathroom sink clogged*

Bathtub and bathroom sink clogged

tenant will be home  
call before entering  
512-417-6469

|                 |       |           |  |                     |         |  |
|-----------------|-------|-----------|--|---------------------|---------|--|
| <b>5-U94504</b> | 36609 | 3/19/2019 |  | Closed on 4/11/2019 | 23 days |  |
|-----------------|-------|-----------|--|---------------------|---------|--|

*light needing replaced on walkway*

Jennifer called left voicemail asking resident if he purchased light.

|                 |       |           |           |                    |                  |  |
|-----------------|-------|-----------|-----------|--------------------|------------------|--|
| <b>5-U94701</b> | 38884 | 3/25/2019 | 3/27/2019 | Closed on 4/9/2019 | 14 days 17 hours |  |
|-----------------|-------|-----------|-----------|--------------------|------------------|--|

*Critters-1533 Mount Eagle place*

There are significant critter sounds in my attic, including lots of squealing of babies and scratching both during the day and at night. I believe it to be in my attic as I have just had the exit exhaust vent from the dryer cleaned only a couple weeks back.

|                 |       |          |  |                    |          |  |
|-----------------|-------|----------|--|--------------------|----------|--|
| <b>5-U94903</b> | 45885 | 4/9/2019 |  | Closed on 4/9/2019 | 12 hours |  |
|-----------------|-------|----------|--|--------------------|----------|--|

*1525 Mount Eagle Place - slow draining sink*

The bathroom sink is draining slowly. Because the sinks in my unit share a drain with 1523 Mt. Eagle place, please contact the tenant or the owner to gain access to that unit. The sink was backed up when my tenant got home late this afternoon.

My tenant wants to be there. She will be home until 9:30 and can be there between 11:30 and 12:30, and will be home in the late afternoon.

I could be there between 9:30 and 11:30 - but I come from DC and it will take time for me to get there before rush hour is over.

My tenant is Amy Folmsbee 757-784-8418

|                 |       |           |           |                     |                 |  |
|-----------------|-------|-----------|-----------|---------------------|-----------------|--|
| <b>5-U94903</b> | 46540 | 4/10/2019 | 4/10/2019 | Closed on 4/17/2019 | 7 days 12 hours |  |
|-----------------|-------|-----------|-----------|---------------------|-----------------|--|

*Backed up sink - again*

Someone snaked the bathroom sink earlier today, but it is stopped again tonight. It was never clear to me if the plumber was able to get into 1523 Mt. Eagle to make sure the drain was cleared from that side.

Please call my tenant Amy Folmsbee 757-784-8418

or me 202-253-5685 to get access to my unit.

Thanks

|                 |       |           |           |                     |                 |  |
|-----------------|-------|-----------|-----------|---------------------|-----------------|--|
| <b>5-U94903</b> | 46542 | 4/10/2019 | 4/10/2019 | Closed on 4/17/2019 | 7 days 18 hours |  |
|-----------------|-------|-----------|-----------|---------------------|-----------------|--|

*Rats*

# Completed Tasks

happyco

For Parkfairfax Condominium  
From 4/1/2019 to 5/10/2019

| Unit  | Task ID | Created   | Due Date  | Task Status            | Active For       | Vendor               |
|---|---------|-----------|-----------|------------------------|------------------|----------------------|
| My tenant and others nearby say they have seen rats near building 949. I don't know if you set traps or put out bait, but if someone could check it out that would be great.  |         |           |           |                        |                  |                      |
| <b>5-U94904</b>   | 61887   | 5/9/2019  | 5/10/2019 | Closed on 5/9/2019     | 3 hours          |                      |
| <i>Remove old bait boxes around the entire building.--</i>  |         |           |           |                        |                  |                      |
| Remove old bait boxes around the entire building.   |         |           |           |                        |                  |                      |
| <b>5-U94905</b>   | 51666   | 4/22/2019 |           | Completed on 4/30/2019 | 8 days 5 hours   |                      |
| <i>Toilet constantly runs and not flushing</i>  |         |           |           |                        |                  |                      |
| The water in the toilet is constantly running and won't stop and it won't flush. Okay to enter.   |         |           |           |                        |                  |                      |
| <b>5-U94905</b>   | 46127   | 4/9/2019  | 4/10/2019 | Closed on 4/12/2019    | 2 days 20 hours  |                      |
| <i>PKFX tech reported rodent activity outside by front stoop - 1529 Mount Eagle Place</i>   |         |           |           |                        |                  |                      |
| PKFX tech reported rodent activity outside by front stoop - 1529 Mount Eagle Place  |         |           |           |                        |                  |                      |
| <b>5-U95102</b>   | 17187   | 1/23/2019 | 2/28/2019 | Closed on 4/1/2019     | 67 days 21 hours | Northern Va. Roofing |
| <i>paint peeling away around stairs, and in corners of the unit,- 1511 Mount Eagle pl - 2/22/19 @ 730am</i>   |         |           |           |                        |                  |                      |
| Per your request, I'm sending along pictures of the peeling paint in our unit. As I mentioned during the call, the carpenter thought the issue was a symptom of an underlying issue with the exterior brick and wood holding in moisture. In case it is useful, her assessment is below:  |         |           |           |                        |                  |                      |
| There is peeling on the wall above it, the ceiling in the other stairwell upstairs, the upstairs bathroom ceiling has started to peel on the corner by the window, the kitchen has peeling on the wall and the ceiling and moisture peeling on one corner in the living room. From my assessment you have a moisture problem that is due to the age of the brick and wood (it does not dry normally and holds water). So with the rain and humidity in the last year the brick and walls are not able to dry and holds the moisture which affects the paint and is peeling. |         |           |           |                        |                  |                      |
| Please note that this unit is rented out and I will need to coordinate days/times with the tenant.  |         |           |           |                        |                  |                      |
| <b>5-U95103</b>   | 36486   | 3/19/2019 | 3/25/2019 | Closed on 4/3/2019     | 14 days 21 hours |                      |
| <i>1513 Mount Eagle Place - Squirrel in attic</i>   |         |           |           |                        |                  |                      |
| Tenant states he hears squirrel in attic. Please place trap in attic  |         |           |           |                        |                  |                      |
| <b>5-U95103</b>   | 43429   | 4/3/2019  | 4/16/2019 | Closed on 5/7/2019     | 33 days 19 hours |                      |
| <i>Tenant states he hears squirrel in attic. - 1513 Mount Eagle Place</i>   |         |           |           |                        |                  |                      |
| Tenant states he hears squirrel in attic. Please place trap in attic  |         |           |           |                        |                  |                      |
| Permission to enter unit / BOTTOM LOCK ONLY   |         |           |           |                        |                  |                      |
| <b>5-U95103</b>   | 57825   | 5/2/2019  |           | Closed on 5/2/2019     | 5 hours          |                      |

# Completed Tasks

happyco

For Parkfairfax Condominium  
From 4/1/2019 to 5/10/2019

| Unit   | Task ID | Created   | Due Date  | Task Status           | Active For       | Vendor |
|--|---------|-----------|-----------|-----------------------|------------------|--------|
| <i>No water in unit downstairs at 1513 Mt. Eagle Place</i>   |         |           |           |                       |                  |        |
| Owner called yesterday and still has no water downstairs in his unit. Please unclog.   |         |           |           |                       |                  |        |
| <b>5-U95103</b>  | 59693   | 5/6/2019  |           | Closed on 5/7/2019    | 22 hours         |        |
| <i>Inspect roof and attic for holes where squirrels are entering at 1513 Mt. Eagle Place</i>   |         |           |           |                       |                  |        |
| Fill holes and gaps in roof and attic where squirrels are entering. Owner stated the gap and holes are in the back left corner of attic.   |         |           |           |                       |                  |        |
| <b>5-U95105</b>  | 42736   | 4/2/2019  |           | Closed on 4/22/2019   | 19 days 22 hours |        |
| <i>site lights</i>   |         |           |           |                       |                  |        |
| Site light on back corner (towards woods) of building 926 is out   |         |           |           |                       |                  |        |
| <b>5-U95105</b>  | 42737   | 4/2/2019  |           | Closed on 4/2/2019    | 2 hours          |        |
| <i>U/G drain boot</i>  |         |           |           |                       |                  |        |
| The downspout to U/Ground drain boot is off and torn. Located behind the laundry room  |         |           |           |                       |                  |        |
| <b>5-U95105</b>  | 42742   | 4/2/2019  |           | Closed on 4/3/2019    | 23 hours         |        |
| <i>Storage</i>   |         |           |           |                       |                  |        |
| the storage door to Laundry Room 951 is open. Please shut and Lock   |         |           |           |                       |                  |        |
| <b>5-U95201</b>  | 59913   | 5/6/2019  | 5/8/2019  | Completed on 5/7/2019 | 1 day            |        |
| <i>Bathtub drain clogged-please snake out--1661 Preston Road</i>   |         |           |           |                       |                  |        |
| Bathtub drain is clogged and needs to be snaked. Okay to enter unit, (2) cats but they are fine.   |         |           |           |                       |                  |        |
| <b>5-U95201</b>  | 50888   | 4/19/2019 |           | Closed on 4/22/2019   | 2 days 21 hours  |        |
| <i>shower issues</i>   |         |           |           |                       |                  |        |
| 1661 Preston - shower doesn't work right when the diverter is pulled up - Meet H/O   |         |           |           |                       |                  |        |
| <b>5-U95202</b>  | 51136   | 4/19/2019 |           | Closed on 5/9/2019    | 19 days 17 hours |        |
| <i>Sick (or dead) pine tree behind Building 952</i>  |         |           |           |                       |                  |        |
| There is a sick or possibly dead pine tree behind my building (952) at the corner of my back patio. I am at 1663 Preston Road. It has lost most of its needles. I don't think that this tree is in danger of falling, but I wanted to report it so that CLS could take a look at it during th eir tree survey to be done the week of 4/22. The tree may need to be removed. Thank you. |         |           |           |                       |                  |        |
| <b>5-U95202</b>  | 53568   | 4/25/2019 | 4/25/2019 | Closed on 4/26/2019   | 1 day 8 hours    |        |
| <i>Clogged bathtub drain</i>   |         |           |           |                       |                  |        |



# Completed Tasks

happyco

For Parkfairfax Condominium  
From 4/1/2019 to 5/10/2019

| Unit | Task ID | Created | Due Date | Task Status | Active For | Vendor |
|------|---------|---------|----------|-------------|------------|--------|
|------|---------|---------|----------|-------------|------------|--------|

I live at 1663 Preston Road (Building 952). My bathtub drain is clogged. Could someone come to my unit today and snake the bathtub drain to clear this clog? The drain had not been slow draining until today. It was snaked by Parkfairfax staff several years ago. Thank you.

**5-U95302** 14444 1/14/2019 3/8/2019 Closed on 4/29/2019 105 days 3 hours

*Inspection - moisture intrusion - 1502 Mount Eagle - MEET FRIDAY - 3/8 - 830AM - 9AM*

follow up from W/O in TOPS - closet has water on floor - plumbers checked crawlspace and no leaks found - re inspect closet - schedule with H/O

**5-U95308** 53598 4/25/2019 5/1/2019 Closed on 5/1/2019 6 days 2 hours

*ant treatment outside needed.*

I once again have ants on the front walls of my unit. There are two trails of them -- one to the left of my entry door and the other to the right of my entry door, along the corner of the unit.

At this point, it doesn't appear as if the ants have entered my unit, but the trail goes from the steps of my stoop all the way up to the bottom of my window sill on the floor above. There must obviously be something under the window that's attracting them up there

**5-U95505** 31486 3/6/2019 3/6/2019 Closed on 4/25/2019 50 days 3 hours Northern Va. Roofing

*Gutter leaking water over front and rear exterior windows / and walls*

Check all the gutters at Building 955. Since the new install, water is pouring out on my walls and windows, especially in the back of the building. This is not good for either the brick mortar jointing or the windows.

Please confirm receipt of this request for a work order. Thank you.

**5-U95601** 47988 4/12/2019 4/12/2019 Closed on 4/15/2019 2 days 17 hours

*Sounds of water running in pipes behind stove-1701 Preston rd*

resident has been hearing the sound of water running through the pipes behind the stove, please inspect, plumbing around this unit

**5-U95702** 23331 2/11/2019 4/15/2019 Closed on 4/11/2019 58 days 22 hours

*inspect closet baseboards, plaster etc.*

13800

**5-U95702** 38582 3/25/2019 3/26/2019 Closed on 4/1/2019 6 days 22 hours

*1522 Mount Eagle Place - Spray the whole unit for ants etc*

Spray the whole unit for ants

permission to enter

**5-U95803** 14759 1/15/2019 4/16/2019 Closed on 4/11/2019 86 days 4 hours Northern Va. Roofing

# Completed Tasks

happyco

For Parkfairfax Condominium  
From 4/1/2019 to 5/10/2019

| Unit | Task ID | Created | Due Date | Task Status | Active For | Vendor |
|------|---------|---------|----------|-------------|------------|--------|
|------|---------|---------|----------|-------------|------------|--------|

*STEVE SEND TECH - 4/16 - 17 - Paint damaging and bubbling in lvng rm corner and bedroom above- 1715 Preston road*

please inspect for water damage roof above, wants to be home-  
no alarm cat inside,

will need to Schedule tenant wants to be home.

**5-** 47600 4/11/2019 4/16/2019 Closed on 4/23/2019 11 days 17 hours  
**U95803**

*Closed Task #14759 and reopened - 1715 Preston Road*

scrape part of the ceiling and wall in livingroom  
will be returned to apply primer oil base and plaster coats when the exterior work its done.

Closed and reopen on task #47600 pics of water damage on Task #14759

DUE DATE

4/16/2019

MESSAGE

Permission to enter unit April 16 - 17 to do plaster repairs

From: Ellen McCleskey <ELmcc1715@hotmail.com>

Sent: Thursday, April 11, 2019 8:50 AM

To: Jennifer Jett-Bowling <jjett-bowling@parkfairfax.info>

Subject: Plaster repair 1715 Preston Rd.

Re: Paint damaging and bubbling in lvng rm corner and bedroom above- 1715 Preston road (14759)

Jennifer: it's ok for plaster repair either day next week on 4/16 or 4/17.

Ellen McCleskey

**5-** 44523 4/5/2019 Closed on 4/15/2019 9 days 20 hours  
**U95804**

*Grass (or lack thereof)*

It has become an annual ritual (unfortunately) that I report the deplorable condition of the "lawn" in front of the entire length of Bldg. 95 8 from 1711 to 1717 Preston Road. The attached photos, taken yesterday, are but a few of the areas crying out for attention. Some may call it Zoysia grass; I call it weeds and shameless bare spots. The lower end near 1711 is in particularly dire condition with a large area that can best be described as compacted "dirt."

Could you please make this the last year I need to file a request for this basic landscaping service? Thanks.

**5-** 60738 5/7/2019 5/8/2019 Completed on 5/8/2019 1 day  
**U95904**

*sink pop up*

1538 Mount Eagle - drain is still partially clogged and replace leaking pop up - should have been done on previous ticket - charge for pop up only

# Completed Tasks

happyco

For Parkfairfax Condominium  
From 4/1/2019 to 5/10/2019

| Unit | Task ID | Created | Due Date | Task Status | Active For | Vendor |
|------|---------|---------|----------|-------------|------------|--------|
|------|---------|---------|----------|-------------|------------|--------|

|                 |       |          |  |                    |                 |  |
|-----------------|-------|----------|--|--------------------|-----------------|--|
| <b>5-U95904</b> | 43598 | 4/3/2019 |  | Closed on 4/9/2019 | 5 days 17 hours |  |
|-----------------|-------|----------|--|--------------------|-----------------|--|

1) Unclog MASTER BATHROOM SINK and 2) check GUEST BATHROOM TOILET for running

I'm in 1538 Mt. Eagle. I have TWO full bathrooms upstairs. 1) In the MASTER BATH that is off the big bedroom, the sink does not drain AND a couple of times per day it fills with backflow water. The backflow does not appear to be related to my use - i.e., it's not after I take a shower or use the toilet. I believe my master bath is adjacent to a bathroom in Unit 1540 next door - maybe it's related to that, maybe not. Anyway, please snake/unclog the sink and let me know what can be done about the backflow. 2) in the GUEST BATHROOM at the top of the stairs, the toilet runs for about ten seconds every couple of hours. (It does not run constantly.) Please fix and/or let me know what can be done about that. Thank you!

|                 |       |          |  |                     |                  |  |
|-----------------|-------|----------|--|---------------------|------------------|--|
| <b>5-U95904</b> | 46232 | 4/9/2019 |  | Closed on 4/29/2019 | 19 days 20 hours |  |
|-----------------|-------|----------|--|---------------------|------------------|--|

1538 Mount Eagle Place -TWO plumbing requests: GUEST bathroom and MASTER bathroom (I have two full bathrooms)

1) GUEST bathroom in the hallway at the top of the stairs - The toilet runs for about ten seconds every couple of hours. Please check.  
2) MASTER bathroom off the big bedroom, also on the second floor: SINK in the bathroom is clogged. Also the sink spontaneously fills with water at least once a day, not from the faucet but up from the piping. Backflow issue from adjacent unit 1540? It doesn't appear to be related to my use of plumbing.  
Thank you.

|                 |       |          |          |                    |                 |  |
|-----------------|-------|----------|----------|--------------------|-----------------|--|
| <b>5-U95904</b> | 58663 | 5/3/2019 | 5/3/2019 | Closed on 5/8/2019 | 4 days 19 hours |  |
|-----------------|-------|----------|----------|--------------------|-----------------|--|

plumbing issues

1538 Mount Eagle - make repairs to bathroom sink drain and make sure drain is clear

|                 |       |          |  |                       |          |  |
|-----------------|-------|----------|--|-----------------------|----------|--|
| <b>5-U95905</b> | 62135 | 5/9/2019 |  | Completed on 5/9/2019 | < 1 hour |  |
|-----------------|-------|----------|--|-----------------------|----------|--|

Disposal

1540 Mount Eagle - Disposable not working

|                 |       |           |           |                    |                  |  |
|-----------------|-------|-----------|-----------|--------------------|------------------|--|
| <b>5-U95907</b> | 15266 | 1/16/2019 | 2/15/2019 | Closed on 4/1/2019 | 74 days 22 hours |  |
|-----------------|-------|-----------|-----------|--------------------|------------------|--|

please inspect OUTSIDE of landing, water flow is causing damage-1544 Mount Eagle Place

inspect, area above water flows down to the left of reef on her wall,

Check gutter and area that was damaged by water and snow form. Please knock on the door if coming in the morning,

so Ms. Silberberg can better explain the issue.

|                 |       |           |  |                     |                |  |
|-----------------|-------|-----------|--|---------------------|----------------|--|
| <b>5-U96001</b> | 50464 | 4/18/2019 |  | Closed on 4/26/2019 | 8 days 2 hours |  |
|-----------------|-------|-----------|--|---------------------|----------------|--|

Backup into kitchen sink from upstairs apartment

# Completed Tasks

happyco

For Parkfairfax Condominium  
From 4/1/2019 to 5/10/2019

| Unit | Task ID | Created | Due Date | Task Status | Active For | Vendor |
|------|---------|---------|----------|-------------|------------|--------|
|------|---------|---------|----------|-------------|------------|--------|

This is an ongoing issue which I thought had been resolved but the problem has returned.

When my upstairs neighbor in 1723 Preston uses the spin cycle on her washing machine, soapy suds appear in my kitchen sink accompanied by a rather nasty sewer type smell. Sometimes, however, there is so much soap that the smell of detergent is greater than the sewer smell.

Guy Andrews is aware of this problem and knows the history of what has been done to try and resolve this.

Thank you for taking care of this. I am retired and can arrange to be here for the plumber. Call me at 703-980-1163.

**5-** 53039 4/24/2019 4/30/2019 Completed on 5/1/2019 6 days 20 hours  
**U96005**

## *porch light*

1727 Preston - porch light we just installed is not working

**5-** 11617 1/3/2019 4/30/2019 Closed on 5/3/2019 119 days 4 hours  
**U96009**

## *Water leak- 1735 Preston Road*

Hi!

I'm in 1735 Preston and over the holidays I had Ken from Around the Clock pop in while doing some work for a neighbor, so I could have him look at the water damage in my bathroom ceiling/wall. I assumed the culprit was moisture trapped under the low ceiling, but Ken said no, it looked to him like leaking from the unit above, probably the pan under the tub. Being one of those people who actually reads newsletters, I know PFFx wants us to notify maintenance if we become aware of leaks, so here I am. :- ) I'm working from home tomorrow if someone wants to come by. I think my upstairs neighbor may be out of town, as is frequently the case.

Thanks much!

Cary

**5-U96010** 57241 5/1/2019 Closed on 5/7/2019 5 days 19 hours

## *No water outside of unit*

Owner has water in unit but none outside through spicket. Please check and turn water on if it's off.

**5-** 59676 5/6/2019 Closed on 5/10/2019 3 days 20 hours  
**U96203**

## *Landscaping*

Reseeding previous request was not completed properly.  
Still pending is reseeded of one side of walkway leading to building 962.

Please finish properly! Thanks.

**5-** 47962 4/12/2019 Closed on 4/22/2019 9 days 21 hours  
**U96204**

## *Window pane*

1745 Preston - window pane that was replaced back in Sept. wasn't glazed and painted in one corner

# Completed Tasks

happyco

For Parkfairfax Condominium  
From 4/1/2019 to 5/10/2019

| Unit                       | Task ID | Created   | Due Date | Task Status        | Active For     | Vendor |
|----------------------------|---------|-----------|----------|--------------------|----------------|--------|
| <b>5-</b><br><b>U96204</b> | 54724   | 4/27/2019 |          | Closed on 5/3/2019 | 6 days 3 hours |        |

## *Landscaping*

Please cleanup pileup of leaves underneath giant holly tree and surrounding areas. i

Location: between buildings 960-962. Thank you!

|                            |       |          |          |                     |                 |  |
|----------------------------|-------|----------|----------|---------------------|-----------------|--|
| <b>5-</b><br><b>U96302</b> | 20719 | 2/4/2019 | 2/8/2019 | Closed on 4/29/2019 | 84 days 3 hours |  |
|----------------------------|-------|----------|----------|---------------------|-----------------|--|

## *Inspection - 963/1562 Mount Eagle Place - Mold*

I just want to bring up a few items for the inspector regarding the damage to my unit. Mold growth is my number one concern as my girl friend suffers from severe asthma. As I mentioned, the damage to the kitchen goes beyond what can easily be seen because the ceiling underneath the cabinetry and probably the back wall are affected. I have attached some photos of the visible damage, but some areas cannot be easily photographed. I'm also unsure of how to verify what damage may be done to the bathroom near the toilet as most of the surfaces are covered with tile, but I'm sure the inspector will know how to assess this damage.

It is very unfortunate that this situation occurred on my fourth day living in the community. My original request for maintenance assistance was to avoid damage of this type. I am hoping not to have to involve my homeowners insurance, as the situation was beyond my control, but please let me know if and when you think this is necessary. I am hopeful this can all be resolved by Parkfairfax staff. Despite this incident, I look forward to many happy years to come at Parkfairfax.

Thank you so much for all of your kind assistance!

|                            |       |          |  |                     |                  |  |
|----------------------------|-------|----------|--|---------------------|------------------|--|
| <b>5-</b><br><b>U96302</b> | 43030 | 4/2/2019 |  | Closed on 4/17/2019 | 14 days 14 hours |  |
|----------------------------|-------|----------|--|---------------------|------------------|--|

## *1562 Mount Eagle Place - Replace front porch light*

Hello, our front porch light is not working and we are both legally blind. We would like to have it fixed or replaced and happy to pay a fee if necessary.

Thank you,  
Scott Duncan

|                            |       |          |  |                    |                 |  |
|----------------------------|-------|----------|--|--------------------|-----------------|--|
| <b>5-</b><br><b>U96302</b> | 43031 | 4/2/2019 |  | Closed on 4/9/2019 | 6 days 14 hours |  |
|----------------------------|-------|----------|--|--------------------|-----------------|--|

## *Storage space*

Hello,

We would like to rent storage space in the closest area to our unit. Can you please advise regarding the process. Thank you!

Scott Duncan

|                            |       |           |  |                     |                |  |
|----------------------------|-------|-----------|--|---------------------|----------------|--|
| <b>5-</b><br><b>U96404</b> | 52370 | 4/23/2019 |  | Closed on 4/26/2019 | 3 days 3 hours |  |
|----------------------------|-------|-----------|--|---------------------|----------------|--|

## *Door knobs and lock need to be replaced on front door and storm door*

# Completed Tasks

happyco

For Parkfairfax Condominium  
From 4/1/2019 to 5/10/2019

| Unit | Task ID | Created | Due Date | Task Status | Active For | Vendor |
|------|---------|---------|----------|-------------|------------|--------|
|------|---------|---------|----------|-------------|------------|--------|

The door knob on the front door and lock needs to be replaced, it's falling apart. The same with the storm door as well. Okay to enter the unit.

**5-** 35339 3/15/2019 3/19/2019 Closed on 5/6/2019 51 days 16 hours  
**U96405**

*1763 Preston Road - Spray whole unit for roaches*

Spray whole unit for roaches  
Permission to enter  
top lock only

**5-** 54474 4/26/2019 4/30/2019 Closed on 5/1/2019 4 days 21 hours  
**U96405**

*Pest Control for Roaches*

Spray for roaches and treat unit, seeing roaches in kitchen, front foyer but treat the whole unit. Okay to enter, only use top lock, no pets .

**5-** 56532 4/30/2019 Closed on 5/2/2019 1 day 13 hours Northern Va. Roofing  
**U96502**

*Paper has holes due to nails ( previous damage) - over 965 laundry room - SEE STEVE JOHNSON*

Paper has holes due to nails ( previous damage) - over 965 laundry room - SEE STEVE JOHNSON

**5-** 49560 4/16/2019 4/30/2019 Closed on 5/6/2019 19 days 17 hours Northern Va. Roofing  
**U96503**

*Plaster inspection*

1578 Mount Eagle - ceiling in Master Bedroom has bubbling paint from ongoing roof issues (Issue has been ongoing for months now) - please inspect and remedy - Okay to enter - Dog (pug) is friendly

**5-** 49561 4/16/2019 Closed on 5/8/2019 21 days 19 hours  
**U96503**

*clogged drain*

1578 Mount Eagle - Bathroom drains in Master Bedroom bath are clogged - Okay to enter

**5-** 52408 4/23/2019 4/23/2019 Closed on 4/24/2019 1 day  
**U96503**

*Emergency water shut resident demo unit*

Emergency water shut resident demo unit

**5-** 56940 5/1/2019 5/2/2019 Closed on 5/3/2019 1 day 22 hours  
**U96503**

*Water Shut Off-1578 Mt. Eagle Place*

Water Shut off request from contractor for Thursday, May 2nd, 2019 at

# Completed Tasks

happyco

For Parkfairfax Condominium  
From 4/1/2019 to 5/10/2019

| Unit | Task ID | Created | Due Date | Task Status | Active For | Vendor |
|------|---------|---------|----------|-------------|------------|--------|
|------|---------|---------|----------|-------------|------------|--------|

**5-U96505** 47841 4/12/2019 Closed on 4/29/2019 17 days

## *Squirrel Invasion Found April 11, 2019*

Please schedule a repair to stop squirrels from entering the attic.

On April 11, 2019 during the attic inspection, a large hole was found in the NW corner of the building at 1582 (facing Mount Eagle Place). This hole, where the gutter and roof meet, has allowed squirrels to enter the attic, tear up the insulation and leave many fecal dropping s. The attic inspector suggested that this can be fixed from the outside.

**5-U96606** 42854 4/2/2019 Closed on 4/10/2019 7 days 22 hours

## *3411 Martha Custis Drive - Install USP April shower special*

Tenant wants the April USP special but would like someone from PKFX to suggest what they need.

Permission to enter

**5-U96703** 53925 4/25/2019 4/29/2019 Completed on 4/30/2019 4 days 22 hours

## *Toilet tank refills very slowly after flushing*

No leaks noted hopefully a simple fix.

**5-U96703** 53922 4/25/2019 4/26/2019 Closed on 5/6/2019 10 days 18 hours

## *Foyer ceiling light*

Foyer ceiling is 2 stories high. Need light bulb replaced.

**5-U96708** 36957 3/20/2019 Closed on 4/4/2019 15 days 4 hours

## *1614 Mount Eagle Place - front door landing needs repair*

front door landing needs repair

**5-U96806** 46810 4/10/2019 4/12/2019 Closed on 4/18/2019 7 days 19 hours

## *Bees - 3423 MCD*

3423 Martha Custis Drive - There's a bee hive located at the top of the building wall right above our back door and there are more and more bees swarming around our back door and backyard every day

**5-U96901** 48664 4/15/2019 4/16/2019 Closed on 5/1/2019 16 days 1 hour

## *Sink Stopper*

Pop Up Assembly not working needs to be replaced - scheduled for today between 10 & 11

**5-U97203** 40436 3/28/2019 4/1/2019 Closed on 4/1/2019 4 days 2 hours

## *water shut off*

# Completed Tasks

happyco

For Parkfairfax Condominium  
From 4/1/2019 to 5/10/2019

| Unit  | Task ID | Created   | Due Date  | Task Status         | Active For       | Vendor |
|---|---------|-----------|-----------|---------------------|------------------|--------|
| 1642 Mount Eagle - water shut off for Monday 04/01/19   |         |           |           |                     |                  |        |
| <b>5-U97204</b>   | 46086   | 4/9/2019  | 4/18/2019 | Closed on 5/2/2019  | 23 days 4 hours  |        |
| <i>1644 Mount Eagle Place - Bumble bees outside bathroom window</i>   |         |           |           |                     |                  |        |
| Bumble bees outside bathroom window   |         |           |           |                     |                  |        |
| permission to enter   |         |           |           |                     |                  |        |
| <b>Bldg-202</b>   | 48699   | 4/15/2019 | 4/16/2019 | Closed on 4/18/2019 | 3 days 5 hours   |        |
| <i>Tree Limb 3100/3102 valley drive</i>   |         |           |           |                     |                  |        |
| Tree limb hanging, is half way broken, on the path to the front door is broken  |         |           |           |                     |                  |        |
| <b>Bldg-313</b>   | 34376   | 3/13/2019 | 3/13/2019 | Closed on 4/29/2019 | 47 days 4 hours  |        |
| <i>Porch over hang at 313 needs to be replaced.</i>   |         |           |           |                     |                  |        |
| Porch over hang at 313 needs to be replaced.  |         |           |           |                     |                  |        |
| <b>Bldg-738</b>   | 46762   | 4/10/2019 | 4/11/2019 | Closed on 4/11/2019 | 23 hours         |        |
| <i>Make Key Copies, Tennis and Laundry room</i>   |         |           |           |                     |                  |        |
| Make Laundry room and tennis court key copies.  |         |           |           |                     |                  |        |
| <b>Bldg-827</b>   | 61848   | 5/9/2019  | 5/10/2019 | Closed on 5/9/2019  | 1 hour           |        |
| <i>pile of bursh by building 827 needs to be removed- 827</i>   |         |           |           |                     |                  |        |
| remove pile of brush at street curb by building 827   |         |           |           |                     |                  |        |
| <b>Bldg-850</b>   | 50034   | 4/17/2019 | 4/23/2019 | Closed on 5/1/2019  | 13 days 20 hours |        |
| <i>3213 Martha Custis - down spout clogged back side of unit bldg 850</i>   |         |           |           |                     |                  |        |
| . (Pictures and printed out task ticket is in the main office, please see Belinda)  |         |           |           |                     |                  |        |
| "Enclosed are the pictures of the two downspouts/drains in question. The two drains where the water from the downspouts go into the drain underground appear to be clogged. Not sure if the downspouts are clogged as well but best to check. Please tell the person to do the snaking to be careful with the Azalea in front of the one downspout. Please tell me when work is done. |         |           |           |                     |                  |        |
| <b>Bldg-911</b>   | 48652   | 4/15/2019 | 4/15/2019 | Closed on 4/15/2019 | 3 hours          |        |
| <i>Laundry room heater</i>  |         |           |           |                     |                  |        |
| heater is cranked up high in laundry room 911   |         |           |           |                     |                  |        |
| <b>Bldg-949</b>   | 50127   | 4/17/2019 | 4/24/2019 | Closed on 5/3/2019  | 15 days 17 hours |        |
| <i>trim back ivy and other bushes from buidling for rodent control- 949</i>   |         |           |           |                     |                  |        |
| please trim back ivy and any other greenery at least 1 ft from this building.   |         |           |           |                     |                  |        |
| A rat issue is growing and pest control techs cannot properly access stations once they are set.  |         |           |           |                     |                  |        |